



FY04 3rd Quarter Results 12 February 2004

Unless otherwise stated, results are for continuing operations only and comparisons are of the 3rd quarter of the current fiscal year versus the 3rd quarter of the prior fiscal year.



- Overview Peter Macdonald, CEO
- Financial Review Phillip Morley, CFO
- Operating Review Peter Macdonald, CEO
- Questions and Answers

	🕢 James Hardie	
Strong Performance		

3rd Quarter and Year to Date

		<u>Q3'04 %</u>		<u>YTD'04 %</u>
Net Sales	up	23	up	24
Gross Profit	up	22	up	26
EBIT ²	up	36	up	36
Operating Profit ⁵	up	89	up	56
Net Operating Profit*,6	up	94	down	(16)

* Includes discontinued operations and profit on sale of Gypsum land in YTD'03

James Hardie

3rd Quarter

- USA Fibre Cement EBIT² up 31% ^(a)
- Australia and New Zealand Fibre Cement EBIT² up 43%
 up 12% in A\$
- Philippines small profit
- Chile small profit

	 James Hardie
Management Change	

- CFO Phillip Morley will retire as planned in May 2004
- Peter Shafron, SVP Finance and Legal appointed CFO, effective May 2004





Financial Review Phillip Morley, CFO

		Ja	ames Hardie
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Results – Q3			
US\$ Million	<u>Q3 '04</u>	<u>Q3 '03</u>	<u>% Change</u>
Net Sales	237.5	192.6	23
Gross Profit	87.5	71.6	22
SG&A	(40.6)	(37.6)	8
Research & Development	(5.7)	(4.8)	19
Restructure & Other Operating Expenses	-	1.0	(100)
EBIT ²	41.2	30.2	36
Net Interest Expense	(2.8)	(12.4)	(77)
Other Expense, Net	(0.1)	-	-
Income Tax Expense	(10.0)	(2.8)	257
Operating Profit ⁵	28.3	15.0	89
Net Operating Profit Including discontinued Operations ⁶	30.1	15.5	94

			ames Hardie
Results – Year To Date			
US\$ Million	<u>YTD '04</u>	<u>YTD '03</u>	<u>% Change</u>
Net Sales	730.6	589.3	24
Gross Profit	269.2	213.7	26
SG&A	(115.7)	(101.2)	14
Research & Development	(16.1)	(12.6)	28
Restructuring and Other Operating Expenses	-	1.0	-
EBIT ²	137.4	100.9	36
Net Interest Expense	(7.5)	(17.8)	(58)
Other (Expense) Income, Net	(3.4)	0.1	-
Income Tax Expense	(32.5)	(22.8)	43
Operating Profit ⁵	94.0	60.4	56
Net Operating Profit Including Discontinued Operations ⁶	97.6	116.0	(16)

	James Hardie		ames Hardie
Segment Net Sales – Q3			

US\$ Million	<u>Q3 '04</u>	<u>Q3 '03</u>	<u>% Change</u>
USA Fibre Cement	175.3	146.3	20 ^(a)
Asia Pacific Fibre Cement	55.9	44.4	26
Other Fibre Cement	6.3	1.9	232
Total	237.5	192.6	23

(a) USA Fibre Cement net sales increased 23% excluding a US\$3.8 million rebate add-back in prior year revenue.



US\$ Million	<u>YTD '04</u>	<u>YTD '03</u>	<u>% Change</u>
USA Fibre Cement	553.5	453.5	22
Asia Pacific Fibre Cement	160.8	130.0	24
Other Fibre Cement	16.3	5.8	181
Total	730.6	589.3	24

Segment EBIT² – Q3

US\$ Million	<u>Q3 '04</u>	<u>Q3'03</u>	<u>% Change</u>
USA Fibre Cement	44.6	37.8	18
Asia Pacific Fibre Cement	11.3	7.3	55
Other Fibre Cement	(3.8)	(3.1)	(23)
R & D	(4.6)	(3.5)	(31)
Total Segment EBIT	47.5	38.5	23
Corporate Costs	(6.3)	(8.3)	(24)
Total EBIT	41.2	30.2	36

Note: R&D includes "core" R&D expenses and administrative expenses, but excludes product development expenses

