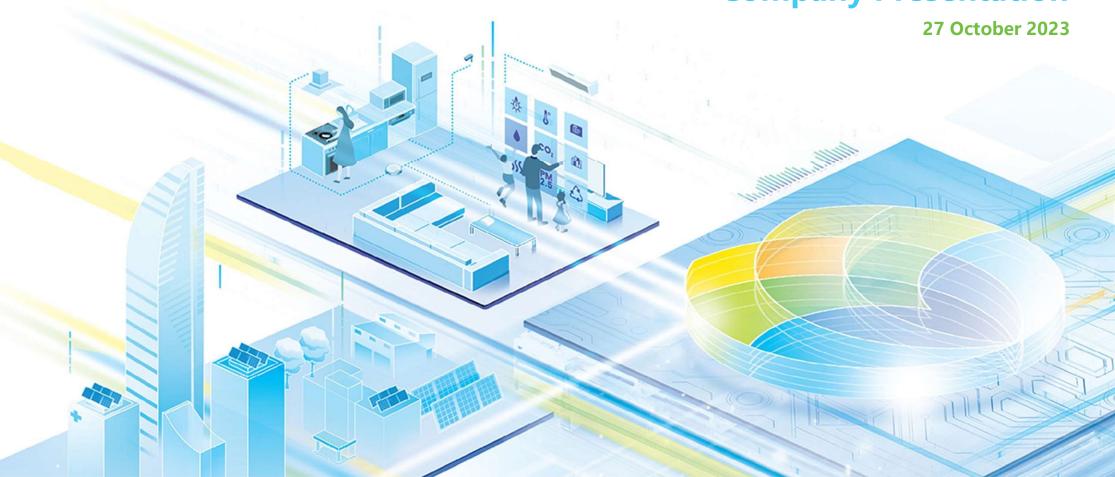


3Q2023 Operational Data

Company Presentation



Business Highlights



Retail gas sales (excluding power plants) volume increased by 4.1% to 5,686 mil m³ in the third quarter



Sales Volume of IE increased by **34.2%** to **24,430 mil kWh** in the first three quarters



Acquired **64** new projects, added **1,363 thousand** new residential customers

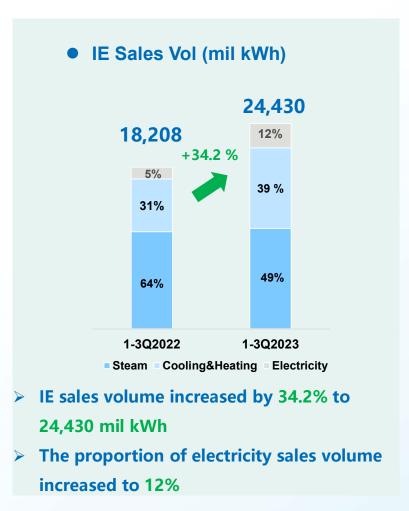


Sales volume of own brand products of Value Added Business increased by **38.9%** in the first three quarters



