CONTENTS

- **O1** Corporate Information
- **03** Group Profile
- **04** The Group's Global Operations
- **05** Functional Structure
- **06** Board of Directors
- **08** Financial Highlights
- **10** Five-year Financial Summary
- 12 Chairman's Statement
- **16** Review of Operations
- 18 Corporate Calendar of Events
- **19** Report of the Directors
- **24** Statement of Directors
- **25** Auditors' Report
- **26** Financial Reports
- 77 Corporate Governance Statement
- **85** Statistics of Shareholdings
- 87 The Group's Global Network

FINANCIAL CALENDAR

Announcement of First Quarter Results

11 August 2004

Announcement of Second Quarter Results

9 November 2004

Announcement of Third Quarter Results

1 February 2005

Announcement of Full Year Results

24 May 2005

Despatch of Annual Report to Shareholders

12 July 2005

Annual General Meeting

28 July 2005

Dividends

Interim Paid on 8 December 2004

Final Payable in August / September 2005

