

Incorporated in the Cayman Islands with limited liability 於開曼群島註冊成立之有限公司









目錄

Contents

		頁次 Page
關於本報告	About this Report	2-3
環境、社會及管治治理	ESG Governance	4-7
持份者參與	Stakeholder Engagement	8-10
合規管理	Compliance Management	11-13
營運管理	Operation Management	14-19
僱傭及社區	Employment and Community	20-29
環境保護	Protecting the Environment	30-41
展望未來	Looking Forward	42
關鍵績效指標一覽	KPIs Summary	43-50
《環境、社會及管治報告 指引》內容索引	Content Index to the ESG Reporting Guide	51-56

關於本報告

About this Report

威高國際控股有限公司(「本公司」)發表的第7份《環境、社會及管治報告書》(「本報告」),將繼續透過匯報本公司及其附屬公司(統稱為「本集團」)在環境、社會及管治(或「ESG」)方面的政策、措施及績效,以實現本集團的承諾,並讓各持份者瞭解本集團於ESG議題的進程和發展方向。本報告以中、英文編5時代之司(下香港聯合交易所有限公司(「聯合政管治報告指引》(「《指引》」)的資券上市規則附錄二十七《環境的開規定,現已上載至香港交易及結算的有限公司(www.irasia.com/listco/hk/veeko/index.htm)網站。

published by Veeko International Holdings Limited (the "Company") embodies the fulfilment of the commitment of the Group by continuing to report on the policies, measures and performances of the Company and its subsidiaries (collectively referred to as the "Group") in environmental, social and governance (or "ESG") aspects, while enabling various stakeholders to understand the progress and development direction of the Group with regard to ESG issues. This report is prepared in both Chinese and English, and complies with the relevant provisions of the Environmental, Social and Governance Reporting Guide (the "Guide") set out in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the "Stock Exchange"), and has been uploaded to the websites of Hong Kong Exchanges and Clearing Limited (www.hkexnews.hk) and the Company (www.irasia.com/listco/hk/veeko/index.htm).

The seventh Environmental, Social and Governance Report (the "Report")

本報告呈列本公司在環境及社會方面的 管理方針及表現。本報告所披露的數據 及/或資料來自內部統計及分析。

報告範圍

本報告涵蓋香港和澳門之各化妝品和時裝業務的各零售店舗、相關辦公室及倉庫,以及位於汕頭之服裝生產廠房(統稱「各營運點」),報告範圍與上一財政年度一致。本報告最後一章附有完整索引,以便讀者按《指引》閱讀本報告。

報告期間

本報告公佈的資料涵蓋自2022年4月1日至 2023年3月31日(「本年度」)的營運。其與 本集團截至2023年3月31日止年度年報涵 蓋的財政年度一致。

確認及批准

本報告引用的所有資料均來自本集團的內部文件和統計數據。本報告已於2023年7月獲本公司董事會(「董事會」)確認及批准。

This report presents the management approaches and performance of the Company in both environmental and social aspects. Data and/or information disclosed in this report is derived from internal statistics and analysis.

Reporting Scope

The Report covers the retail stores, relevant offices and warehouses of the cosmetics and the fashion business in Hong Kong and Macau, as well as the garment production plants located in Shantou (hereinafter referred to as the "Operation Points", and each an "Operation Point"), and the reporting scope is the same as that of last financial year. A complete index is enclosed in the last chapter for the reader's easy reference to the Guide when reading the Report.

Reporting Period

The information disclosed in this Report covers the operations from 1st April, 2022 to 31st March, 2023 (the "Year"), the same as the financial year covered by the annual report of the Group for the year ended 31st March, 2023.

Confirmation and Approval

Information being disclosed in this Report is sourced from internal documents and statistics of the Group. The Report has been confirmed and approved by the board of directors (the "Board") of the Company in July 2023.

關於本報告

About this Report

報告原則

重要性:本報告涵蓋於對投資者及其他持份者構成重大影響的重要環境、社會及管治方面議題,而言重要且相關的資料,並已透過重要性評估釐定並經董事會批准。

量化:訂下關鍵績效指標(「關鍵績效指標」),可予計量並適用於在適當條件下進行有效比較,以助讀者理解數據並客觀評估集團的環境、社會及管治績效。

平衡:本集團在報告中全面匯報環境、社會及管治表現,避免發放偏頗的信息。

一致性:除另有指明外,本報告就關鍵績效指標使用一致的統計方法及呈報形式以編製及呈列環境、社會及管治數據。

意見反饋

持分者的意見有助本集團建立更仔細及更健全的ESG策略。如 閣下對本報告的內容或匯報形式有任何疑問或建議,歡迎透過以下方式與本集團聯絡:

地址: 香港新界葵涌大連排道192-200號

偉倫中心2期10樓

電郵: contact@veeko.com.hk

電話: 852-2887 0888 傳真: 852-2310 9017

Reporting Principles

Materiality: This report covers important and relevant information in respect of material ESG issues that have major impacts on investors and other stakeholders, and such information has been determined through materiality assessment and approved by the Board.

Quantitative: Key performance indicators ("KPIs") have been established, and are measurable and applicable to make valid comparisons under appropriate conditions to assist users in meaningful interpretation of figures and enable them to perform fair assessment of the Group's environmental, social and governance performance.

Balance: The Group covered the entire scope of its ESG performance in the Report to avoid giving biased information.

Consistency: Unless otherwise specified, the consistent statistical methodologies and presentation were used in this Report for KPIs to prepare and present the ESG data.

Opinion and Feedback

The opinions of stakeholders can help the Group to establish more detailed and robust ESG strategies. If you have any questions or suggestions regarding the content or format of the Report, please contact the Group via the following channels:

Address: 10th Floor, Wyler Centre Phase II, 192-200 Tai Lin Pai Road,

Kwai Chung, New Territories, Hong Kong

Email: contact@veeko.com.hk

Tel.: 852-2887 0888 Fax: 852-2310 9017

環境、社會及管治治理 ESG Governance

董事會聲明

本集團為銷售美妝產品及女仕服飾之零售商,透過位於香港及澳門大約118個銷售點組成之零售網絡,以Colourmix及MORIMOR化妝品專門店和Veeko及Wanko女仕服飾專門店分別提供優質且物超所值之美妝產品及時尚服裝和配飾予廣大消費者。董事會明白可持續發展對本集團的長遠發展不可或缺,並十分重視其營運的可持續發展表現來應對氣候變化。

本集團由ESG工作小組負責統籌和監督各個業務分部在可持續發展領域的工作,包括制定及檢討ESG政策,持續監管可持續發展議題上的政策、措施及績效等。董事會對可持續發展管理方針及策略、風險管理和匯報作最終決定並承擔全部責任。

可持續發展風險及機遇

氣候變化是近年來環境議程的重中之重。 為配合本地和國家的氣候行動計劃,管理 可持續發展風險及機遇顯得極為重要。本 集團已經成立風險工作小組,負責檢視風 險清單、制定緩解措施,以及持續監督集 團面對的風險,並定期向董事會和主席報 告ESG評估進展情況。與此同時,董事會 負責領導風險管理工作,並評估風險管理 的有效性,以最大限度地降低氣候變化風 險。

本集團亦會把握可持續發展帶來的機遇, 確保能適時化風險為機遇。在保障我們僱 員的健康和安全的同時,留住人才,為未 來做好準備。此外,本集團會致力加強風 險管理,積極應對可持續發展相關事宜, 提升應對氣候變化的復原力,並會把可持 續發展的考量納入風險管理體系和企業策 略當中。

Statement of the Board of Directors

The Group is a retailer which sells cosmetics products and ladies fashion through our retail network consisting of approximately 118 points of sale in Hong Kong and Macau, to provide quality and value for money cosmetics products and fashion apparel and accessories to a wide range of consumers at cosmetics stores, namely *Colourmix* and *MORIMOR*, and ladies fashion stores, namely *Veeko* and *Wanko*, respectively. The Board understands that sustainable development is an integral part of the long-term development of the Group and highly regards the sustainable development performance of its operations to address climate change.

The Group's ESG working group is responsible for coordinating and supervising the work of each business unit relating to sustainable development, including formulating and reviewing ESG policies, and monitoring policies, measures and performance on sustainable development issues constantly. The Board makes final decisions and assumes full responsibility for sustainable development management policies and strategies, risk management and reporting.

Risks and Opportunities in Sustainability

Climate change is at the top of the environment agenda in recent years. In order to align with the local and national climate action plans, the management of sustainability risks and opportunities is extremely important. The Group had set up a Risk Management Taskforce, which is responsible for reviewing the risk register, formulating remedial measures, monitoring the risks faced by the Group on an ongoing basis and reporting the progress of ESG assessment to the Board and the chairman regularly. At the same time, the Board is responsible for leading the work of risk management and evaluate the effectiveness of risk management, so as to minimize the climate change risk.

The Group will also seize the opportunities arising from sustainability development to ensure that risks are timely transformed into opportunities. While protecting the health and safety of our employees, we will also retain talents to prepare for the future. In addition, the Group will devote to strengthen risk management, be proactive in sustainability-related issues, enhance resilience to climate change and integrate considerations relating to sustainability into the risk management system and corporate strategies.

環境、社會及管治治理 EsG Governance

可持續發展目標

為提升環境、社會及管治表現,本集團定 期檢討有關其營運及可持續發展的計劃及 表現。董事會將就擬定的計劃和目標跟進 環境、社會及管治相關工作的執行情況, 以制定本集團環境、社會及管治發展的未 來計劃。展望將來,本集團持續檢視並改 進方向性環境目標,甚至設定量化目標。

ESG管治架構

近年來,極端天氣對全球各地影響加劇, 本地政府對有關環境、社會及管治框架下 的氣候相關信息披露亦進一步收緊。期 間,世界氣象組織發表《全球年度至十年 氣候更新報告》,指出來年至2027年會是 有紀錄以來最熱的5年,並且有三分之二 的機率,全球近地表年均溫會比工業化前 的水準高出攝氏1.5度。由此可見,氣候變 化日益被視為一種極大的風險來源,管理 ESG相關的風險管理在業務策略上變得愈 來愈重要。本集團會積極面對氣候變化帶 來的潛在風險,預先部署氣候變化可能會 帶來的財務風險。

早於2016/2017年度本集團已成立ESG工作 小組(「ESG工作小組」),成員包括來自不 同部門的管理層,籍此確保各個營運部門 及地區之間緊密溝通,將可持續發展概念 融入日常營運。

Sustainability Targets

In order to improve the ESG performance, the Group will regularly review the plans and performance in relation to its operations and sustainability. The Board will follow up the execution of ESG-related tasks according to the proposed plans and targets so as formulate future plans for the Group's environmental, social and governance development. Looking forward, the Group will review and improve directional environmental targets or even setting quantitative targets.

ESG Governance Structure

In recent years, the impact of extreme weather has intensified worldwide, and the disclosure of climate-related information under the environmental, social and governance framework by local governments has been further tightened. During the period, the World Meteorological Organization published the Global Annual to Decadal Climate Update, which points out that from next year to the year 2027, it will be the hottest five years on record, and there is a two-thirds chance that the annual average temperature near the surface of the world will be 1.5 °C higher than the pre-industrial level. As such, climate change is increasingly regarded as a huge source of risk and managing ESG-related risk management becomes increasingly important in terms of business strategies. The Group will proactively tackle the potential risks brought by climate change and pre-deploy the possible financial risks that may be brought by climate change.

Earlier in the year 2016/2017, the Group has set up a ESG working group (the "ESG Working Group") with members from the management of different departments, so as to ensure close communication between various operating departments and regions and integrate the concept of sustainable development into our daily operations.

