









# FY2012 1Q net operating income and net income up by 39.46% and 40.44% YoY

Unit: in million Won

| Accounts              | FY2011 _1Q<br>('11.04 ~ '11.06) | FY2012 _1Q<br>('12.04 ~ '12.06) | YoY Change (%) |
|-----------------------|---------------------------------|---------------------------------|----------------|
| Net interest income   | 2,348                           | 3,874                           | 64.99          |
| Net commission income | 22,050                          | 30,150                          | 36.73          |
| Net operating income  | 24,398                          | 34,024                          | 39.46          |
| Income before taxes   | 5,993                           | 9,000                           | 50.18          |
| Net income            | 3,961                           | 5,562                           | 40.44          |

Note: FY2011 \_1Q (Exchange rate applied: 13.2697), FY2012\_1Q (Exchange rate applied: 14.3685)

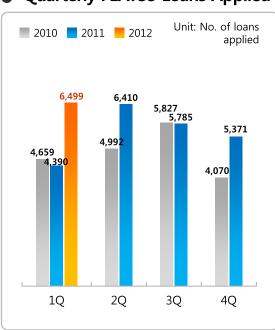
# 02 SBI Mortgage Home Loan Servicing Status



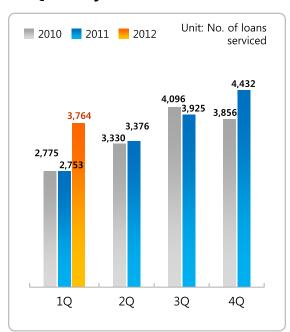
# Reported record-high quarterly earnings in 1Q12

- No. of FLAT35 loans applied and serviced up by 48.1% and 36.7% YoY; Loan servicing volume up by 36.1% YoY
- The first quarter is seasonally a slow quarter, but 1Q12 earnings performed better than the seasonal trend

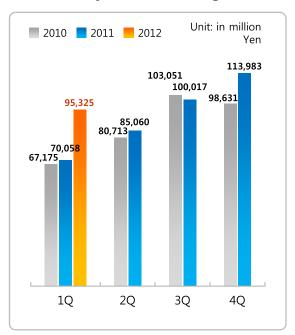
### Quarterly FLAT35 Loans Applied



# Quarterly FLAT35 Loans Serviced



# Quarterly Loan Servicing Volume



Seasonality in the Japanese Housing Loan Market

March: Growing demand for loans during the spring moving season

May: Decline in loans serviced due to the Golden Week (7-day holiday)

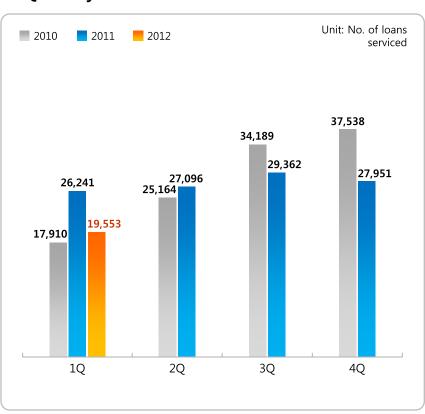
# 03 FLAT35 Market Status



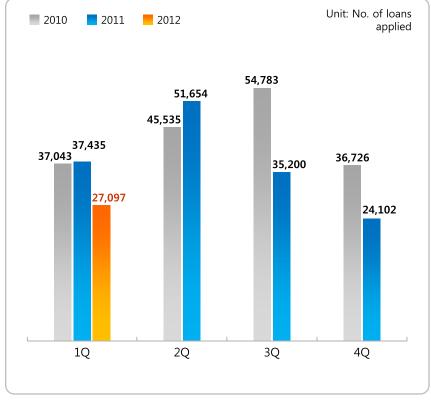
# Downturn in the FLAT35 market due to lower preferential rates and LTV ratio

- FLAT35 Eco & Basic loans introduced after the end of the FLAT35S program in Sep. 2011 (0.3~1.0% preferential rates)
- LTV ratio reduced by 10 points, from 100% to 90%, after the end of government support in April 2012

