





Economic Issues

10 January, 2005

Michael Blythe Chief Economist (612) 9312 4135 michael.blythe@cba.com.au

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The Performance of Services Index (PSI)

How is it travelling?

- The AIG CBA PSI survey has now been running for two years.
- Our analysis of the track record to date is encouraging.
- The PSI has a useful correlation with activity, the labour market and inflation.

Summary

The Australian Industry Group (AIG) and the Commonwealth Bank have been running a survey of activity in the services sector for a couple of years now. The Performance of Services Index (PSI) gives a monthly reading on activity in the services sector. Its international counterparts include the US Non-Manufacturing ISM. The US survey commenced in 1998 and is now viewed as an important economic indicator by financial markets.

The PSI is important because the services sector is a *growing* part of the economy. And it is now the *dominant* part of the economy. The services sector also plays a key role in determining overall inflation trends. Service sector prices reflect more closely the state of domestic price pressures. Goods prices tend to be driven more by developments in global markets.

With two years worth of readings now in the spreadsheet, we've had a close look at what sort of information content we are getting out of the PSI. The early results are encouraging. The survey does seem to have a useful correlation with activity, the labour market and inflation.

The correlations appear stronger for the activity measures than the price measures. The services component of GDP growth, for example, tends to track the overall PSI readings quite well. The employment component of the overall PSI does a good job in picking job trends and a better job in picking shifts in services jobs. The retail subset of the PSI sales readings picks the direction of retail spending swings (but not necessarily the magnitude of those swings). Similarly, changes in the PSI sales component tend to pick the direction of changes in company profits. The gap between the PSI delivery and orders components – a proxy for capacity-type pressures – contains some information about firms capex and inventory holdings.

The PSI's "prices paid" component is strongly in "expansion" territory at the moment. The correlation between prices paid and the CPI's measure of services prices is reasonably loose. But a better "fit" is obtained when we use measures of pricing power derived from the PSI. The PSI price measure is, of course, measuring prices paid by survey respondents. As such, it should be a better proxy for upstream price indicators. And that seems to be the case. The prices paid measure is a good guide to trends in the Producer Price Index. And it has some information content about wage trends as well.



The PSI: what is it?

Services now dominate the economy.

The Australian Industry Group (AIG) and the Commonwealth Bank have been running a survey of activity in the services sector for a couple of years now. The Performance of Services Index (PSI) gives a monthly reading on activity in the services sector. Its international counterparts include the US Non-Manufacturing ISM. The US survey commenced in 1998. It is now viewed as an important economic indicator by US financial markets.

The PSI is important because the services sector is a *growing* part of the economy. And it is now the *dominant* part of the economy. The services sector also plays a key role in determining overall inflation trends. Service sector prices reflect more closely the state of domestic price pressures. Goods prices tend to be driven more by developments in global markets.

The PSI survey is drawn from a database of 950 organisations. It covers firms in wholesale, transport & storage, communication services, finance & insurance, property and business services, health & community services, cultural & recreational services, and personal & other services.

Participants are surveyed each month on how their sales, orders, employment, stocks, and deliveries have changed relative to the previous month. Data on changes in prices paid is also collected.

The PSI results are presented as diffusion indexes. These indexes have leading indicator properties and show the direction of change. A reading >50 means expansion. The further above (below) 50 the stronger the expansion (contraction). The PSI is released on the 3^{rd} business day of each month.

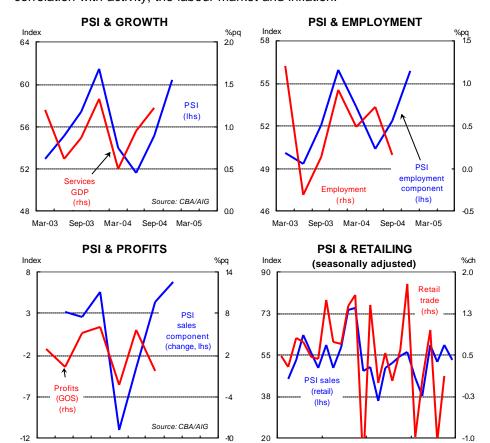
The PSI: the track record.

With two years worth of readings now in the spreadsheet, we've had a close look at what sort of information content we are getting out of the survey. The early results are encouraging. The survey does seem to have a useful correlation with activity, the labour market and inflation.

The PSI gives a monthly reading on activity in the services sector.

The PSI is similar to the US Non-Manufacturing ISM.-

The survey does seem to have a useful correlation with activity, the labour market and inflation.



Jan-03

Jul-03

Jan-04

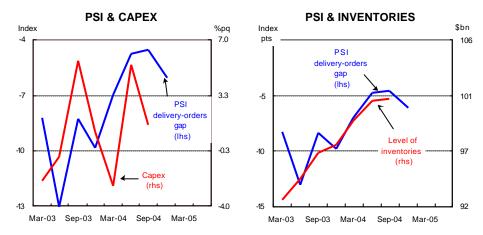
Jul-04

Mar-03 Sep-03 Mar-04 Sep-04 Mar-05

The correlations appear stronger for the activity measures than the price measures.

The correlations appear stronger for the activity measures than the price measures. In particular:

- the services component of GDP growth tends to track the overall PSI readings quite well;
- the employment component of the overall PSI does a good job in picking job trends and a better job in picking shifts in services jobs;
- the retail subset of the PSI sales readings picks the *direction* of retail spending swings (but not necessarily the *magnitude* of those swings);
- similarly, changes in the PSI sales component tend to pick the direction of changes in company profits;
- the gap between the PSI delivery and orders components a proxy for capacity-type pressures – contains some information about firms capex and inventory holdings.