環境、社會及管治治理 ESG Governance



董事會層面 Board Level

- 肩負領導角色
- Responsible for providing leadership
- 監督及檢討集團管治及營運表現
 Supervising and reviewing the governance and operation performance of the Group
- 確立策略性ESG管理方針、政策及措施 Anchoring strategic ESG management approaches, policies and measures

ESG工作小組層面 ESG Working Group Level

- 定期檢討本集團的ESG績效
 Regularly reviewing the ESG performance of the Group
- 評定對本集團重要的ESG風險
 Evaluating the ESG risks that are material to the Group
- 持續監管可持續發展議題上的政策及措施
 Ongoing monitoring the policies and measures of the issues of sustainability

環境、社會及管治風險管理

本集團已設立一系列有效的風險管理及內部監控系統,以識別和管理業務風險。同時本公司董事會全權負責風險管理領導工作,審核委員會亦會協助董事會評估相關風險管理。另外,本公司設有風險工作的人類,本公司設有風險所工作,以及持續監察集團面對的風險,作出評估和跟進。風險工作小組每年舉行至少時出來會議,並通過審核委員會向董事會作出來會議,董事會亦已審視本年度對本集團化妝品及時裝業務的關鍵風險。

ESG Risk Management

The Group has established a series of effective risk management and internal control system to identify and manage business risks. At the same time, the Board of the Company is entirely responsible for leading risk management, and the audit committee will also help the Board to evaluate relevant risk management. In addition, the Company has set up a Risk Management Taskforce, which is responsible for reviewing the risk register, formulating remedial measures and monitoring the risks involved in the Group on an on-going basis for assessment and further action. The Risk Management Taskforce meets at least twice a year and report to the Board through the audit committee. During the Year, the Risk Management Taskforce has held two meetings and the Board has also reviewed the key risks of the Group's cosmetics and fashion business during the Year.

環境、社會及管治治理

EsG Governance

風險管理流程圖

Risk Management Process Chart



本集團已檢討本年度的十大關鍵風險,其 中有關ESG範疇的包括:

The Group has reviewed the top ten priority risks for the Year and the ESG-related ones include:

重大風險 Significant risks	本報告應對的章節 Corresponding sections in this Report
能否吸引、培養及挽留人才 Whether we can attract, develop and retain talents 店舗管理機制完善程度 Degree of perfection of the store management mechanism	 僱傭及勞工準則 Employment and Labour Standards 健康及安全 Health and Safety 發展及培訓 Development and Training
產品品質、服務質素是否達標 Whether Product and service quality meets standard 產品種類之全面性 Comprehensiveness of product types 監控存貨狀態之有效性 Effectiveness of monitoring inventory status	 供應鏈管理 Supply Chain Management 產品責任 Product Responsibility
合規風險因素 Compliance risk factors	 合規管理 Compliance Management 風險管理 Risk Management 僱傭及勞工準則 Employment and Labour Standards 健康及安全 Health and Safety 反貪污 Anti-corruption

透過持續運用有效的風險管理流程,本 集團可更具彈性對應ESG風險,已確認的 ESG風險已納入本集團的風險管理清單。 本集團將繼續不時檢討其企業管治常規以 便及時識別風險和確定應對方案,以提升 企業管治水平,涵蓋暫未對應ESG相關議 題。以符合日益嚴格之監管要求,並達致 股東及投資者之更高期望。

Through applying efficient risk management processes continuously, the Group can address ESG risks more flexibly and identified ESG risks are integrated into the risk management checklist of the Group. The Group will continue to review its corporate governance practices from time to time for promptly identifying risks and working out corresponding solutions, with an aim to enhance corporate governance level and cover unaddressed ESG-related issues, so as to comply with increasingly stringent regulatory requirements and meet the heightened expectations of our shareholders and investors.

持份者參與

Stakeholder Engagement

本集團明白持份者參與可幫助本集團緊貼 市場趨勢和發展,並且回應持份者持續變 化的期望。每位持份者都是本集團推動改 善環境、社會及管治績效成功的關鍵。本 年度重要性評估並未包括外部持份者。展 望未來,本集團會積極邀請更多不同的持 份者加入重要性評估。

The Group understands that stakeholder engagement can enable the Group to keep abreast with market trends and development, and respond to the changing expectations of stakeholders. Every stakeholder is critical for the success of driving the improvement of ESG performance. The materiality assessment of the Year did not include external stakeholders. Looking ahead, the Group will continue to engage with more different stakeholders to join the materiality assessment.

重要性評估

本集團本年度進行重要性評估,以識別對 其持份者而言及根據本集團對環境及社會 的影響方面屬重要的關鍵可持續發展議 題。

Materiality Assessment

The Group conducted a materiality assessment during the Year, so as to identify key sustainability issues by importance to our stakeholders and the Group's impacts on the environment and society.

識別 Identification

本集團回顧過往年度的可持續發展議題,識別出16個與其營運相關的可持續發展議題。 The Group has reviewed the sustainability issues in prior years and identified 16 sustainability issues in relation to its operations.

參與 Engagement

我們透過向持份者收集反饋・過程中鼓勵持份者就已識別的可持續發展議題發表意見・並審

Through collecting feedbacks from stakeholders, we encourage stakeholders to express opinions in respect of the identified sustainability issues during the process and review the materiality of each issue to the Group.

按優先排序 Prioritization

在完成上述持份者參與過程後,於2023年,有6個可持續發展議題被認為重要。 After completing the stakeholder engagement process, there are 6 sustainability issues considered to be important in 2023.

驗證 Verification

董事會及ESG工作小組審閱及批核重要性評估的結果。
The Board and the ESG Working Group reviewed and approved the results of materiality assessment.

持份者參與

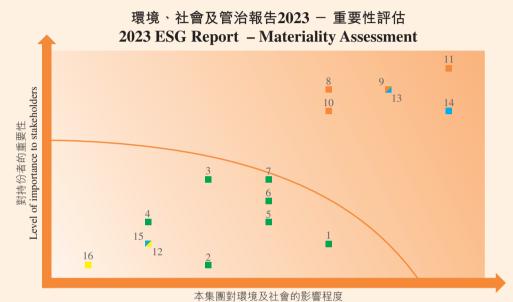
Stakeholder Engagement

重要性矩陣圖

重要性矩陣圖向我們的持份者展示不同議題影響本集團業務成功的優先次序。以對持份者的重要性(Y軸)及本集團對環境和社會的影響程度(X軸)的方式展示。

Materiality Matrix

The materiality matrix demonstrates the priorities of different issues affecting the success of the Group's businesses to our stakeholders. It is ranked according to the level of importance to stakeholders (y-axis) and the degree of impacts of the Group to the environment and society (x-axis).



平朱圉到塚况及任胃可於音任反
Degree of impacts of the Group to the environment and society

環境、社會及管治議題範疇:

Aspects of ESG Issues:

	環境、社會及管治議題 ESG Issues				
類別 Category		睘境 nmental	■僱傭及勞工常規 Employment and Labour Practices	■營運慣例 Operating Practices	■ 社區投資 Community Investment
	11	僱傭及勞工 Employmen	準則 t and Labour Standards		
	14	反貪污 Anti-corruption			
重要議題	9	職業健康與安全 Occupational Health and Safety			
Material Issues	13	產品及服務質量管理 Product and Service Quality Management			
	8	建立全面的僱傭管理制度 Establishment of a comprehensive employment management system			
	10	培訓和發展 Training and	d Development		

持份者參與

Stakeholder Engagement

	環境、社會及管治議題 ESG Issues				
類別 Category	Environ		■僱傭及勞工常規 Employment and Labour Practices	■營運慣例 Operating Practices	■ 社區投資 Community Investment
	7	應對氣候變 Tackling Cl	化 imate Change		
	3	能源管理 Energy Management			
	6 其他資源使用及效益 Usage and Efficiency of Other Resources				
	5	廢棄物管理 Waste Management 溫室氣體及空氣污染物管理 Management of Greenhouse Gases and Air Pollutants 用水效益及污水管理 Water Use Efficiency and Sewage Management 瞭解社區的需要和利益 Understanding the Needs and Benefits of the Community			
其他議題	1				
Other Issues	4				
	15				
12 供應鏈管理 Supply Chain Management					
	2	對環境及天然資源的管理 Management of Environmental and Natural Resources			
	16	支持社區發 Supporting	展 Community Development		

合規管理

Compliance Management

本集團致力確保業務營運符合當地法律法 規要求。本集團已識別以下有相關法律及 規例:

The Group is committed to ensuring that its business operations comply with the requirements of local laws and regulations. The Group has identified the following relevant laws and regulations:

層面 Aspect	對本集團相關法律及規例 Laws and regulations relevant to the Group	
排放物 Emissions	 香港 Hong Kong 《空氣污染管制條例》 the Air Pollution Control Ordinance 中國內地 Mainland China 《中華人民共和國環境保護法》 the Environmental Protection Law of the People's Republic of China 《中華人民共和國水法》 the Water Law of the People's Republic of China 《中華人民共和國大氣污染防治法》 the Air Pollution Prevention and Control Law of the People's Republic of China 	
	《中華人民共和國固體廢物污染環境防治法》 the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution Caused by Solid Waste	
僱傭及勞工準則 Employment and Labour Standards	香港 Hong Kong • 《僱傭條例》 the Employment Ordinance	
	Macau 《勞動關係法》 the Labour Relations Law	
	中國內地 Mainland China • 《中華人民共和國勞動合同法》 the Labour Contract Law of the People's Republic of China	
	• 《中華人民共和國勞動法》 the Labour Law of the People's Republic of China	
	 《中華人民共和國禁止使用童工規定》 Provisions on the Prohibition of Using Child Labour of the People's Republic of China 	

合規管理

Compliance Management

層面 Aspect	對本集團相關法律及規例 Laws and regulations relevant to the Group
	香港 Hong Kong ■ 《職業安全及健康條例》 the Occupational Safety and Health Ordinance
健康與安全 Health and Safety	澳門 Macau • 《商業場所、辦事處場所及勞務場所之衛生與安全總規章》 the General Regulation of Working Safety and Hygiene of Office, Service and Commercial Establishment
	中國內地 Mainland China • 《中華人民共和國安全生產法》 the Work Safety Law of the People's Republic of China
產品責任 Product Responsibility	香港 Hong Kong ■ 《商品説明條例》 the Trade Descriptions Ordinance
	 《消費品安全條例》 the Consumer Goods Safety Ordinance 《貨品售賣條例》
	the Sale of Goods Ordinance
	Macau 《商法典》 the Commercial Code
	中國內地 Mainland China • 《中華人民共和國民法通則》 the General Principles of the Civil Law of the People's Republic of China
	• 《中華人民共和國產品質量法》 the Product Quality Law of The People's Republic of China
	• 《中華人民共和國消費者權益保護法》 the Laws on the Protection of Rights and Interests of Consumers of the People's Republic of China

合規管理

Compliance Management

層面	對本集團相關法律及規例
Aspect	Laws and regulations relevant to the Group
反貪污 Anti-corruption	香港 Hong Kong ・ 《防止賄賂條例》 the Prevention of Bribery Ordinance 澳門 Macau ・ 《刑法典》 the Criminal Code ・ 《預防及遏止私營部門賄賂法律》 the Law for Prevention and Suppression of Bribery in the Private Sector 中國內地 Mainland China ・ 《中華人民共和國刑法》 the Criminal Law of the People's Republic of China

本年度,本集團並沒有違反相關法律及規例。為遵守上述法律法規,本集團定期檢視及更新現行合規管理制度,並加強監督,確保本集團日常營運按照相關法律法規要求。同時,本集團亦定期向僱員提供相關培訓,提升僱員對合規的認知及意識。

Throughout the Year, the Group did not violate relevant laws and regulations. In order to comply with the above laws and regulations, the Group regularly reviews and updates its existing compliance management system and strengthens its supervision to ensure the daily operations of the Group comply with the requirements of relevant laws and regulations. At the same time, the Group also provides relevant training to its employees on a regular basis to enhance their knowledge and awareness of compliance.