Segment EBIT² – Year To Date

US\$ Million	<u>YTD '04</u>	<u>YTD'03</u>	<u>% Change</u>
USA Fibre Cement	152.4	117.3	30
Asia Pacific Fibre Cement	29.3	22.9	28
Other Fibre Cement	(11.8)	(8.2)	(44)
R & D	(12.0)	(8.9)	(35)
Total Segment EBIT	157.9	123.1	28
Corporate Costs	(20.5)	(22.2)	(8)
Total EBIT	137.4	100.9	36

Note: R&D includes "core" R&D expenses and administrative expenses, but excludes product development expenses

James Hardie Corporate Costs

US\$ Million	<u>Q3'04</u>	<u>Q3'03</u>	<u>YTD'04</u>	<u>YTD'03</u>
Economic Profit Compensation Expense	0.6	1.6	1.9	4.4
Fixed Stock Option Expense	0.8	0.8	1.9	1.1
Employee Share Plan and Other Variables	0.6	0.2	2.7	1.8
Corporate Costs	4.3	5.8	14.0	15.0
Total	6.3	8.4	20.5	22.3

	James	Hardie
Net Interest Expense		

US\$ Million	<u>Q3'04</u>	<u>Q3'03</u>	<u>% Change</u>
Net Interest Expense	(2.8)	(12.4) ^(a)	(77)
	<u>YTD'04</u>	<u>YTD'03</u>	<u>% Change</u>
Net Interest Expense	(7.5)	(17.8) ^(a)	(58)

(a) Includes US\$9.9 million long-term debt prepayment penalty

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Income Tax Expense		

US\$ Million	<u>Q3'04</u>	<u>Q3'03</u>	<u>% Change</u>
Income Tax Expense	(10.0)	(2.8)	(257)
Rate	26.1%	15.7%	
	<u>YTD'04</u>	<u>YTD'03</u>	<u>% Change</u>
Income Tax Expense	(32.5)	(22.8)	43
Rate	25.7%	27.4%	

EBITDA³ – Q3

	<u>Q3'04</u>	<u>Q3'03</u>	<u>% Change</u>
EBIT ²			
USA Fibre Cement	44.6	37.8	18
Asia Pacific Fibre Cement	11.3	7.3	55
Other Fibre Cement	(3.8)	(3.0)	(27)
R & D	(4.6)	(3.5)	(31)
Corporate	(6.3)	(8.3)	24
Depreciation and Amortisation			
USA Fibre Cement	7.1	4.5	58
Asia Pacific Fibre Cement	2.5	2.0	25
Other Fibre Cement	0.4	0.1	300
Total EBITDA	51.2	36.9	39

EBITDA³ – Year To Date

	<u>YTD'04</u>	<u>YTD'03</u>	<u>% Change</u>
EBIT ²			
USA Fibre Cement	152.4	117.3	30
Asia Pacific Fibre Cement	29.3	22.9	28
Other Fibre Cement	(11.8)	(8.2)	(44)
R & D	(12.0)	(8.9)	(35)
Corporate	(20.5)	(22.2)	(8)
Depreciation and Amortisation			
USA Fibre Cement	18.3	13.7	34
Asia Pacific Fibre Cement	7.1	6.0	18
Other Fibre Cement	0.8	0.4	100
	402.0	101.0	25
Total EBITDA	163.6	121.0	35

Capital Expenditure – Year To Date

	Capital Expenditure		Depre	ciation
US\$ Million	<u>YTD '04</u>	<u>YTD '03</u>	<u>YTD '04</u>	<u>YTD '03</u>
USA Fibre Cement	41.8	53.3	17.8	13.6
Asia Pacific Fibre Cement	6.3	6.1	7.1	6.0
Other Segments	8.4	0.8	0.8	1.3
Total Segments	56.5	60.2	25.7	20.9

Note: Capital Expenditure is equivalent to the US GAAP measure, purchases of property, plant and equipment, in the consolidated statements of cashflows. Other segments includes Hardie[®] Pipe, Chile Fibre Cement, Europe Fibre Cement, Roofing, R&D and Corporate.