### Quarterly New FLAT35 Loans Serviced



# Quarterly New FLAT35 Loans Applied



Source: Data provided by SBI Mortgage

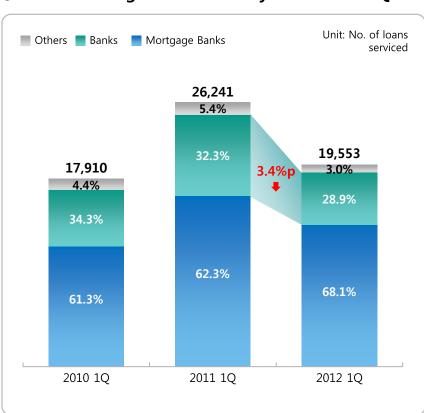
# **04** FLAT35 Sales by Loan Servicers



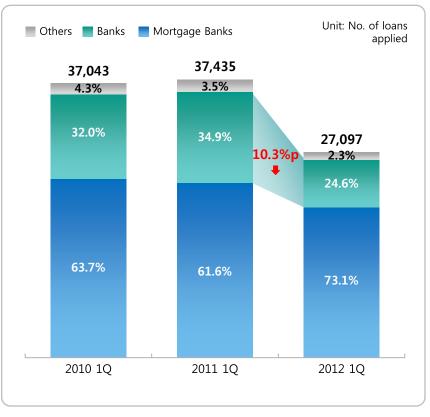
# Competitors losing share after the end of government support for FLAT35; Banks suffering the most among loan servicers

- Banks' loan application market share dropped by 10.3% due to a marketing strategy that focuses on variable mortgages

### Loan Servicing Market Share by Servicers in 1Q



# Loan Application Market Share by Servicers in 1Q



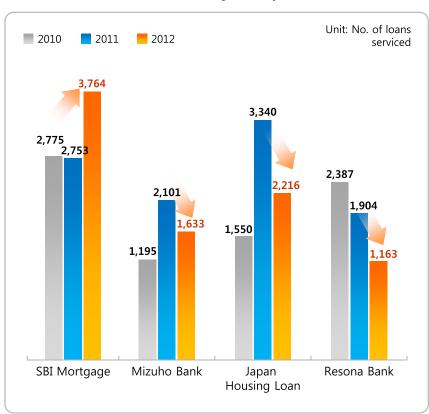
Source: Data provided by SBI Mortgage

# 05 FLAT35 Competitors

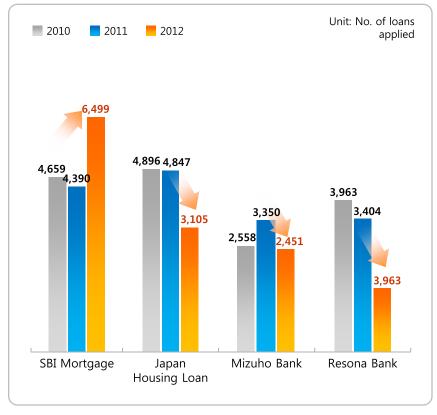


# SBI Mortgage continuing to perform strongly over the year facilitated by its solid management and operations; Major competitors performing poorly

### No. of FLAT35 Serviced by Competitors in 1Q



### No. of FLAT35 Applied by Competitors in 1Q



Source: Data provided by SBI Mortgage

# 06 Growth Factors – Product Competitiveness



# SBI Mortgage's Strategy – Fast speed & high quality product development

- Gaining market share by attaining comprehensive competitiveness including the lowest interest, on-/offline sales channels, and product competitiveness
- Developing and introducing new products after identifying customers' needs through online sales channels

### Comparison of Competitiveness among Competitors

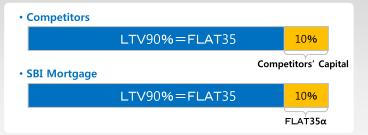
| Loan<br>Servicer      | FLAT35<br>Interest<br>Rate | Franchise<br>Network | Product Portfolio                |                |
|-----------------------|----------------------------|----------------------|----------------------------------|----------------|
|                       |                            |                      | FLAT35α                          | Reform<br>Loan |
| SBI Mortgage          | 1.94%                      | 0                    | O<br>*Variable<br>Rate<br>2.175% | 0              |
| Japan<br>Housing Loan | 2.19%                      | Х                    | Х                                | Х              |
| Mizuho Bank           | 2.16%                      | 0                    | Х                                | Х              |
| Resona Bank           | 2.26%                      | 0                    | O<br>*Variable<br>Rate<br>4.475% | Х              |