Operation Management

為客戶提供最優質產品和服務是本集團的 基本原則。本集團透過現有的有關供應鏈 管理、產品責任和反貪污的措施來確保產 品安全及服務質量。旨在確保集團最佳化 運營,同時能夠回應顧客和持份者的期 望。 Providing products and services with premium quality to customers is the basic principle of the Group. The Group ensures product safety and service quality through existing measures in relation to supply chain management, product liability and anti-corruption, aiming at assuring the optimal operation of the Group while being able to meet the expectations of customers and stakeholders.

供應鏈管理

本集團重視與供應商建立長久且緊密的合作關係。與此同時,供應鏈管理和提升產品質量是本集團的重要策略之一。

本集團的《供應鏈管理、產品責任及反貪 污政策聲明》中提及一系列的監察流程及 評核標準,嚴格選擇最符合本集團要求的 供應商,流程包括篩選、聘用、管理和監察。為了確保原材料穩定供應且符 合質量要求和安全標準,本集團會定期 合質量要求和安全標準,本集團會定期 的質素有重大變化或有嚴重的安全問題, 我們或會立即暫停接收供應商的交貨, 程 至取消其供應商的資格。本集團堅持與供 應商建立良好的溝通渠道,以提供適當的 支持。

另外,本集團亦訂立了《氣候變化政策》,在採購過程中納入環保因素,以減少供應鏈對環境的影響。同時,本集團的時裝生產廠房要求供應商在提供服裝原材料和報告,確保產品符合環保要求。除此以應時,在集團繼續要求新加入的化妝品供應對人體不會不可,以證明產品不會與人類。 一個有害物質或化學物質(包括任何此化學物質,或任何對人體有害的物質或化學物質,可以是可以是一個人學物質,可以是一個人學物質,或任何對人體有害的物質或化學物質,以作內部評估。最後,本集團被調的投訴和意見。

Supply Chain Management

The Group values longstanding and close working relationships with suppliers. At the same time, supply chain management and improvement of product quality is one of the Group's key strategies.

The "Supply Chain Management, Product Liability and Anti-Corruption Policy Statement" of the Group mentions a series of monitoring processes and assessment criteria for the strict selection of suppliers that best meet the requirements of the Group, the processes of which include screening, hiring, evaluation, management and supervision. To ensure the stable supply of raw materials and compliance with quality requirements and safety standards, the Group will conduct regular evaluation of suppliers and monitor their performances. Should there be any significant change in a supplier's quality or any serious safety issue, we may suspend the deliveries from the supplier immediately or even cancel its status as our supplier. The Group insists on setting up good communication channels with suppliers to provide appropriate supports.

In addition, the Group also formulated the "Climate Change Policy" which has incorporated environmental factors in the procurement processes, so as to reduce the impact of the supply chain on the environment. At the same time, the Group's garment production plants require suppliers to provide apparel raw materials and accessories with qualified inspection reports that comply with national environmental protection requirements to ensure that the products meet environmental protection requirements. In addition to this, the Group continues to require newly-joined cosmetic suppliers to sign a Deed of Undertaking and provide product information that the products do not contain any harmful substances or chemicals (including any such chemicals regulated under the Rotterdam Convention or Stockholm Convention) or any substances or chemicals harmful to humans for internal evaluation purposes. Last but not least, the Group has a supply chain complaint mechanism in place to handle and respond to complaints and comments on suppliers.

peration Management

本集團相信日益加劇的氣候影響會增加未 來供應鏈風險。為了盡量減低供應鏈所產 生的風險,本集團積極計劃建立風險評估 流程以加強供應鏈管理、識別供應鏈的環 境及社會風險,並制定相應政策及措施, 提升自身於業界的價值及地位。

The Group believes that the aggravating climate impacts will increase the supply chain risk in the future. In order to minimize the risks brought by our supply chains, the Group actively plans to establish risk assessment processes to strengthen supply chain management, identify environmental and social risks in our supply chains and formulate corresponding policies and measures, so as to enhance their value and position in the industry.

供應鏈數目 Number of Supply Chain	總計 Total
位於香港的供應商 Suppliers in Hong Kong	168
位於中國內地的供應商 Suppliers in Mainland China	57
位於亞洲(不包括香港及中國內地)的供應商 Suppliers in Asia (excluding Hong Kong and Mainland China)	40
位於其他地區的供應商 Suppliers in other regions	18
供應商總數 Total number of suppliers	283
執行供應商篩選慣例的比例 Proportion of suppliers subject to supplier screening practices	68.9%

產品責任

本集團致力為顧客提供優質的產品以及稱 心滿意的購物體驗。本集團根據《供應鏈 管理、產品責任及反貪污政策聲明》推行 各項產品責任的措施,以確保所出售的產 品符合品質及安全的要求。

本集團定期評估其服裝生產廠房業務活動 對生物多樣性和生態系統可能產生的潛在 影響,並採取保護土壤和水源的措施,以 減少日常運營對周邊環境的影響。對於化 妝品業務方面,自2018年起,本集團已要 求其自有品牌的生產商停止使用含有微塑 料顆粒的磨砂和清潔產品。本集團深知部 分面部清潔和磨砂產品中的微塑料顆粒難 以被分解,當這些微塑料顆粒通過排水管 進入海洋時,可能對海洋環境和生態鏈造 成負面影響,因此本集團已經採取措施, 以保護海洋生態環境。本集團高度關注生 態環境保護問題,並將繼續採取行動,致 力於實現可持續發展。

Product Responsibility

The Group is committed to providing customer with quality products and satisfactory shopping experience. The Group launches various product responsibility measures in accordance with the "Supply Chain Management, Product Responsibility and Anti-Corruption Policy Statement", to ensure products sold meet quality and safety requirements.

The Group regularly assesses the potential impacts that may be caused by the business activities of our garment production plants on biodiversity and ecosystems, and adopts measures to protect soil and water so as to reduce the impact of their daily operations on the surrounding environment. For cosmetics business, the Group has requested the producers of its own brands to stop using cleansing and exfoliating products with microplastic grains since 2018. The Group has been well aware of the low decomposability of microplastic grains used in certain facial exfoliating and cleaning products. The release of these microplastic grains into the oceans through drainpipes may cause negative impacts on marine environment and ecological chain. As such, the Group has adopted measures to protect aquatic habitat. The Group pays high attention to the ecological environmental protection issues and will continue to take actions, so as to commit to achieving sustainable development.

Operation Management

與產品責任有關的措施 Measures in relation to product responsibilities			
產品和服務的健康與安全 Health and safety of products and services	 產品的健康與安全相關的條款 Provisions relating to health and safety of the products 產品售後服務承諾 Product after-sales service commitments 		
質量檢定 Quality inspection	 產品質量檢查體系及生產廠房產品質量檢定流程 Product quality inspection system and quality assurance process in production plants 內部質量監控標準或流程 Internal quality control standard or process 貨倉驗貨程序 Acceptance procedures in warehouses 		
廣告和標籤 Advertising and labelling	 廣告媒介及廣告內容的標準 Standard for advertising media and advertisement content 在各營銷傳播途徑(包括產品標籤以及任何廣告內),向顧客提供持平、準確、誠實、公正的資訊 Provide balanced, accurate, honest and fair information to customers in various marketing channels (including product label and any advertisement) 		
顧客私隱 Customer privacy	 保障個人資料收集方式的透明度 Safeguard the transparency of personal data collection methods 在資料提供者知悉及獲同意的情況下收集個人資料 Collection of personal data with the knowledge and consent of the data provider 採取資料保安措施,防止未經授權或意外存取、轉移、刪除、遺失或使用個人資料 Adopt data security measures to prevent unauthorised or accidental access, transfer, erasure, loss or use of personal data 訂立處理商業秘密的內部指引 Establishment of internal guidelines on the handling of trade secrets 		
顧客意見及投訴處理 Customer's opinions and complaint handling	 客戶投訴處理及應對機制 Customer complaint handling and response mechanism 進行客戶滿意度調查,並按調查結果作出檢討及跟進 Conduct customer satisfaction surveys, and review and follow up on the results of these surveys 		

Operation Management

與產品責任有關的措施 Measures in relation to product responsibilities - 在合同中加入與知識產權相關的條款 Include intellectual property-related clauses in contracts - 採取保護知識產權的措施・避免使用或分銷侵犯版權的複製品或仿冒產品 Adopt intellectual property rights protection measures and prevent using or distributing copies or counterfeits violating copyright

每一位客戶的意見都對我們的營運至關重要,本集團致力透過持續提升產品和服務的質素,妥善管理供應鏈,為客戶提供滿意的產品,保障客戶權益。於本年度,本集團收到74宗有關產品質量以及服務態度等的投訴。

The Group attaches great importance to each and every one of its customers and is committed to protecting their interests by continuously improving the quality of products and services and properly managing the supply chain to provide customers with satisfactory products. During the Year, the Group received 74 complaints relating to product quality and service attitude, etc.

投訴類別 Complaint Category	個案數目 Number of Cases
健康與安全 Health and safety	0
產品質量 Product quality	33
廣告或銷售説明 Advertising or sales description	5
產品標籤 Product label	0
服務條款 Service terms	3
銷售手法 Sales practices	3
客戶資料及私隱 Customer information and privacy	0
知識產權 Intellectual property	0
服務態度 Service attitude	30
總計 Total	74

Operation Management

本集團對於處理投訴有既定的內部指引,亦承諾在收到相關個案後會作出迅速回覆。根據個案的嚴重性,客戶服務部會直接向相關部門反映,並積極向客戶提供所決方案。本集團十分看重每一件個案,就著投訴個案作出跟進及改善,例如定期安排培訓,以減低日後同類型事件發生的機會。我們鼓勵顧客透過店舖、電郵及服務熱線等不同渠道提供反饋及意見,以保障客戶權益和提升客戶消費體驗作為最優先考慮。

The Group has an established set of internal guidelines for handling complaints and promise to respond promptly after receiving relevant cases. According to the severity of cases, the customer service department will reflect to the relevant department and offer solutions to customers proactively. The Group lays great emphasis on every case and will follow-up the complaint cases and make improvement, such as arranging regular trainings, so as to reduce the chance of occurrence of similar incidents in the future. We encourage customers to provide feedbacks and opinions through different channels like stores, emails and service hotlines, and regard protecting customer's interests and improving customer's consumption experience as the most prioritized consideration.

提升顧客體驗

Enhancing Customers' Experience

During the pandemic persisting in the last three years, the consumption patterns of certain customers have changed from traditional offline consumption to online shopping and the time spent on online shopping platforms by consumers has been increasing, thus the role of e-commerce becomes increasingly important. In order to expand our customer base and enhance the Group's influence and visibility in the online sales sector, in addition to physical retail stores, we cooperate with well-known e-commerce platforms proactively, such as Tmall Global, JD.com and TikTok Shop. The Group devotes to providing accurate product information and high-quality after-sales services, so as to ensure the satisfaction level of customers on online shopping platforms. All these actions aim at helping the Group to address future consumption habits and market changes better.

peration Management

反貪污

本集團恪守商業誠信及操守道德至上的精 神。我們對各種貪污、賄賂、勒索、詐騙 及洗黑錢情況採取零容忍政策,嚴厲打擊

任何利益衝突事件, 並嚴格遵守相關法律 及規例。

Anti-corruption

The Group upholds the spirit of integrity and prioritising business ethics. Strictly abiding by relevant laws and regulations, the Group adopts a zero-tolerance policy for all forms of corruption, bribery, extortion, fraud and money laundering, and handle any conflicts of interest seriously.