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Key Ratios			

	<u>YTD '04</u>	<u>FY '03</u>	<u>FY '02</u>
EPS (Basic)	21.0c	18.7c	6.4c
Return on Shareholders Funds*	28.7%	42.3%	8.9%
Return on Capital Employed*	26.2%	21.2%	8.6%
EBIT ² /Sales	18.8%	16.4%	8.0%
Net debt Gearing Net debt & Equity	22.9%	21.4%	44.7%
Net Interest Cover	18.3x	6.6x	3.0x

*Annualised





Operating Review Peter Macdonald, CEO

James Hardie

USA Fibre Cement







Strong 3rd Quarter Result

Net Sales(a)	up	23% to US\$175.3 million
Sales Volume	up	20% to 358.3 mmsf
Average Price (a)	up	2% to US\$489 per msf
EBIT ² (a)	up	31% to US\$44.6 million
EBIT Margin ²	up	2.2 pts to 25.4%

(a) Excludes a US\$3.8 million rebate add-back in prior year revenue.

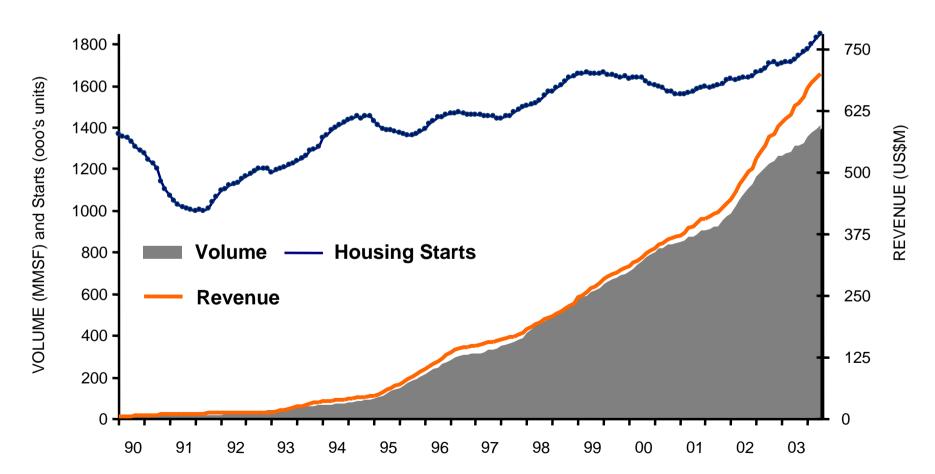
3rd Quarter Trading Conditions

- Housing construction activity remained solid
 - Low interest rates
 - Strong house prices
 - Low housing inventory levels
 - Recovering domestic economy
 - Consumer confidence
- Strong repair and remodel activity

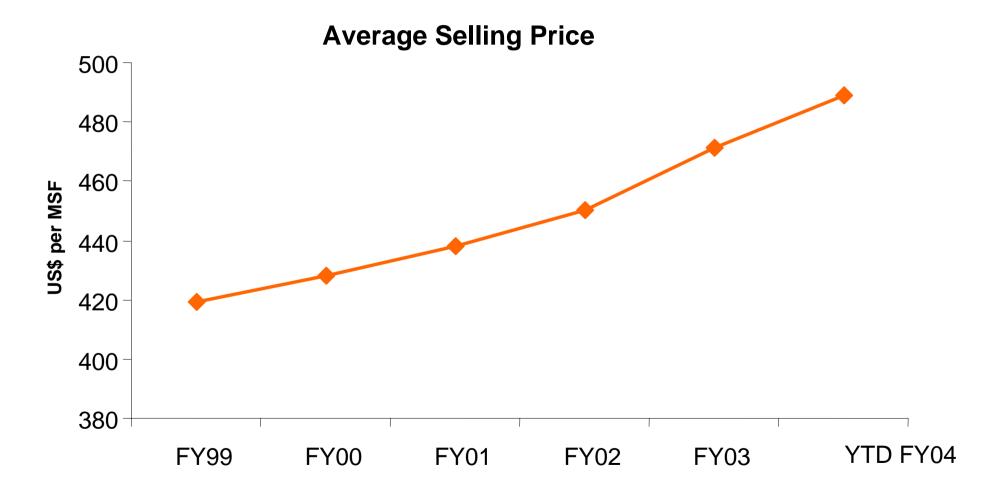
Key Points

- Continued strong demand for fibre cement
- Strong growth in emerging and established markets
- Further penetration of external and interior product markets
- Growth in sales of higher-priced differentiated products
- Increased investment in infrastructure to support future growth
 - 88 new staff added in Q3 mainly sales and operations
- Higher pulp costs
- Continued ramp up of capacity at Blandon, Waxahachie and Peru
- Location of new 300 mmsf plant moved from Sacramento, CA to Reno, NV