Note: As of July 2012

### SBI Mortgage Product

- SBI FLAT Reform Loan (Introduced in July 2012)
  - A loan for home purchase and renovation in conjunction with FLAT35
  - Offers preferential period and interest rates vs. existing reform loans
- FLAT35α (Introduced in March 2012)
  - Introduction of a new product in response to reduced LTV ratio to 90%

Competitors are making up for the reduced LTV with their own capital; SBI Mortgage is replacing it with a FLAT35 $\alpha$  loan



- FLAT HALF & HALF (Introduced in November 2011)
  - A hybrid product that combines FLAT35 and variable housing loans

# **07** Growth Factors – Sales Channel Diversification



Building a direct sales network by signing MOUs with major real estate companies; Entered into a full partnership with real estate companies since June 2012

#### Real Estate Franchise Network



### < MOU Signing Status >

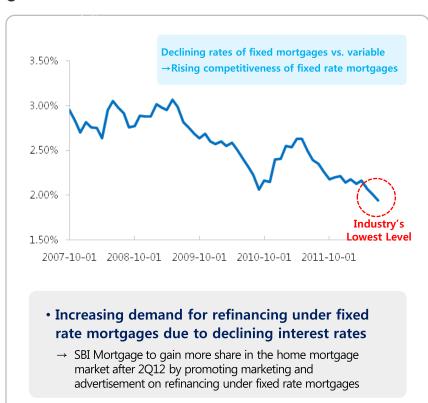
- MOU with "A", the No.1 real estate brand in Japan (Full partnership since June 2012)
  - Loan applications on an increasing trend in July
  - Signing additional MOUs with "B" and "C" companies
- Increasing loan sales through partnership
  - Providing training and human resources supports
  - Looking into deploying loan consultation counters
- Currently in negotiation to sign additional MOUs with real estate companies

# **08** Future Business Strategy



# Anticipates to gain more share in the home mortgage market by promoting mortgage refinancing and the diversification of sales channels

#### FLAT35 Interest Rates Trends



# SBI Mortgage Channel Strategy

- Expanding franchises through MOU with real estate companies
- Targets to expand the number of SBI Money Plaza to 500
- Providing supports to existing and new franchise owners



'Aims to expand the no. of

SBI Money Plaza to 500'

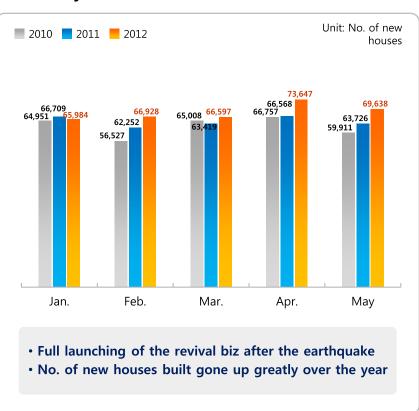
FC: Franchise

# O Status of the Japanese Housing Market

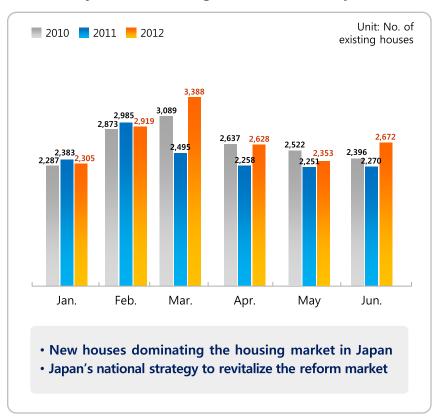


Japan's new & existing housing markets in 2012 to recover to the pre-earthquake level in 2010; Government-led revitalization initiatives to stimulate the reform market

# Monthly No. of New Houses Built



### Monthly No. of Existing Houses Sold (Capital Area)





# 1 Housing Finance Market in Korea (1)



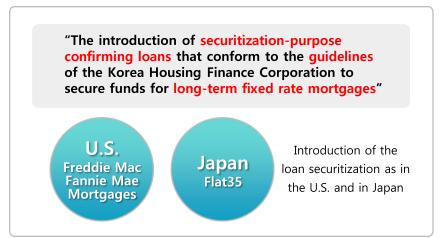
# The Korean government's introduction of 'Conforming Loans' as a solution to stabilize the housing finance market in Korea

- FSS's Household Debts Soft-Landing Plan (2011.06.29)
  - Korea's household debt amounts to 801.3952 trln Won (As of the end of March 2011)
  - Variable rate mortgage accounts for 95% (Fixed 5%)