與反貪污有關的措施

Measures in relation to anti-corruption

- 在《僱員手冊》中加入與反貪污相關的條款,要求僱員遵守 Corruption-related provisions have been incorporated into the "Employees Handbook" for the compliance by the employees
- 設有《僱員舉報政策》及投訴機制,及時處理和回應與貪污相關的投訴及建議 An "Whistleblowing Policy for Employees" and complaint mechanism is in place to timely handle and respond to complaints and suggestions relating to corruption
- 制訂懷疑貪污個案的調查程序 Establish the investigation procedure for cases of suspected corruption
- 生產廠房舉辦反貪污及反腐敗培訓 Production plants conduct anti-corruption training
- 生產廠房成立反貪污工作小組,負責協調反貪污措施的落實情況 Forming an anti-corruption working team for its factories to coordinate the implementation of anti-corruption measures

本集團已經建立了舉報政策,讓僱員可以 以保密方式向本集團反映關於財務匯報、 內部監控或其他事項上的不當行為。就處 理和發佈內幕消息而言,董事會自2013 年8月起已採納披露政策,針對本公司董 事、管理人員、高級管理人員和一切相關 僱員提供指引,以遵守適用法律和規則處 理機密資料和/或監督信息披露。本集團 將定期審查和更新反貪污政策,並為董事 和僱員提供反貪污培訓,以防止貪污行為 的發生。

本年度內沒有出現任何有關企業或僱員涉 及貪污行為的法律訴訟。

The Group has established a Whistleblowing Policy for the employees to reflect misconducts in relation to financial reporting, internal control or other matters to the Group in a confidential manner. For the handling and dissemination of inside information, a Disclosure Policy has been adopted by the Board since August 2013, which provides a guideline to the directors, officers, senior management and all relevant employees of the Company, so as to handle confidential information and/or monitor information disclosure in compliance with applicable laws and regulations. The Group will regularly review and update its Anti-corruption Policy and provide anti-corruption trainings for directors and employees, so as to prevent the occurrence of corrupt behaviour.

During the Year, there was no litigation in relation to corrupt conduct of the Company or its employees.

Employment and Community

本集團深信員工的貢獻與業務成功關係密不可分,因此我們積極透過各項政策和措施展現對員工的關愛、包容和提供安全的工作環境。務求讓員工感受到被重視和尊重,同時提供良好的職業發展和學習新技能機會,打造一支身心健康和高效率的團隊。

The Group firmly believes that contributions of employees is inextricably linked to our business success, thus we actively demonstrate our care and tolerance for our employees through various policies and measures and provide a safe working environment, in order to let employees feel valued and respected. At the same time, great career development opportunities and opportunities to learn new skills are provided, so as to build healthy and efficient team.

為了實現這一目標,本集團制定了《僱傭及勞工常規政策聲明》和一系列的僱傭政策和措施,承諾向員工提供健康、安全和發展機會,並提供有關勞工標準的指引。本集團致力於遵守相關法律和法規,包括招聘、職業健康和安全,以及員工的權利和福利等。定期監察僱員薪酬及福利政策的實施情況,從而制訂合適且可行的方案,留住人才和提升員工工作效率。

In order to achieve this objective, the Group has formulated the "Employment and Labour Practice Policy Statement" and a series of employment policies and measures, which commits to providing health, safety and development opportunities to our staff, as well as providing guidelines in relation to labour standards. We are committed to complying with relevant laws and regulations, including recruitment, occupational health and safety as well as employees' rights and benefits. Remuneration of employees and implementation of benefit policies will be monitored regularly, so as to formulate appropriate and feasible plans to retain talents and improve the working efficiency of our staff.

僱傭及勞工準則

Employment and Labour Standards

本集團確信完善僱傭制度是穩健經營的基礎,致力為所有僱員提供沒有任何歧視和騷擾、公平公正、一視同仁,以及多元化的工作環境。本集團已制訂《僱員手冊》及《人事行政管理制度》,就有關薪酬及解僱、招聘及晉升、工作時數、假期,平等人人事的大工作時數,不是國際人人事的人人,以及,其他待遇及一位,其他待遇及一位,是以發揮其所長和發展潛能,高之與領的工作和生活模式,從而提高見知的競爭力。本集團亦設有保密的意則的競爭力。本集團亦設有保密的開關的建議及投訴。

The Group firmly believes that a well-developed employment system is the cornerstone of stable operation, and we are committed to providing all employees with a work environment free from discrimination and harassment, as well as a fair, equal and diverse work environment. The Group has established policies and measures relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination and other benefits and welfare, which are set out in the "Employee Handbook" and "Human Resources Administration Management System". The Group hopes every employee can develop their talents and potentials and have a better work-life balance, so as to enhance the competitiveness of the Group. The Group has also set up a confidential opinion and complaint mechanism to handle and respond to employment-related suggestions and complaints.

Employment and Community

以下是一些本年度已實行的僱傭措施:

The Group has adopted the following employment practices during the Year:

僱傭範疇 Employment aspect	政策措施內容 Contents of policies and measures		
招聘、晉升及解僱 Recruitment, promotion and dismissal	 在進行招聘時,採用劃一甄選準則和中立的措辭刊登招聘廣告 Adopt uniform selection criteria during recruitment and use neutral wordings when publishing recruitment advertisement 尊重僱員的權利,透過訂立僱傭合同確定與僱員之僱傭關係,以及有關離聯及解僱的僱傭條款 Respect the rights of the employees, establish the employer-employee relationship and define the employment terms in relation to termination and dismissal of employment through entering into employment contracts 		
薪酬、工作時數、假期及福利 Compensation, working hours, rest periods and welfare	 於《僱員手冊》載列有關考勤管理和假期的制度 Attendance management and holidays policy are set out in the "Employee Handbook" 為已通過試用期的僱員提供醫療保險 Provide employees who completed probation with medical insurance 店舗員工兼職福利:服務大獎賞 Benefits for part-time in-store employees: Service Excellent Awards 店舗員工全職福利:為僱員提供跨島車資津貼、勤工獎金 Benefits for full-time in-store employees: Cross-harbour travel allowance, attendance bonus 員工購物折扣優惠 Staff purchase discount privilege 		
平等機會、多元化及反歧視 Equal opportunity, diversity and anti-discrimination	 建立工作評核制度,確保僱員在晉升、調職、培訓、職業發展及解僱等均得到平等待遇,不受歧視 Establish a performance appraisal system to ensure that employed treated equally in relation to promotion, redesignation, training, of development and dismissal and not discriminated against 透過內部通訊向僱員推廣與平等機會、反歧視和騷擾相關的訊息,並提關的內部指引 Through internal communications, promote messages related to opportunities, anti-discrimination and harassment to employees provide relevant internal guidance 不時審查評核準則,確保所採用的準則不含歧視成份 Review assessment criteria from time to time in order to ensure adcriteria is not discriminatory 		
勞工準則 Labour Standards	• 聘用任何僱員前,檢查與應聘者年齡相關的身份證明文件,核實其年齡和份,避免聘用童工、強迫、擔保(包括負債擔保)或契約勞工、非自願獻稅役、被拐賣勞工或奴隸勞工 Inspect identity documents related to the age of an applicant, verify age and identity before the hiring of any employee to avoid the hiring child labour, forced labour, guaranteed (including guarantees for loa or indentured labour, involuntary prison labour, human trafficked labour slave labour		

Employment and Community

薪酬委員會之主要職能包括就檢討本公司 對全體董事及高級管理人員之薪酬政策及 架構以及所有董事及高級管理人員之薪酬 待遇,向董事會提出建議。薪酬委員會亦 負責建立正規而具透明度之程序以制定該 等薪酬政策與架構,確保概無董事或其任 何聯繫人士參與決定其個人薪酬,而薪酬 將參照個人及公司表現與市場慣例及情況 而釐定。

本公司亦已採納一項董事會成員多元化政策,當中載有達致董事會多元化的方法。 本公司認同並深信多元化的董事會裨益多,並視董事會層面日益多元化是維持本公司競爭優勢的關鍵元素。就檢討及評人權事會的組成,提名委員會致力於所有悟面達致多元化,並將考慮多個方面,包括但不限於性別、年齡、文化及教育背景、專業資格、技能、知識以及區域及行業經驗。 The principal functions of the Remuneration Committee include reviewing and making recommendations to the Board on the Company's policy and structure of all directors and senior management remuneration and on the remuneration packages of all directors and senior management. The Remuneration Committee is also responsible for establishing formal and transparent procedures for developing such remuneration policy and structure to ensure that no director or any of his/her associates will participate in deciding his/her own remuneration, which remuneration will be determined by reference to the performance of the individual and the Company as well as market practice and conditions.

The Company has adopted a Board Diversity Policy which sets out the approach to achieve diversity of the Board. The Company recognises and embraces the benefits of having a diverse Board and sees increasing diversity at the Board level as an essential element in maintaining the Company's competitive advantage. In relation to reviewing and assessing the Board composition, the Nomination Committee is committed to diversity at all levels and will consider a number of aspects, including but not limited to gender, age, cultural and educational background, professional qualifications, skills, knowledge and regional and industry experience.

Employment and Community

僱傭數字

Number of employees

截至2023年3月31日,本集團位於香港、 澳門及汕頭的營運點共有912名僱員。以 下為員工人數詳情。 As of 31st March, 2023, the Group had a total of 912 employees at the Operation Points located in Hong Kong, Macau and Shantou. Details of the number of employees are set out below.

劃分類別 Category	香港及澳門 Hong Kong and Macau	汕頭 Shantou	總計 Total
按僱傭類型 By employment type			
全職 Full-time	412	305	717
兼職 Part-time	177	18	195
按性別 By gender	,		
男性 Male	42	86	128
女性 Female	547	237	784
按年齡組別 By age group			
30歲以下 Aged below 30	66	13	79
31-50歳 Aged 31-50	382	195	577
50歲以上 Aged above 50	141	115	256
按地區 By region			
香港及澳門 Hong Kong and Macau	589	-	589
中國內地 Mainland China	-	323	323
員工總數 Total workforce	589	323	912

Employment and Community

流失員工人數 Number of turnover employees	香港及澳門 Hong Kong and Macau		汕頭 Shantou		總計 Total	
按性別 By gender	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time
男性 Male	9	2	12	3	21 (13.6%)	5 (3.2%)
女性 Female	228	193	40	8	268 (21.4%)	201 (16.0%)
按年齡組別 By age group	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time
30歲以下 Aged below 30	43	52	3	_	46 (26.0%)	52 (29.4%)
31-50歲 Aged 31-50	169	116	25	8	194 (21.7%)	124 (13.9%)
50歲以上 Aged above 50	25	27	24	3	49 (14.6%)	30 (9.0%)
按地區 By region	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time	全職 Full-time	兼職 Part-time
香港及澳門 Hong Kong and Macau	237	195	_	_	237 (23.2%)	195 (19.1%)
中國內地 Mainland China	-	-	52	11	52 (13.5%)	11 (2.8%)
流失員工人數及比率 ¹ Number of turnover employees and turnover rate ¹	432 63		3	289 (20.5%)	206 (14.6%)	

[·] 特定類別僱員流失員工比率=特定類別員工流失人數/特定類別員工總人數+特定類別流失總人數

Turnover rate of employees of specified type = number of turnover employee of specified type/total type of employee of specified type + total number of turnover employee of specified type

Employment and Community

健康及安全

Health and Safety

本集團將保障僱員的安全與健康視為業務 營運成功的關鍵。為確保有效管理職業安 全和健康,本集團已制定一系列措施及政 策,並於《職業健康與安全管理制度》管理 系統承諾致力為僱員打造一個良好及安全 的工作環境。本集團亦建立了風險評估流 程識別健康與安全的風險,更新健康與安 全措施,確保業務營運符合安全水平。 The Group recognizes that safeguarding the safety and health of employees is essential for the success of its business operations. To ensure effective management of occupational safety and health, the Group has formulated a series of measures and policies, and set out its commitments in the "Occupational Health and Safety Management System" to create a good and safe working environment for its employees. The Group also has established a risk assessment process to identify health and safety risks and update its health and safety measures to ensure its business operations comply with safety standards.