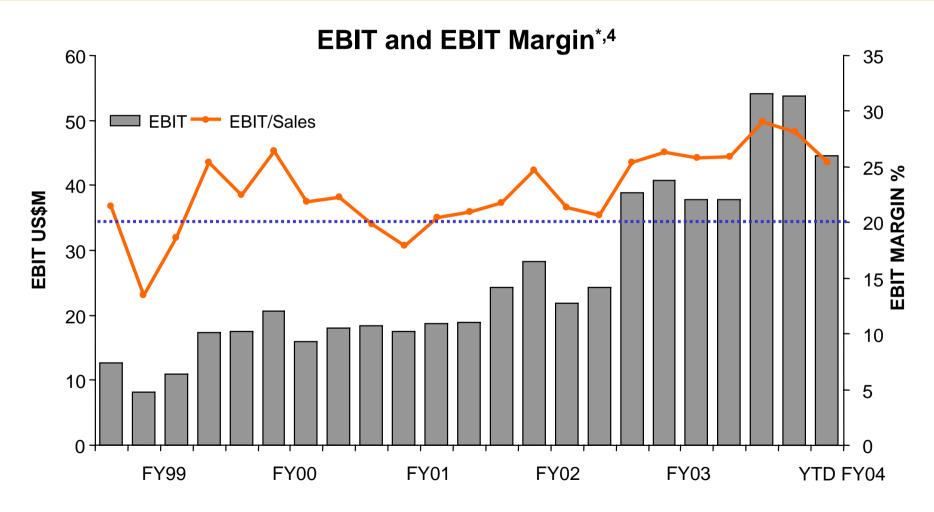
Revenue Growth Continuing to Outstrip Volume Growth











^{*}Excludes restructuring and other operating expenses

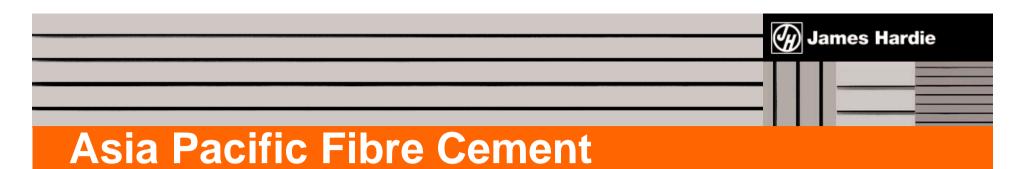
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Strategy

- Aggressively grow market for fibre cement
- Grow our overall market position while defending our share in existing market segments
- Offer products with superior value to that of our competitors, introducing differentiated products to reduce direct price competition

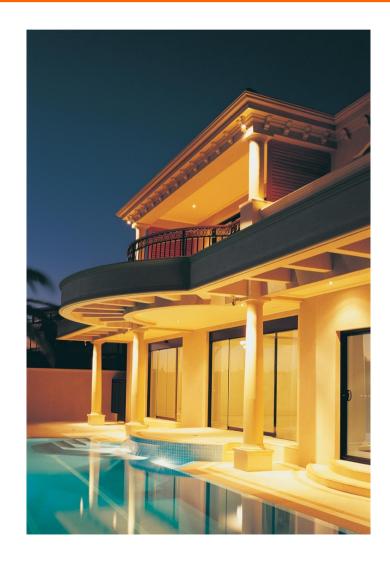
Outlook

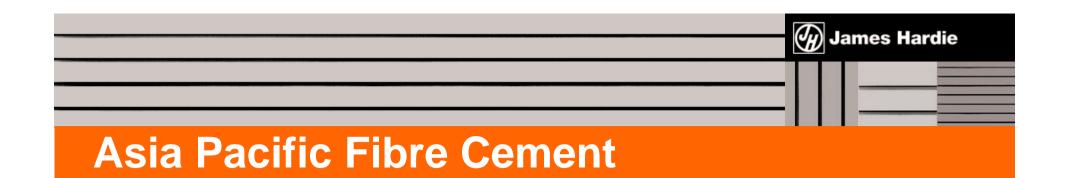
- Continued strong demand for fibre cement
- Housing construction to remain buoyant over short to medium term
 - Low interest rates, house prices strong, recovering domestic economy,
 - Approvals strong, low inventories, large order backlogs
- Continued investment in market development
- Further share gains in emerging and established markets, and across product range
- Continued growth in differentiated, higher-priced products
- Good growth and EBIT² performance expected to continue







