

## CONTENTS

- 1 Corporate Information
- 2 Group Profile
- 4 The Group's Global Operations
- 5 Functional Structure
- 6 Board of Directors
- 8 Financial Highlights
- 10 Five-year Financial Summary
- 14 Chairman's Statement
- 18 Review of Operations
- 20 Corporate Calendar of Events
- 21 Report of the Directors
- 30 Statement of Directors
- 31 Auditors' Report
- 33 Financial Reports
- 76 Corporate Governance Statement
- 83 Statistics of Shareholdings
- 85 The Group's Global Network

## FINANCIAL CALENDAR

### Announcement of Interim Results

3 December 2002

### Announcement of Final Results

17 June 2003

### Despatch of Annual Report to Shareholders

8 August 2003

### Annual General Meeting

26 August 2003

### Dividends

Interim Paid on 14 January 2003

Final Payable in September / October 2003