與健康及安全有關的措施						
Measures in relation to occupational health and safety						
職業健康安全管理小組 Occupational health and safety management team	• 生產廠房設有健康與安全工作小組,按照已制定的職業健康安全制度,協調及監察相關措施落實情況,確保切實執行 A health and safety working group has been set up in the production plants to coordinate and monitor the implementation of relevant measures in accordance with the established occupational health and safety system to ensure effective implementation					
	• 訂立有關場地整潔、防火、用電安全及正確體力處理的操作程序等職業安全 須知 Compile occupational safety guidance notes in relation to site housekeeping, fire prevention, safe use of electricity, and procedures for correct manual handling operation					
	• 於僱員手冊提供健康與安全指引 Provide health and safety guidelines in the "Employee Handbook"					
安全作業的流程和指引 Safe operation procedures and guidelines	為生產廠房的僱員提供合適、充足的個人防護裝備 Provide suitable and adequate protective equipment for individual employee working in the production plants					
	制定生產崗位的工作制度,確保安全生產 Develop a working system for employees working at production positions to ensure safe production					
	定期進行安全檢查,對潛在隱患進行改善措施 Conduct regular safety inspections and take corrective measures against potential hazards					

Employment and Community

與健康及安全有關的措施 Measures in relation to occupational health and safety					
	以公告欄和內部通訊等方式向僱員提供職業安全須知及健康衛生資訊 Provide occupational safety instructions and health and hygiene information to employees through bulletin boards and internal communications				
宣傳、教育及培圳 Publicity, education and training	為生產廠房的僱員提供上崗前和在崗期間的職業衛生培訓 Provide occupational hygiene training for employees working in the production plants before and during employment				
	為僱員提供正確使用防護設備指引及培訓 Provide guidelines and training to employees in relation to proper use of protective equipment				

Employment and Community

於本年度,本集團有關職業健康及安全的 管理常規並無重大變動。 There were no major changes in the Group's management practice in relation to occupational health and safety during the Year.

健康與安全 Health and safety	香港及澳門 Hong Kong and Macau		汕頭 Shantou			總計 Total			
年份 Year	2023	2022	2021	2023	2022	2021	2023	2022	2021
因工亡故人數 Number of work-related fatalities	-	-	-	-	-	-	-	-	-
因工亡故的比率 Percentage of work-related fatalities	-	-	-	-	-	-	-	-	-
因工傷損失工作日數 Lost days due to work injury	34	624	369	-	-	-	34	624	369

展望未來,本集團將持續監控員工職業健 康健全政策措施的有效性,强化風險管 理,確保員工安全。

發展及培訓

Looking forward, the Group will continue to monitor the effectiveness of the policies and measures that improve occupational health and safety of employees, and strengthen risk management to ensure the safety of our staff members.

Development and Training

The Group attaches great importance to the personal development of employees and is committed to developing competent workforce and enhancing employees' productivity. Therefore, professional on-the-job training is vital for our employees. In addition to induction training offered to all newcomers, the Group has regularly provided a variety of internal training for the need of each department in order to elevate the level of professionalism of our employees and encourage them to catalyze innovation with their expertise, heightening the Group's competitiveness. The Group encourages its employees to attend relevant external training courses and also provides tuition fee subsidy (if applicable). The Group has provided its in-store employees with service incentives, cross-harbour travel allowance and staff purchase discount privilege to attract and retain more talents. In addition, the Group conducts performance appraisals and evaluates the service quality and performance of its shop staff.

Employment and Community

於本年度,各性別及僱員類別(包括未接 受培訓或已離開本集團的僱員)的培訓比 例及平均培訓時數如下:

The percentage of employees trained and average training hours per gender and employee category (inclusive of employees who did not receive training or have left the Group) during the Year are as follows:

培訓及發展 Training and development	總計 Total
培訓人數 Number of employees trained	,
按性別 By gender	
男性 Male	8
女性 Female	230
按職級 By rank	1
高級管理人員 Senior management	3
管理人員 Management	1
一般員工 General staff	234
培訓總人數及百分比 Total number and percentage of employees trained	238 (26.1%)
培訓時數 Training hours	'
按性別 By gender	
男性 Male	42
女性 Female	2,452
按職級 By rank	
高級管理人員 Senior management	56
管理人員 Management	22.5
一般員工 General staff	2,452.5
培訓總時數 Total training hours	2,531
每名員工平均培訓時數 Average training hours per employee	2.8

Employment and Community

社區投資

本集團致力履行企業責任,為我們營運所 在社區作出貢獻,為社會及環境創造價 值。本集團鼓勵僱員參與義工服務及慈善 活動,並致力於業務所在的社區發揮積極 影響。在本年度,本集團舉辦了兩次衣物 捐贈活動,向救世軍捐贈員工的衣物。本 集團已訂立《社區投資政策聲明》,承諾倡 導負責任的企業文化,回饋社會,為社區 可持續發展盡一分力。

本集團將定期檢視及更新社區投資政策, 為社會發展帶來正面影響。

Community Investment

The Group has been committed to fulfilling its corporate responsibility to contribute to the communities in which we operate and to create value for society and the environment. The Group encouraged our staff members to participate in volunteer services and charity activities with an aim to make positive impacts on the community where we operate in. During the Year, the Group held two clothing donation events to donate employees' clothes to the Salvation Army. The Group has established its "Policy Statement for Community Investment" which is our commitment to become a responsible enterprise by giving back to our society, playing our role in sustainability of the community.

The Group will regularly review and update its community investment policy in order to contribute positive impacts to the development of society.

Protecting the Environment

本集團深知其營運對環境造成的潛在影響,特別是在生產程序中可能產生的污染。為了更有效地應對和減低氣候變化帶來的風險,本集團已制定《環境保護政策聲明》,涵蓋本集團對排放物、資源使用,以及保護環境及天然資源的承諾及方針。定期檢視並探討使用綠色能源和提高資源效益的措施,從而達到減碳、降低空氣污染物排放和減少廢棄物的目標。

environment, in particular the pollution that may occur during our production procedures. In order to cope with and reduce the risks brought by climate change more effectively, the Group has formulated the "Environmental Protection Policy Statement", which covers the commitments and approaches of the Group in respect of emission, use of resources, environmental protection and natural resources. We regularly review and explore the measures about using green energy and increasing resource efficiency, thereby achieving the objectives of carbon reduction, reducing the emission of air pollutants and waste reduction.

The Group understands that the potential impacts caused by our operation to the

應對氣候變化

本集團深信未來十年極端氣候事件將越趨頻繁,氣候變化將成為影響企業的重要因素之一。《香港氣候行動藍圖2050》和中國政府的「3060」雙碳目標均指出企業於未來數年加強應對氣候變化和支持向低碳經濟轉型至關重要。本集團將定期探討在已制定的《氣候變化政策》如何持續提高對氣候風險的抵禦能力並減少碳排放。

Responding to Climate Change

The Group firmly believes that extreme weather events will become increasingly frequent in the coming ten years, and climate change will become one of the important factors affecting enterprises. The "Hong Kong Climate Action Plan 2050" and the "3060" dual-carbon goals of the Chinese government both suggest that it is crucial for enterprises to strengthen their responses to climate change and support the transformation into low-carbon economy in the coming few years. The Group will regularly explore how the formulated Climate Change Policy can improve the resilience to climate risks and reduce carbon emissions.

與氣候風險管理有關的指引 Guidelines in relation to climate risk management

《氣候變化政策》

"Climate Change Policy"

承諾本集團在未來積極減少碳排放,相關措施包括:

The Group promises to reduce carbon emission in the future proactively, the relevant measures of which include:

- 訂立並定期檢視減碳目標,致力減少溫室氣體排放
- Set and regularly review carbon reduction targets to reduce greenhouse gas emissions
- Leverage innovative technologies to improve energy efficiency in operating business while reducing the use of natural resources in production
- 支持採用可再生能源,減少生產過程中產生的碳足跡
- Support the adoption of renewable energy to reduce the carbon footprint in production
- 遵守所有與氣候變化議題相關的法律、法規和標準
- Comply with all laws, regulations and standards related to climate change issues
- 與持份者(包括僱員、供應商等)保持溝通,鼓勵他們在日常營運中節約能源, 減少碳排放
- Maintain communication with stakeholders (including employees, suppliers, etc.) to encourage them to save energy and reduce carbon emissions in their daily operations

Protecting the Environment

本集團致力削減溫室氣體排放,強化企業應對氣候變化的能力。同時,我們已制定《氣候變化政策》以確保未來的可持續發展策略能符合本集團要求和配合全球氣候變化議題的最新發展。政策當中指出一系的措施包括:致力管理因氣候變化帶來的風險及機遇,提升應對氣候變化的復原力和建立相應的策略來減少碳足跡。另外,對於可能出現的惡劣極端天氣帶來的各種自然災害,生產廠房已設立了《極端天氣應急處理制度》,盡量減低氣候變化帶來的風險。

The Group is committed to reducing greenhouse gas emissions and improve its climate resilience. At the same time, we have formulated the "Climate Change Policy", so as to ensure the sustainable development strategies in the future can meet the requirements of the Group and align with the latest development of global climate change issues. The policy put forward a series of measures, which include: committing to manage the risks and opportunities brought about by climate change, enhancing resilience to climate change and establishing corresponding strategies to reduce carbon footprint. Besides, for those natural disasters caused by potential extreme weather, our factories has "Contingency Plan for Extreme Weather" in place to minimize the risks brought by climate change.

本集團氣候變化政策摘要 Summary of the Climate Change Policy of the Group					
緩解 Mitigation	 在採購過程中以氣候變化作為關鍵考慮,並促進低碳及可持續產品的採購。 Take climate change as a key factor into account during the procurement process, and facilitate the procurement of low-carbon and sustainable products. 				
適應 Adaptation	 密切監察初現的氣候相關風險,並適時將氣候相關風險納入本集團的風險管理體系。 Closely monitor emergent climate-related risks and integrate climate-related risks 				
披露 Disclosure	into the risk management system of the Group as and when appropriate. • 於ESG報告中披露我們的方針、措施及進度。 • Disclose our approaches, measures and progress in the ESG Report.				

Protecting the Environment

在本年度,本集團已進行氣候風險評估, 並確定可能立即受到影響的物理風險: During the Year, the Group has carried out climate risk assessment and identified physical risks that may have immediate impacts:

	風險 Risk	應對措施 Response
實體風險 Physical risks	暴風、水災、火災等天氣相關事件,可能損毀生產廠房設施/店舖/寫字樓及倉庫,而影響日常運作 Weather-related events such as storm, flood and fire, may damage production plant facilities/shops/offices and warehouses and impact daily operations	臨街的店舗會盡量做好防風防洪的保護措施(例如部分處於低窪地區的澳門店舗已安裝防洪閘) Street-front shops will be protected against wind and flooding as far as possible (e.g. shops in low-lying areas in Macau have been installed flood gates)

展望未來,本集團將繼續探究氣候變化對 其營運的影響,包括實體風險和過渡風 險,並制定相關應對行動。

排放物

本集團於本年度繼續委託獨立專業顧問公司按照香港環保署和機電工程署編製的指引²、中華人民共和國國家發展和改革委員會發佈的指南³,以及溫室氣體核算體系⁴等國際標準進行碳評估,監測與量度溫室氣體排放量,並披露碳足跡。

Looking ahead, the Group will continue to explore the impacts of climate change on its operations, including physical risks and transition risks, and formulate relevant response actions.