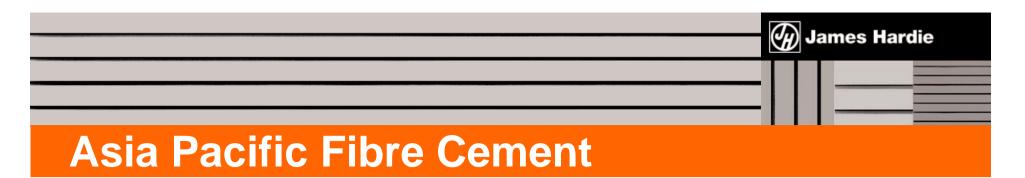




3rd Quarter Result

Net Sales up	26% to US\$55.9 million
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- Sales Volume up 5% to 98.3 million
- EBIT² up 55% to US\$11.3 million
- EBIT Margin² up 3.8 pts to 20.2%



Strategy

- Grow primary demand for fibre cement
- Vigorously protect and grow category share in existing market segments
- Leverage our superior technology to offer differentiated products and systems with superior value to those of competitors
- Ongoing manufacturing improvements to further lower cost of production

Asia Pacific Fibre Cement

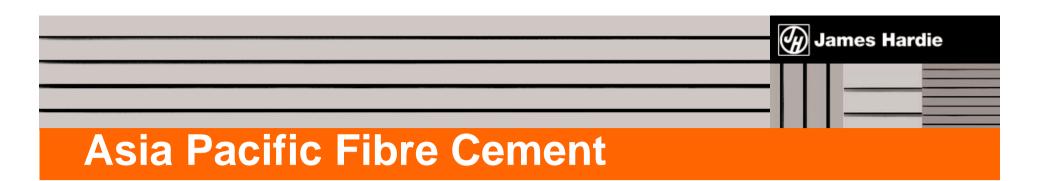
Australia and New Zealand – Key Points

- Significant positive exchange rate impact
- Australian new housing and commercial segments weaker renovations buoyant
- New Zealand housing healthy
- Net sales up 26%, but down 1% in A\$
- Volumes up 1% stronger domestic demand weaker exports
- Average selling prices 2% lower mix changes in FRC Pipes
- EBIT up 43%, up 12% in A\$

James Hardie James Hardie Asia Pacific Fibre Cement

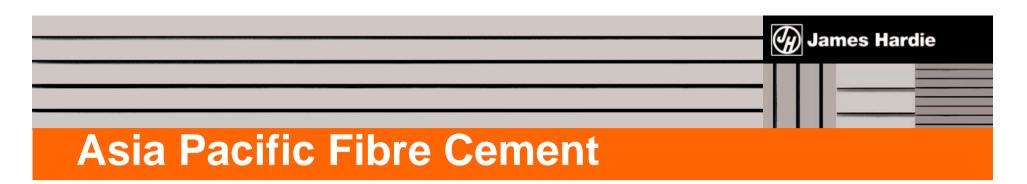
Australia and New Zealand – Outlook

- Positive exchange rate impacts may not continue
- Softer new housing in Australia, renovations to remain buoyant
- New housing and renovations in New Zealand to remain healthy
- Share gains for differentiated products
- More manufacturing costs savings
- Further EBIT improvement



Philippines – Key Points

- Net sales up 27% in local currency
- Sales volume up 26%
- Stronger export sales
- Average price up slightly due to sales mix
- Another operating profit



Philippines – Outlook

- Increased building and construction activity
- Stronger demand for fibre cement
- Further share gains against plywood
- Stronger export sales

Other Fibre Cement

Chile Fibre Cement – Key Points

- Net sales up 282% in local currency
- Improved domestic construction activity
- Further penetration of domestic market
- Growth in sales of higher-priced, differentiated products
- Increased export sales
- Higher average selling prices

🕢 James Hardie



Chile Fibre Cement – Outlook

- Stronger domestic construction activity
- Further market penetration and share growth
- Increased domestic sales of higher-priced, differentiated products
- Domestic competition to remain intense