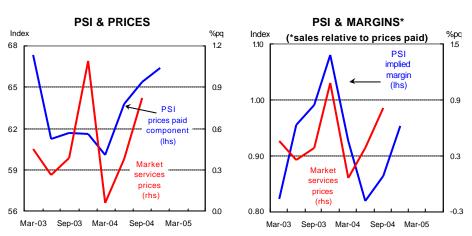
The QIV messages.

The PSI readings for the quarter just ended imply that we will see another solid rise in service sector output. That December quarter output lift appears to have flowed through to company bottom lines again. It has also required a sizeable lift in labour hiring and capex. Sales look to have run a little ahead of production in the final months of 2004, so inventory holdings may fall a little.

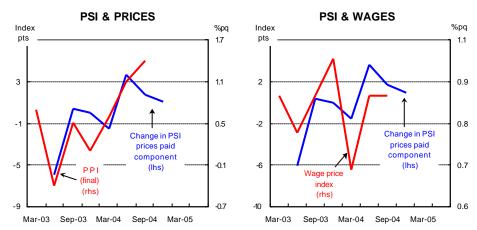
Price readings derived from the PSI survey are consistent with the idea that inflation risks for 2005 are tilted to the high side.

The PSI's prices paid component is strongly in expansion territory at the moment. The correlation between prices paid and the CPI's measure of services prices is reasonably loose. But a better "fit" is obtained when measures of pricing power derived from the PSI are used. Swings in a margins proxy – based on sales trends relative to price trends – is correlated with services prices. Petrol prices seem to have a significant influence on the PSI's prices paid component.

PSI price readings are consistent with the idea that inflation risks for 2005 are tilted to the high side.



The prices paid measure is a good guide to trends in the Producer Price Index and wage trends.



The PSI price measure is, of course, measuring prices paid by survey respondents. As such, it should be a better proxy for upstream price indicators. And that seems to be the case. The prices paid measure is a good guide to trends in the Producer Price Index. And it has some information content about wage trends as well.

The PSI: work in progress.

We think that the usefulness of the PSI will continue to grow.

It is still early days. Only a limited run of data is available. Nevertheless, the PSI does provide us with useful and timely readings on developments in the economy in general and the services sector in particular. We think its usefulness will continue to grow.

https://research.comsec.com.au			www.cbaspectrum.com	
GLOBAL MARKETS			PHONE	FAX
Executive General Manager		John Beggs	(613) 9675 7846	(613) 9602 5153
Head of Corporate & Business Service & Sales		Ken Louden	(612) 9312 0883	(612) 9312 0122
Head of Institutional Banking Services & Sales		Brendan White	(612) 9312 0700	
Head of International & Debt Capital Markets Services		Wayne Hoy	(612) 9312 0760	(612) 9312 0213
Head of International & Debt Capital Markets Services		Graham Bruce	44 20 7710 3931	44 20 7710 3591
Head of Product & Research Services		Rowan Munchenberg	(612) 8282 (3)5301	0410 475 607
GLOBAL MARKETS ECONOMIC RESEARCH				
General Manager Head of Research	Rod Maddock	rod.maddock@cba.com.au	(613) 9675 7364 (612) 9312 4137	
Executive Manager - Economic Research Domestic Economic Research Group Economic Research Economic Research Domestic Economic Research	Michael Blythe Michael Workman John Peters Besa Deda Tobin Gorey	michael.blythe@cba.com.au michael.workman@cba.com.au john.peters@cba.com.au besa.deda@cba.com.au tobin.gorey@cba.com.au	(612) 9312 4135 (612) 9312 0197 (612) 9312 0112 (612) 9312 4118 (612) 9312 0401	
Strategy Executive Manager – Market Strategy Manager-Interest Rate Strategy (NY) Manager-Foreign Exchange Strategy Manager -Interest Rate Strategy	Michael Derks Gavin Stacey Alex Schuman Peter Munckton	derksm@cba.com.au gavin.stacey@cba.com.au alex.schuman@cba.com.au peter.munckton@cba.com.au	44 020 77103918 (212) 336 7738 (612) 9312 0019 (612) 9312 0126	
Credit Research Executive Manager – Credit Research Domestic Credit Analysis Domestic Credit Analysis Securitised Product Credit Analyst	Angelo Catalano Michael Bors Jenny Khamphet Winnie Chee Katerina Businoska	angelo.catalano@cba.com.au borsma@cba.com.au jenny.khamphet@cba.com.au winnie.chee@cba.com.au katerina.businoska@cba.com.au	(612) 9312 0541 (612) 9312 4134 (612) 9312 0130 (612) 9312 0182 (612) 9312 0161	(0.2, 00.2 2002
Commodities Commodity Research	David Thurtell	david.thurtell@cba.com.au	(612) 9312 0098	(612) 9312 2032
Quantitative Strategy Manager – Quantitative Strategy	Laura Ryan	laura.ryan@cba.com.au	(612) 9312 4145	(612) 9312 2032
Delivery Channels & Publications Web Services Information Services	Monica Eley Ai-Quynh Mac	monica.eley@cba.com.au maca@cba.com.au	(612) 9312 0853 (612) 9312 4132	
GLOBAL MARKETS RESEARCH - NEW ZEALAND				
CBA NZ Strategist CBA NZ Economist	Rodney Dickens Nicola Chadwick	rodney.dickens@asbbank.co.nz nicola.chadwick@asbbank.co.nz	(649) 374 8300 (649) 374 8819	` '

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