Emissions

During the Year, the Group continued to appoint an independent professional consultancy firm to conduct carbon assessment, monitor and measure greenhouse gas emissions and disclose carbon footprint based on guidelines issued by the Environmental Protection Department and the Electrical and Mechanical Services Department of Hong Kong², the guidelines issued by the National Development and Reform Commission of the People's Republic of China³, and international standards such as the GHG Protocol⁴.

^{2 《}香港建築物(商業、住宅或公共用 途)的溫室氣體排放及減除的核算和 報告指引》

^{3 《}工業其他行業企業溫室氣體排放核 算方法與報告指南(試行)》

^{4 《}溫室氣體核算體系:企業核算與報 告標準》

Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong

Guidelines for Calculation Methods and Reporting of Greenhouse Gas Emissions from Industrial and Other Industrial Enterprises (Trial)

The GHG Protocol: A Corporate Accounting and Reporting Standard

Protecting the Environment

溫室氣體排放 Greenhouse gas emissions							
範圍 Scope	Emissions						
	香港 (零售店舗、 相關辦公室 及倉庫) Hong Kong (retail stores, relevant offices and warehouses)	澳門 (零售店舖) Macau (retail stores)	汕頭 (生產廠房) Shantou (production plants)	總排放量 (公噸二氧化碳 當量) Total emissions (tonne of CO ₂ equivalent)			
範圍1:直接溫室氣體排放 Scope 1: Direct greenhouse gas emissions	87.32	0	2.90	90.22			
範圍2:能源間接溫室氣體排放5 Scope 2: Indirect energy-based greenhouse gas emissions5	1,295.12	223.47	681.17	2,199.76			
範圍3:其他間接溫室氣體排放 ⁶ Scope 3: Other indirect greenhouse gas emissions ⁶	5.48	0	0	5.48			
溫室氣體排放總量 Greenhouse gas emissions in total	1,611.39		684.07	2,295.46			
溫室氣體密度 Intensity of greenhouse gas emissions	3.45 公噸二氧化碳當量 $/$ 百萬港元營業額 tonne of CO_2 equivalent/ million HK $\$$ turnover		1.13 公噸二氧化碳 當量/ 千件產品 tonne of CO ₂ equivalent/ thousand product units	不適用 Not applicable			

為反映實際排放量,本年度溫室氣 體排放量數據已包含處理食水及污 水時所消耗的電力。

範圍3排放評估目前限定於香港業務 的商務旅行、食水使用、污水處理 及廢紙處理等行為所產生的排放。

To reflect actual emission, greenhouse gas emissions data for the Year includes electricity consumed for treating water and sewage.

Scope 3 emission assessment is currently specified in emissions from, among others, corporate travels for business, water usage, sewage treatment and paper waste disposal in Hong Kong.

Protecting the Environment

本年度溫室氣體排放最主要來自範圍2(能源間接溫室氣體排放)之外購能源使用,佔總溫室氣體排放的96%。本年度溫室氣體排放較上一年度減少約18%,主要原因是由於店舗數目及營業時間減少導致範圍2電力消耗所產生的溫室氣體排放減少所致。溫室氣體密度方面,香港和澳門按營業額計算的溫室氣體密度較上一年度下跌13%,而廠房每千件產品產生的溫室氣體密度較上一年度減少24%。

除空氣污染物及溫室氣體排放外,《環境 保護政策聲明》亦已承諾本集團會妥善處 理有害及無害廢棄物,部份營運點已實施 的措施包括:

- 避免使用即棄產品,並向僱員提供減廢及廢物回收指引
- 設置回收箱,實施垃圾分類回收
- 委托回收商定期收集回收物料
- 使用環保的清潔產品,減少在污水中的有害物質
- 控制及紀錄有害化學品使用,妥 善處理廢棄化學品
- 監測廢物產生量及回收量,以及 污水排放情況,避免排放超標

作為負責任的時裝生產及銷售商,兩間服裝生產廠房已按照《節能減排責任書》制訂各項減排措施。此外,本集團的兩間服裝生產廠房設有環境保護工作小組,主要負責在生產過程中協調及落實環保措施、定期審視和更新環保政策,並設有投訴機制,回應有關環境保護的意見及建議。

Greenhouse gas emissions for the Year derive mainly from the use of externally purchased electricity within Scope 2 (Indirect energy-based greenhouse gas emissions), representing 96% of total greenhouse gas emissions. Greenhouse gas emissions for the Year decreased by approximately 18% as compared with last year, mainly due to the decrease in greenhouse gas emissions from electricity consumption within Scope 2 due to the decrease in the number of stores and opening hours. For greenhouse gas intensity, the greenhouse gas intensity of our Hong Kong and Macau operations (in turnover) decreased by 13% as compared with the last year, while the greenhouse gas intensity per 1,000 units of products produced in our plants decreased by 24% as compared with the last year.

In addition to air pollutants and greenhouse gas emissions, commitment is also made in the "Environmental Protection Policy Statement" that the Group will properly handle hazardous and non-hazardous wastes. Measures that are implemented in some Operation Points include:

- Avoiding the use of disposable products and providing guidance to employees on waste reduction and recycling
- Provision of recycling bins for waste separation and recycling
- Commissioning recyclers to collect recycled materials on a regular basis
- Using environmental-friendly cleaning products to reduce harmful substances in sewage
- Controlling and recording the use of hazardous chemicals and proper disposal of waste chemicals
- Monitoring of waste generation and recycling, and sewage discharge to avoid excessive discharge

Being a responsible fashion manufacturer and distributor, two garment production plants have formulated measures to reduce emissions in agreement with the "Energy Saving and Emission Reduction Responsibility Statement". In addition, environmental protection working groups have been set up in the Group's two garment production plants, which are mainly responsible for coordinating and implementing environmental protection measures in the production process, regularly reviewed and updated its environmental protection policies, and has established a complaint mechanism to respond to comments and suggestions on environmental protection.

Protecting the Environment

資源使用

Use of Resources

本集團的營運過程中使用能源、水及紙張等資源。本年度,本集團主要的能源消耗為營運中所消耗的外購電力,以及車輛消耗的汽油和柴油。本年度能源總耗量為5,033.30兆瓦時,其中電力消耗佔總能源消耗的93%。

The Group uses resources such as energy, water and paper in its operation process. During the Year, the Group's major energy consumption was purchased electricity consumed in its operations and petrol and diesel consumed by vehicles. The total energy consumption for the Year was 5,033.30 MWh, of which electricity consumption accounted for 93% of the total energy consumption.

能源消耗量 Energy consumption							
類別 Category	2023年 2023	2022年 2022	單位 Unit				
直接能源 Direct energy							
汽油 Petrol	48.75	43.24	兆瓦時 MWh				
柴油 Diesel	290.23	299.39	兆瓦時 MWh				
間接能源 Indirect energy							
電力 Electricity	4,694.32	5,680.27	兆瓦時 MWh				
能源總耗量 Total energy consumption	5,033.30	6,022.90	兆瓦時 MWh				
能源密度(香港及澳門,以營業額計算) Intensity of energy consumption (Hong Kong and Macau, in turnover)	8.19	9.29	兆瓦時/百萬港元 MWh/million HK\$				
能源密度(汕頭生產廠房,以產量計算) Intensity of energy consumption (Shantou production plants, in production volume)	1.99	2.55	兆瓦時/千件產品 MWh/thousand products				

Protecting the Environment

本年度總能源消耗下降了16%,主要原因 是因香港店舗數目減少9間(由126間減至 117間)以及整體營業時間較上年度略少。 Total energy consumption for the Year decreased by 16%, mainly due to the decrease in the number of stores in Hong Kong by 9 (from 126 to 117) and the fact that the overall operating hours were slightly shorter than those of the previous year.

在水資源方面,本集團於本年度內共耗水 17,369立方米,比上年度下降26%。主要 原因是零售店舗和倉庫的總建築面積減 少。本年度,香港及澳門的耗水密度比上 年度下降31%。為避免再有浪費水資源的 風險,本集團會在營運點定期檢查取水及 用水設施,及時識別漏水情況。 In terms of water resources, the Group consumed a total of 17,369 m³ of water during the Year, representing a decrease of 26% over the previous year. It was mainly due to the decrease in the total gross floor area of retail stores and warehouses. During the Year, the intensity of water consumption in Hong Kong and Macau was 31% lower than that of the previous year. In order to avoid the risk of wasting water resources again, the Group will regularly inspect the water intake and water use facilities at the operating points to identify water leakage in a timely manner.

指標 Indicator	2023年 2023	2022年 2022	單位 Unit
總耗水量 Water consumption in total	17,369	23,589	立方米 m³
耗水密度(香港及澳門,以面積計算) Intensity of water consumption (Hong Kong and Macau, in area)	37.68	54.47	立方米/千平方米 m³/thousand m²
耗水密度(汕頭生產廠房,以產量計算) Intensity of water consumption (Shantou production plants, in production volume)	16.52	23.16	立方米/千平方米 m³/thousand m²

本集團已製作內部環境保護指引並正計劃 向僱員提供減廢及廢物回收指引,透過內 部通訊向僱員推廣環保訊息。 The Group has developed its internal guidelines on environmental protection and has been planning to set out a set of guidelines on waste reduction and recycling for its employees with an aim to promote environmental awareness among staff members via internal communication.

另外,本集團於香港之化妝品零售店舖在 本年度繼續參與了中銀香港推出的「商戶 無付款存根計劃」,共同實踐綠色消費。 In addition, the Group's cosmetics retail stores in Hong Kong continued to participate in the "Merchant Payment Without Paper Receipt Programme" launched by Bank of China (Hong Kong) during the Year, jointly practicing green consumption.

Protecting the Environment

廢棄物排放

本集團營運點所產生的生活垃圾均為無害廢棄物,並無產生有害廢棄物。無害廢棄物交由相關市政部門清運。本年度,營運點共生產了18.86公噸無害廢棄物,主要來自生活及生產垃圾包括紙樣、截片修邊和布碎線頭等衣物相關物。

Waste Emissions

All domestic wastes produced from the Group's Operation Points are non-hazardous waste, with no hazardous waste generated. The non-hazardous wastes are collected by the relevant municipal authorities for disposal. During the Year, a total of 18.86 tonnes of non-hazardous wastes were generated at the Operation Points, which mainly are domestic waste and production waste, including clothing-related materials like paper patterns, segments, trimmings, cloth scraps and threads.

指標 Index	2023年 2023	2022年 2022	單位 Unit
無害廢棄物總量 Total non-hazardous waste	18.86	22.85	公噸 tonnes
無害廢棄物密度 Non-hazardous waste intensity	0.03	0.04	公噸/千平方米 tonnes/thousand sq.m.

展望未來,本集團致力減少廢物的產生並 最大限度地減少其營運送往垃圾堆填區的 廢棄物,旨在促進再利用和回收,探索提 高回收率的方法。 Looking ahead, the Group is committed to reducing waste generation and minimising the waste sent from its operations to landfills, with the aim of promoting reuse and recycle and exploring ways to improve recycling rate.