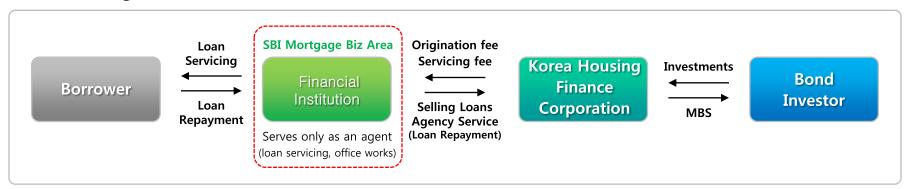
Plans to increase the percentage of fixed rate mortgages to 30% by 2016

Source: Korea Housing Finance Corporation (KHFC)

### Conforming Loan Overview



# Conforming Loan Securitization & MBS Issuance Processes



# 1 Housing Finance Market in Korea (2)

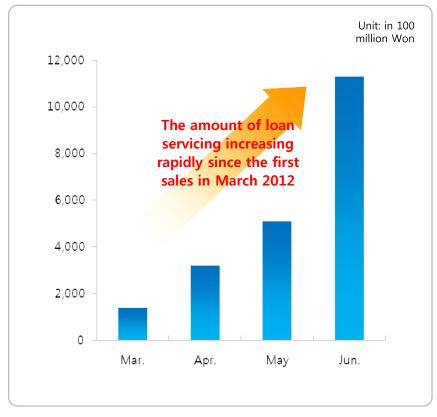


The confirming loan market expanding rapidly on the back of the securitization of mortgages; The outstanding sales of conforming loans reaching 2.097 trillion Won as of June 2012

### Conforming Loan Servicers in Korea



# Conforming Loan Servicing Results



Source: Maeil Business Newspaper

# 02 SBI Mortgage's Progress in Korea



# Approved a BOD resolution to establish a subsidiary in Korea; Plans to establish a Korean subsidiary by mid-August 2012

- A positive market sentiment in Korea supported by the rapid growth of the KHFC's conforming loan market
- Plans to make an entry into the Korean market by leveraging know-how in servicing FLAT35 loans in Japan

### SBI Mortgage's Progress in the Korean Market



### Board of Directors Resolutions on July 25 & Future Plans

#### Held a BOD Meeting on July 25, 2012

- A resolution to establish a subsidiary in Korea
- Full launching of the mortgage business in Korea

#### **Future Plans**

- Currently hiring Korean staffs to manage the biz in Korea
- Establish a subsidiary and an office in Korea



# Statement of Financial Position

#### <Korean Won>

### <Japanese Yen>

in million Yen

|  |                              |                           |                           | in million Won            |
|--|------------------------------|---------------------------|---------------------------|---------------------------|
| Accounts   | FY2012 1Q<br>('12.04~'12.06) | FY2011<br>('11.04~'12.03) | FY2010<br>('10.04~'11.03) | FY2009<br>('09.04~'10.03) |
| Cash & cash equivalents                          | 101,940                      | 131,901                   | 99,809                    | 19,130                    |
| Loan<br>Obligation                               | 939,988                      | 967,368                   | 848,908                   | 883,175                   |
| Subordinated beneficiary certificates            | 13,743                       | 13,377                    | 15,903                    | 17,723                    |
| Other assets                                     | 81,100                       | 148,995                   | 66,729                    | 72,162                    |
| Total assets                                     | 1,136,771                    | 1,261,641                 | 1,031,349                 | 992,190                   |
| Borrowings                                       | 850,912                      | 1,027,278                 | 822,856                   | 850,138                   |
| Other<br>liabilities                             | 88,234                       | 70,105                    | 73,448                    | 43,003                    |
| Total<br>liabilities                             | 939,146                      | 1,097,383                 | 896,304                   | 893,141                   |
| Paid-in<br>capital                               | 116,085                      | 85,474                    | 82,450                    | 75,380                    |
| Retained<br>earnings                             | 81,540                       | 78,785                    | 51,675                    | 24,709                    |
| Foreign<br>currency<br>translation<br>adjustment | -                            | -                         | 919                       | -1,041                    |
| Total<br>shareholders'<br>equity                 | 197,625                      | 164,259                   | 135,044                   | 99,048                    |