USA Hardie[®] Pipe – Key Points

- Increased penetration of SE market lifted sales 82%
- Lower costs and improved manufacturing performance but costs still above target
- Higher average prices, but still low due to competition



USA Hardie[®] Pipe – Outlook

- Continued market penetration and share growth
- Further manufacturing improvements and cost savings
- Competitive pressure remains intense Florida prices still well below national averages



- Continued to build awareness and sales among distributors, builders and contractors
- More distribution outlets added UK / France
- Rate of penetration in line with expectations

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Artisan Roofing			

- Production trials and commissioning work continuing
- First commercial sales of new shake product
- Strong interest from targeted market

Research and Development

- Key driver of growth
- Core projects
 - engineered raw materials
 - product formulations
 - engineering and process technologies
 - Ightweight and durable products for all climates
- Sustainable competitive advantage continuing to be built

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Foundation Update			

- No change to our stated position
- Further activity by others can't be ruled out
 - legal options
 - government / unions / media



- Growth momentum continuing into 4th quarter
- No threat to satisfactory full year result
- Continued strong cash flow

Disclaimer

This presentation contains forward-looking statements. Words such as "believe," "anticipate," "plan," "expect," "intend," "target," "estimate," "project," "predict," "forecast," "guideline," "should," "aim" and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying such statements. Forward-looking statements involve inherent risks and uncertainties. We caution you that a number of important factors could cause actual results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward-looking statements. These factors, which are further discussed in our reports submitted to the Securities and Exchange Commission on Forms 20-F and 6-K and in our other filings, include but are not limited to: competition and product pricing in the markets in which we operate; general economic and market conditions; compliance with, and possible changes in, environmental and health and safety laws: dependence on cyclical construction markets: the supply and cost of raw materials; our reliance on a small number of product distributors; the consequences of product failures or defects; exposure to environmental, asbestos or other legal proceedings; and risks of conducting business internationally. We caution you that the foregoing list of factors is not exclusive and that other risks and uncertainties may cause actual results to differ materially from those contained in forward-looking statements. Forward-looking statements speak only as of the date they are made.

(၂၂) James Hardie



- 1. This Management Presentation forms part of a package of information about the company's results. It should be read in conjunction with the other parts of this package, including Management's Discussion and Analysis (MD&A), a Media Release, a Financial Report and Results at a Glance document.
- 2. EBIT is defined as operating income. EBIT margin is defined as EBIT as a percentage of our net sales. We believe EBIT and EBIT margin to be relevant and useful information as these are the primary measures used by our management to measure the operating profit or loss of our business. EBIT is one of several metrics used by our management to measure the cash generated from our operations, excluding the operating cash requirement of our interest and income taxes. Additionally, EBIT is believed to be a primary measure and terminology used by our Australian investors. EBIT and EBIT margin should be considered in addition to, but not as a substitute for, other measures of financial performance reported in accordance with accounting principles generally accepted in the United States of America. EBIT and EBIT margin, as we have defined them, may not be comparable to similarly titled measures reported by other companies.

The use of EBIT and EBIT margins in this document are equivalent to the US GAAP measures of operating income and operating income margin.

James Hardie

Notes cont...

- 3. EBITDA is not a measure of financial performance under US GAAP and should not be considered as an alternative to, or more meaningful than, income from operations, net income or cash flows as defined by US GAAP or as a measure of our profitability or liquidity. All companies do not calculate EBITDA in the same manner and, accordingly, EBITDA may not be comparable with other companies. We have included information concerning EBITDA because we believe that EBITDA is commonly used by investors to evaluate the ability of a company's earnings from its core business operations to satisfy its debt, capital expenditure and working capital requirements.
- 4. Presentation of EBIT and EBIT Margin before restructuring and other operating (expense) income are not measures of financial performance under US GAAP and should not be considered to be more meaningful than EBIT and EBIT Margin. The Company has included these financial measures to provide investors with an alternative method for assessing the Company's operating results in a manner that is focused on the performance of the Company's ongoing operations. The Company's management uses these non-GAAP measures for the same purposes.
- 5. Operating profit from continuing operations is equivalent to the US GAAP measure of income from continuing operations.
- 6. Net operating profit including discontinued operations is equivalent to the US GAAP measure of net income.





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