Protecting the Environment

類別	與資源使用有關的措施
Category	Measures in relation to use of resources
能源 Energy	 配腦 Computer 更改電腦設置,若長時間無操作電腦,電腦將啟動待命或休眠等省電模式 Change computer settings. Computer will enter an energy saving mode such as the standby or sleep mode if left unused for a long period of time 在午飯時或離開工作地方時關掉電腦顯示屏 Turn off monitor displays of computers during lunch time or when leaving the work place 在非辦公時間關掉電腦及非必要的伺服器 Switch off computers and non-essential servers during non-office hours 調節顯示屏至合適的亮度 Tune the brightness of monitor displays properly 伺服器設有獨立空調,保持伺服器有關設備附近的空氣流通,並監察伺服器室的溫度(例如使用恆溫器),以免將溫度調得過低 A separate air conditioning system is installed in server room to keep air circulating around the server-related equipment and monitor the temperature in the server room (e.g. use a thermostat) to avoid turning the temperature down too low

Protecting the Environment

 空調 Air-conditioning 於午膳時和非辦公時間關掉部分空調裝置 Turn off some of the air conditioners during lunch time and non-office hours 會議室在有人使用時才開動空調・不得提早開動:在離開會議室時隨即關掉空調 Turn on the air conditioning only when the meeting room is occupied and no prior turning on is allowed; turning off the air conditioning when leaving the meeting room 他果主廠房的空調溫度設定為攝氏24-26度 Set the air conditioning temperature in the production plants to 24-26 degrees Celsius 於生產廠房利用風扇配合空調使用・增強清涼效果 In the production plants, fans are used in conjunction with air conditioners to enhance the cooling effect 於生產廠房放下百葉簾或窗簾・減少陽光直接照射生產廠房內 Lower the venetian blinds or draw the curtains in the production plants to reduce direct sunlight shining into the plants 	類別 Category	與資源使用有關的措施 Measures in relation to use of resources
Clean the dust filters and fan coil units regularly and maintaining the air	Category	 Measures in relation to use of resources 空調 Air-conditioning 於午膳時和非辦公時間關掉部分空調裝置

Protecting the Environment

類別 Category	與資源使用有關的措施 Measures in relation to use of resources
能源 Energy	照明 Lighting - 安裝具能源效益的照明系統 Install energy-efficient lighting systems - 安排最後離開的僱員關閉所有照明装置 Make arrangement for the last employee who leaves the office to turn off all lighting devices - 在燈掣附近貼上「節約能源」標貼以作提示 Place "Conserve Energy" labels next to light switches as a reminder - 劃分區域・靈活控制個別照明系統 Establish zoning for the flexibility in the control of individual lighting systems - 當日光足夠照亮生產廠房的室內地方時,關掉部分照明 Turn off some of the lights when there is sufficient daylight to illuminate the interior of the production plants - 辦公室牆身及天花採用淺色,以減少燈光需要 Use light colors for office walls and ceilings to reduce the need for lighting
用水 Water	 定期檢查水管及水龍頭,如發現出現漏水情況,將安排及時維修 Inspect water pipes and faucets regularly and arrange for timely repairs if water leakages are found 監測生產及日常用水量,減少浪費用水的機會 Monitor production and daily water consumption to reduce water waste 為提醒同事們節約用水,在水龍頭旁邊張貼了珍惜用水的提示 A reminder is posted next to the water faucets to remind our staff to conserve water

Protecting the Environment

類別 Category	與資源使用有關的措施 Measures in relation to use of resources
	• 鼓勵採用雙面印刷,並將影印機預設為雙面打印模式 Preset printers and photocopiers to double-sided printing mode
	• 使用紙張未用過的一面,作草擬、列印及接收傳真用途 Use the clean side of paper for drafting, printing and print-out of incoming fax
紙張 Paper	• 循環使用信封和檔案夾,發送內部文件及書信 Recycle envelopes and folders for internal mail and correspondence
	採用電子通訊及電子存檔作日常工作溝通 Adopt electronic communications and electronic filing for daily working communication
	• 推動無須列印實體付款存根的電子消費,推動綠色消費 Promote electronic consumption without printing physical payment receipts to encourage green consumption

環境合規

本集團全面遵守所有適用的環境法例及規 例。於本年度內,本集團未有收到任何違 規報告。

Environmental Compliance

The Group has been fully in compliance with all applicable laws and regulations in environmental protection. During the Year, the Group did not receive any report on non-compliance.

展望未來

Looking Forward

為配合全球氣候變化議題的最新發展,應 對持份者的期望及監管機構的要求,本集 團承諾定期檢視報告匯報水平,並會繼續 與各方緊密協作,適時訂立措施,有效管 理氣候風險。在嚴格遵從國際及國家標準 的同時努力革新,提高生產效率並將能源 消耗和環境污染的影響減至最低。 閣下 的意見均有助本集團制訂各項未來業務發 展計劃及可持續發展策略,以提升可持續 發展績效。

如 閣下對本報告有任何疑問或建議,歡 迎電郵至contact@veeko.com.hk。 In line with the latest developments of the global climate change issue, the Group is committed to regularly reviewing the level of reporting in response to stakeholders' expectations and regulatory requirements. Moreover, the Group will continue to work closely with all parties to develop measures in a timely manner, in order to effectively manage climate risks. The Group will strive to innovate, improve production efficiency and minimise the impact of energy consumption and environmental pollution while strictly complying with international and national standards. The Group welcomes feedbacks from all parties, which are conducive for formulating its future business development plans and sustainability strategies, with an aim to enhance the performance on sustainable development.

Should you have any questions or suggestions regarding the Report, please feel free to contact us through e-mail at contact@veeko.com.hk.

KPIs Summary

環境績效指標

污染物排放

Environmental KPIs

Pollutant Emissions

	2023年 2023	2022年 2022	單位 Unit
氮氧化物(NOx) Nitrogen oxides (NOx)	431.76	419.62	千克 kg
硫氧化物(SOx) Sulphur oxides (SOx)	0.61	0.66	千克 kg
懸浮粒子(PMs) Particulate matter (PMs)	33.37	34.74	千克 kg

溫室氣體排放7,8

Greenhouse Gas Emissions^{7,8}

	2023年 2023	2022年 2022	單位 Unit
範圍1:直接溫室氣體排放 Scope 1: Direct greenhouse gas emissions	90.22	90.93	公噸二氧化碳當量 Tonne of CO ₂ equivalent
範圍2:間接溫室氣體排放 Scope 2: Indirect greenhouse gas emissions	2,199.76	2,694.78	公噸二氧化碳當量 Tonne of ${ m CO_2}$ equivalent
範圍3:其他間接溫室氣體排放 Scope 3: Other indirect greenhouse gas emissions	5.48	5.91	公噸二氧化碳當量 Tonne of ${ m CO_2}$ equivalent
溫室氣體排放總量 Greenhouse gas emissions in total	2,295.46	2,791.62	公噸二氧化碳當量 $ \begin{tabular}{ll} \hline \textbf{Conne of CO}_2 & \textbf{equivalent} \\ \hline \end{tabular} $
溫室氣體密度-香港及澳門(以營業額計算) Intensity of greenhouse gas emissions – Hong Kong and Macau (in turnover)	3.45	3.98	公噸二氧化碳當量/百萬港元營業額 Tonne of CO ₂ equivalent/ million HK\$ turnover
溫室氣體密度-汕頭生產廠房(以生產量計算) Intensity of greenhouse gas emissions – Shantou production plants (in production volume)	1.13	1.48	公噸二氧化碳當量/千件產品 Tonne of CO_2 equivalent/ thousand products

範圍1一直接溫室氣體排放,包括本 集團設備及系統運作時溫室氣體的 排放。範圍2-間接溫室氣體排放, 包括本集團外購電力消耗的排放。 範圍3-其他溫室氣體排放,包括本 集團飛機商務旅行的排放。

量化的過程參考《公共建築運營企 業溫室氣體排放核算方法和報告指 南(試行)》,以及參考國際標準如 ISO14064-1及溫室氣體盤查議定書。

Scope 1 - direct GHG emissions included GHG emissions from the Group's equipment and systems in operation. Scope 2 - indirect GHG emissions included emissions resulting from the Group's consumption of purchased electricity. Scope 3 - other GHG emissions included emissions from the Group's business travels by air.

The quantitative process was based on the Guidelines for Accounting and Reporting Greenhouse Gas Emissions - China Public Building Operation Units (Enterprises) (Trial) and with reference to international standards such as ISO14064-1 and the Greenhouse Gas Protocol.

KPIs Summary

環境績效指標(續)

Environmental KPIs (Continued)

有害及無害廢棄物產生量

Hazardous and Non-hazardous Waste Produced

	2023年 2023	2022年 2022	單位 Unit
所產生有害廢棄物總量 Total hazardous waste produced	_	_	公噸 Tonne
有害廢棄物密度-汕頭生產廠房(以生產量計算) Intensity of hazardous waste produced – Shantou production plants (in production volume)	-	-	公噸/千件產品 Tonne/thousand products
所產生無害廢棄物總量 Total non-hazardous waste produced	18.86	22.85	公噸 Tonne
無害廢棄物密度-汕頭生產廠房(以生產量計算) Intensity of non-hazardous waste produced – Shantou production plants (in production volume)	0.03	0.04	公噸/千件產品 Tonne/thousand products

能源耗量

Energy Consumption

	2023年 2023	2022年 2022	單位 Unit
直接能源總用量 Total direct energy consumption	338.98	342.62	兆瓦時 MWh
汽油 Petrol	48.75	43.24	兆瓦時 MWh
柴油 Diesel	290.23	299.39	兆瓦時 MWh
間接能源總用量 Total indirect energy consumption	4,692.32	5,680.27	兆瓦時 MWh
電力 Electricity	4,692.32	5,680.27	兆瓦時 MWh
能源總耗量 Total energy consumption	5,033.30	6,022.90	兆瓦時 MWh
能源密度-香港及澳門(以營業額計算) Intensity of energy consumption – Hong Kong and Macau (in turnover)	8.19	9.29	兆瓦時/百萬港元營業額 MWh/million HK\$ turnover
能源密度-汕頭生產廠房(以生產量計算) Intensity of energy consumption – Shantou production plants (in production volume)	1.99	2.55	兆瓦時/千件產品 MWh/thousand products

KPIs Summary

環境績效指標(續)

Environmental KPIs (Continued)

耗水量

Water Consumption

	2023年 2023	2022年 2022	單位 Unit
耗水總量 Total water consumption	17,369	23,589	立方米 m³
耗水密度-香港及澳門(以面積計算) Intensity of water consumption – Hong Kong and Macau (in area)	37.68	54.47	立方米/千平方呎面積 m³/thousand sq.ft. area
耗水密度-汕頭生產廠房(以生產量計算) Intensity of water consumption – Shantou production plants (in production volume)	16.52	23.16	立方米/千件產品 m³/thousand products

包裝材料用量

Packaging Materials Consumption

	2023年 2023	2022年 2022	單位 Unit
包裝材料總量 Total packaging materials	47.70	49.16	公噸 Tonne
包裝材料的每生產單位佔量一香港及澳門(以營業額計算) Packaging materials per unit produced – Hong Kong and Macau (in turnover)	0.05	0.04	公噸/百萬港元營業額 Tonne/million HK\$ turnover
包裝材料的每生產單位佔量-汕頭生產廠房(以生產量計算) Packaging materials per unit produced – Shantou production plants (in production volume)	0.04	0.05	公噸/千件產品 Tonne/thousand products

KPIs Summary

社會績效指標

Social KPIs

員工人數

Number of Employees

			2023年 2023		22年 222
		人數 Number	總人數 Total Number	人數 Number	總人數 Total Number
按僱傭類別	全職 Full-time	717		756	
By employment type	兼職 Part-time	195		148	
按性別劃分	男性 Male	128	912	131	904
By gender	女性 Female	784		773	
	30歲以下 Aged below 30	79		99	
按年齡組別劃分 By age group	31-50歲 Aged 31-50	577		579	
	50歲以上 Aged above 50	256		226	
按地區劃分	香港及澳門 Hong Kong and Macau	589		601	
By region	中國內地 Mainland China	323		303	

KPIs Summary

社會績效指標(續)

Social KPIs (Continued)

新入職員工人數及比率9

Number and Rate of Newly-Joined Employees9

			2023年 2023		2022年 2022				
		人數】 Numb Rat Newly	戦員工 及比率 er and te of -Joined loyees	總人數 Total N and R Newly	職員工 及比率 Number date of Joined loyees	人數及 Numb Rat Newly	競員工 这比率 er and ee of Joined loyees	總人數 Total N and R Newly	競員工 及比率 Number tate of Joined loyees
按性別劃分	男性 Male	30	23.4%			19	14.5%		
By gender	女性 Female	454	57.9%			476	61.6%		
	30歲以下 Aged below 30	94	119.0%		53.1%	126	127.3%	495	54.8%
按年齡組別劃分 By age group	31-50歳 Aged 31-50	318	55.1%	484		327	56.5%		
	50歲以上 Aged above 50	72	28.1%			42	18.6%		
按地區劃分 By region	香港及澳門 Hong Kong and Macau	414	70.3%			429	71.4%		
	中國內地 Mainland China	70	21.7%			29	9.6%		

47

新入職員工比率 = 新入職員工人數/ 年末員工人數。

Rate of newly-joined employees = number of newly-joined employees/number of employees as at the end of the Year.