| Accounts   | FY2012 1Q<br>('12.04~'12.06) | FY2011<br>('11.04~'12.03) | FY2010<br>('10.04~'11.03) | FY2009<br>('09.04~'10.03) |
|--|------------------------------|---------------------------|---------------------------|---------------------------|
| Cash & cash equivalents                          | 7,012                        | 9,553                     | 7,494                     | 1,571                     |
| Loan<br>Obligation                               | 64,658                       | 70,062                    | 63,737                    | 72,529                    |
| Subordinated beneficiary certificates            | 945                          | 969                       | 1,194                     | 1,455                     |
| Other assets                                     | 5,579                        | 10,790                    | 5,010                     | 5,926                     |
| Total assets                                     | 78,194                       | 91,374                    | 77,435                    | 81,482                    |
| Borrowings                                       | 58,531                       | 74,401                    | 61,781                    | 69,816                    |
| Other<br>liabilities                             | 6,069                        | 5,077                     | 5,515                     | 3,532                     |
| Total<br>liabilities                             | 64,600                       | 79,478                    | 67,296                    | 73,348                    |
| Paid-in<br>capital                               | 7,985                        | 6,190                     | 6,190                     | 6,190                     |
| Retained<br>earnings                             | 5,609                        | 5,706                     | 3,949                     | 1,944                     |
| Foreign<br>currency<br>translation<br>adjustment | _                            | -                         | -                         | -                         |
| Total<br>shareholders'<br>equity                 | 13,594                       | 11,896                    | 10,139                    | 8,134                     |

# Statement of Income

#### <Korean Won>

in million Won

### <Japanese Yen>

in million Yen

| Accounts                    | FY2012 1Q<br>('12.04~'12.06) | FY2011<br>('11.04~'12.03) | FY2010<br>('10.04~'11.03) | FY2009<br>('09.04~'10.03) |
|-----------------------------|------------------------------|---------------------------|---------------------------|---------------------------|
| Interest income             | 9,068                        | 35,374                    | 35,272                    | 32,710                    |
| Interest<br>expense         | 5,194                        | 21,012                    | 22,597                    | 23,362                    |
| Net interest income         | 3,874                        | 14,362                    | 12,675                    | 9,348                     |
| Commission income           | 33,215                       | 126,545                   | 122,373                   | 78,889                    |
| Commission expense          | 3,065                        | 10,802                    | 12,405                    | 10,960                    |
| Net<br>commission<br>income | 30,150                       | 115,742                   | 109,968                   | 67,928                    |
| Net operating income        | 34,024                       | 130,104                   | 122,643                   | 77,276                    |
| Labor costs                 | 5,495                        | 20,835                    | 15,405                    | 10,189                    |
| Payment commission          | 13,607                       | 47,160                    | 43,887                    | 28,493                    |
| Others                      | 5,921                        | 18,934                    | 17,847                    | 13,312                    |
| Income before taxes         | 9,000                        | 43,176                    | 45,504                    | 25,282                    |
| Income tax expense          | 3,438                        | 18,447                    | 18,538                    | 10,297                    |
| Net income                  | 5,562                        | 24,728                    | 26,966                    | 14,985                    |

| Accounts              | FY2012 1Q<br>('12.04~'12.06) | FY2011<br>('11.04~'12.03) | FY2010<br>('10.04~'11.03) | FY2009<br>('09.04~'10.03) |
|-----------------------|------------------------------|---------------------------|---------------------------|---------------------------|
| Interest income       | 631                          | 2,514                     | 2,623                     | 2,509                     |
| Interest<br>expense   | 361                          | 1,493                     | 1,680                     | 1,792                     |
| Net interest income   | 270                          | 1,021                     | 942                       | 717                       |
| Commission income     | 2,312                        | 8,992                     | 9,099                     | 6,052                     |
| Commission expense    | 213                          | 768                       | 922                       | 841                       |
| Net commission income | 2,098                        | 8,224                     | 8,177                     | 5,211                     |
| Net operating income  | 2,368                        | 9,245                     | 9,119                     | 5,928                     |
| Labor costs           | 382                          | 1,480                     | 1,145                     | 782                       |
| Payment commission    | 947                          | 3,351                     | 3,263                     | 2,186                     |
| Others                | 412                          | 1,345                     | 1,327                     | 1,021                     |
| Income before taxes   | 626                          | 3,068                     | 3,384                     | 1,940                     |
| Income tax expense    | 239                          | 1,311                     | 1,378                     | 790                       |
| Net income            | 387                          | 1,757                     | 2,005                     | 1,150                     |