KPIs Summary

社會績效指標(續)

Social KPIs (Continued)

流失員工人數及比率10

Number of Turnover Employees and Turnover Rate¹⁰

			2023年 2023				2年 22		
		全職流失員工 人數及比率 Number of Full-time Turnover Employees and Turnover Rate		人數】 Num Part Turi Employ	失員工 及比率 ber of -time nover vees and ver Rate	人數力 Numb Full- Turr Employ	失員工 及比率 ber of time nover vees and ter Rate	Numl Part Turr Employ	改比率 per of time lover
按性別劃分	男性 Male	21	13.6%	5	3.2%	39	22.5%	3	1.7%
By gender	女性 Female	268	21.4%	201	16.0%	373	26.8%	247	17.7%
	30歲以下 Aged below 30	46	26.0%	52	29.4%	72	29.3%	75	30.5%
按年齡組別劃分 By age group	31-50歳 Aged 31-50	194	21.7%	124	13.9%	300	29.1%	151	14.7%
	50歲以上 Aged above 50	49	14.6%	30	9.0%	40	13.8%	24	8.3%
按地區劃分	香港及澳門 Hong Kong and Macau	237	23.2%	195	19.1%	346	30.5%	250	22.1%
By region	中國內地 Mainland China	52	13.5%	11	2.8%	66	17.9%	_	_

特定類別僱員流失員工比率=特定類 別員工流失人數/特定類別員工總人 數+特定類別流失總人數

Turnover rate of employees of specified type = number of turnover employee of specified type/total number of employee of specified type + total number of turnover employee of specified type

KPIs Summary

社會績效指標(續)

Social KPIs (Continued)

受訓員工人數及比率11

Number and Rate of Trained Employees¹¹

			2023年 2023			2022年 2022				
		人數及百分比 Number and Percentage		Total N	及百分比 Number centage	Numb	百分比 er and ntage	Total N	及百分比 Number centage	
按性別劃分 By gender	男性 Male	8	3.4%			10	3.9%	-		
	女性 Female	230	96.6%			244	96.1%			
	高級管理人員 Senior management	3	1.3%	238	100%	4	1.6%	254	100%	
按職級劃分 By rank	管理人員 Management	1	0.4%				10	3.9%		
	一般員工 General staff	234	98.3%			240	94.5%			

受訓員工平均培訓時數12

Average Training Hours of Trained Employees¹²

			23年 223		2年 22	
		平均 培訓時數 Average Training Hours	總培訓時數 Total Training Hours	平均 培訓時數 Average Training Hours	總培訓時數 Total Training Hours	
按性別劃分	男性 Male	5.3		9.7		
By gender	女性 Female	10.7		6.9	1,770	
	高級管理人員 Senior management	18.7	2,531	26.5		
按職級劃分 By rank	管理人員 Management	22.5		6.4		
	一般員工 General staff	10.5		6.7		
每名員工平均培訓時數 Average training hours per employee		2.8		2.0		

¹¹ 受訓員工比率=相關類別參加培訓 的員工/相關類別員工人數。

49

12

受訓員工平均培訓時數=相關類別 員工培訓時間總數/相關類別員工總 數。

¹¹ Rate of trained employees = number of trained employees of specified type/ number of employees of specified type.

Average training hours of trained employees = total number of training hours of employees of specified type/total number of employees of specified type.

VEEKO INTERNATIONAL HOLDINGS LIMITED

關鍵績效指標一覽

KPIs Summary

社會績效指標(續)

Social KPIs (Continued)

供應商數目

Number of Suppliers

		2023年 2023	2022年 2022
	香港及澳門 Hong Kong and Macau	168	143
	中國內地 Mainland China	57	84
按地區劃分	亞洲地區 (不包括香港、澳門及中國內地) Asia (excluding Hong Kong, Macau and Mainland China)	40	32
By region	其他地區 Other regions	18	17
	總數 Total	283	276
	執行供應商篩選慣例的比例 Proportion of suppliers subject to supplier screening practices	68.9%	61.6%

主要範疇 Subject areas	內容 Content	頁碼索引 Page
A. 環境 A. Environmer	ntal	
A1 排放物 A1 Emissions		
一般披露 General Disclosure	有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的: Information on: (a) 政策:及 the policies; and (b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	30-41
A1.1	排放物種類及相關排放數據。 The types of emissions and respective emissions data.	33
A1.2	直接(範圍1)及能源間接(範圍2)溫室氣體總排放量及(如適用)密度。 Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions and, where appropriate, intensity.	33
A1.3	所產生有害廢棄物總量(公噸)及(如適用)密度。 Total hazardous waste produced (in tonnes), and where appropriate, intensity.	37
A1.4	所產生無害廢棄物總量(公噸)及(如適用)密度。 Total non-hazardous waste produced (in tonnes), and where appropriate, intensity.	37
A1.5	描述所訂立的排放量目標及為達到這些目標所採取的步驟。 Description of emissions target(s) set and steps taken to achieve them.	34
A1.6	描述處理有害及無害廢棄物的方法及描述所訂立的減廢目標及為達到這些目標所採取的步驟。 Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	37

主要範疇 Subject areas	內容 Content	頁碼索引 Page				
A2 資源使用 A2 Use of Resou	A2 資源使用 A2 Use of Resources					
一般披露 General Disclosure	有效使用資源(包括能源、水及其他原材料)的政策 Policies on the efficient use of resources, including energy, water and other raw materials.	35-36				
A2.1	按類型劃分的直接及/或間接能源總耗量及密度。 Direct and/or indirect energy consumption by type in total and intensity.	35				
A2.2	總耗水量及密度。 Water consumption in total and intensity.	36				
A2.3	描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。 Description of energy use efficiency target(s) set and steps taken to achieve them.	38-41				
A2.4	描述求取適用水源上可有任何問題,以及所訂立的用水效益目標及為達到這些目標所採取的步驟。 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	36				
A2.5	製成品所用包裝材料的總量及(如適用)每生產單位佔量。 Total packaging material used for finished products and, if applicable, with reference to per unit produced.	45				
A3 環境及天然資 A3 The Environ	原 ment and Natural Resources					
一般披露 General Disclosure	滅低發行人對環境及天然資源造成重大影響的政策。 Policies on minimising the issuer's significant impact on the environment and natural resources.	35-36				
A3.1	描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	38-41				
A4: 氣候變化 A4: Climate Change						
一般披露 General Disclosure	識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。 Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	31				
A4.1	描述已經及可能會對發行人產生影響的重大氣候相關事宜,及應對行動。 Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	31-32				

主要範疇 Subject areas	內容 Content	頁碼索引 Page
B. 社會 B. Social		-
B1 僱傭 B1 Employment	t	
一般披露 General Disclosure	有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的: Information on: (a) 政策:及 the policies; and (b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	20-22
B1.1	按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃分的僱員總數。 Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	23
B1.2	按性別、年齡組別及地區劃分的僱員流失比率。 Employee turnover rate by gender, age group and geographical region.	24
B2 健康與安全 B2 Health and S	Safety	
一般披露 General Disclosure	有關提供安全工作環境及保障僱員避免職業性危害的: Information on: (a) 政策:及 the policies; and (b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	25-26
B2.1	過去3年(包括匯報年度)每年因工亡故的人數及比率。 Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	27

主要範疇	內容 Content	頁碼索引
Subject areas		Page
B2.2	因工傷損失工作日數。	27
	Lost days due to work injury.	
B2.3	描述所採納的職業健康與安全措施,以及相關執行及監察方法。	
	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	25-27
B3 發展及培訓 B3 Development	and Training	
一般披露	有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	
General	Policies on improving employees' knowledge and skills for discharging duties at work.	27
Disclosure	Description of training activities.	
B3.1	按性別及僱員類別(如高級管理層、中級管理層)劃分的受訓僱員百分比。	
	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	28
B3.2	按性別及僱員類別劃分,每名僱員完成受訓的平均時數。	28
	The average training hours completed per employee by gender and employee category.	20
B4 勞工準則		
B4 Labour Stan	dards	
一般披露	有關防止童工或強制勞工的:	
General	Information on:	
Disclosure		
	(a) 政策;及	
	the policies; and	2.1
	a、	21
	(b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the	
	issuer	
	relating to preventing child and forced labour.	
B4.1	描述檢討招聘慣例的措施以避免童工及強制勞工。	21
	Description of measures to review employment practices to avoid child and forced labour.	21
B4.2	描述在發現違規情況時消除有關情況所採取的步驟。	21
	Description of steps taken to eliminate such practices when discovered.	21

主要範疇 Subject areas	內容 Content	頁碼索引 Page
B5 供應鏈管理	in Management	
一般披露 General Disclosure	管理供應鏈的環境及社會風險政策。 Policies on managing environmental and social risks of the supply chain.	14-15
B5.1	按地區劃分的供應商數目。 Number of suppliers by geographical region.	15
B5.2	描述有關聘用供應商的慣例,向其執行有關慣例的供應商數目,以及相關執行及監察方法。 Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	14-15
B5.3	描述有關識別供應鏈每個環節的環境及社會風險的慣例,以及相關執行及監察方法。 Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	14-15
B5.4	描述在揀選供應商時促使多用環保產品及服務的慣例,以及相關執行及監察方法。 Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	14-15
B6 產品責任 B6 Product Res	sponsibility	
一般披露 General Disclosure	有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的: Information on: (a) 政策;及 the policies; and (b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	15-17
B6.1	已售或已運送產品總數中因安全與健康理由而須回收的百分比。 Percentage of total products sold or shipped subject to recalls for safety and health reasons.	17
B6.2	接獲關於產品及服務的投訴數目以及應對方法。 Number of products and service related complaints received and how they are dealt with.	17-18
B6.3	描述與維護及保障知識產權有關的慣例。 Description of practices relating to observing and protecting intellectual property rights.	17

主要範疇 Subject areas	內容 Content	頁碼索引 Page
B6.4	描述質量檢定過程及產品回收程序。 Description of quality assurance process and recall procedures.	14
B6.5	描述消費者資料保障及私隱政策,以及相關執行及監察方法。 Description of consumer data protection and privacy policies, and how they are implemented and monitored.	16
B7 反貪污 B7 Anti-corrup	tion	
一般披露 General Disclosure	有關防止賄賂、勒索、欺詐及洗黑錢的: Information on: (a) 政策:及 the policies; and (b) 遵守對發行人有重大影響的相關法律及規例的資料 compliance with relevant laws and regulations that have a significant impact on the issuer	19
	relating to bribery, extortion, fraud and money laundering.	
B7.1	於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。 Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	19
B7.2	描述防範措施及舉報程序,以及相關執行及監察方法。 Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	19
B7.3	描述向董事及員工提供的反貪污培訓。 Description of anti-corruption training provided to directors and staff.	19
B8 社區投資 B8 Community		
一般披露 General Disclosure	有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。 Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	29
B8.1	專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。 Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	29
B8.2	在專注範疇所動用資源(如金錢或時間)。 Resources contributed (e.g. money or time) to the focus area.	29

Veeko®

Veeko International Holdings Limited

威高國際控股有限公司