MSCI ESG rating remains AA

IE Business — Operational Performance

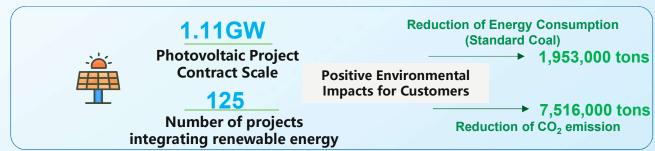


Operational and under construction projects



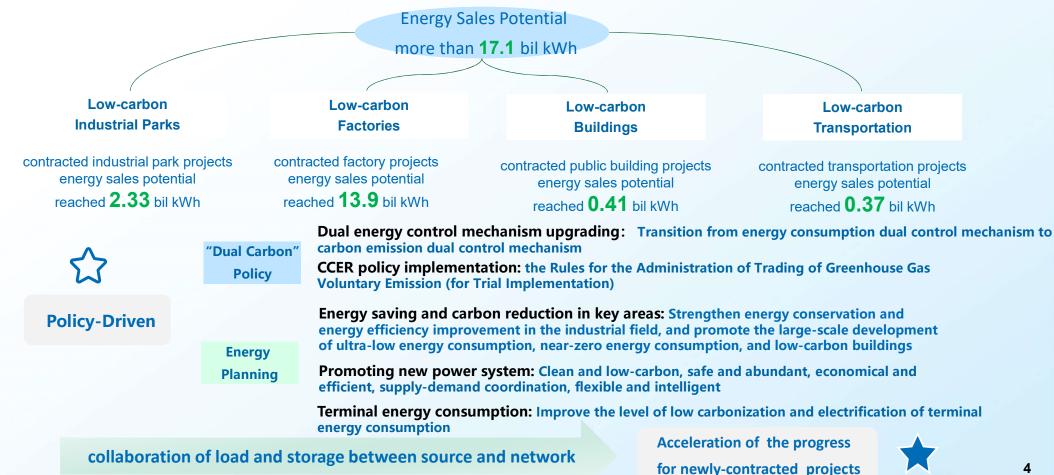
Energy Sales
Potential
>46.5 bil kWh/year

Adaptive clean solutions for customers



IE Business — Business Progress

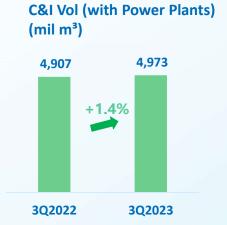
■ With the "dual carbon" strategy continuing to advance, the construction of new power systems is being accelerated, and the collaboration of load and storage between source and network is inevitable, which brings broad market to the IE micro-grid business.



Natural Gas Business — Business Performance









New Citygas Projects



New Residential Households (000')









Natural Gas Business — Key tasks in 2H2023

Continuously increase gas sales volume from multiple dimensions: new customer development, maintain existing customers and increase the gas sales volume of demand-flexible customers

Price Policy

- Residential gas price adjustments: Steadily push forward residential gas price adjustment. 38% of residential gas volume has completed the price adjustment by the end of third quarter
- Flexible pricing strategy: Adopting fixed or pegged pricing, taking advantage of long-term contracts or spot resources, and strategically selecting customers to complete annual and quarterly contracts signings

Increase the Volume

Reactivate lost customers

Develop new customers

Increase the volume of

Increase volume of demand-flexible customers existing customers

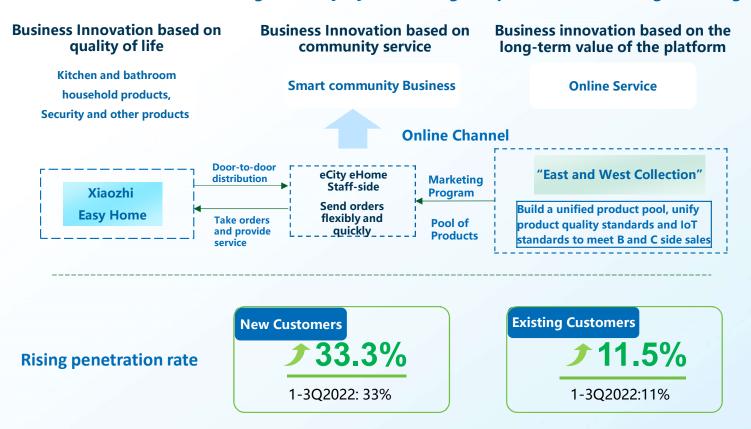
Develop five types of smallsized customers

Operation in Winter

- The guarantee of winter supply and increase of gas volume: accelerate the process of confirming winter prices of Sinopec, CNOOC, and unconventional gas resources; try to satisfy customers' needs on the basis of the price pass-through mechanism
- Forecast and adjust the supply and demand: strengthen the forecast of temperature and gas volume, adjust the supply strategy in time; focus on the gas consumption of key customers; enhanced the flexibility of resources and the cross-regional redeployment capacity
- **Operation mechanism in winter:** set up working groups to take stock of needs and resources in the winter, formulate operational plans, and clarify the response measures to the gas gap; establish a biweekly/monthly rolling forecasting mechanism and allocate resources flexibly

Value Added Business — Business Performance

- The demand for high-quality family life continues to drive the sales of kitchen and bathroom household products, as well as security and other products
- Online sales increased significantly by innovating the pilot and facilitating the integration of platform



Sales Volume of Gratle Products (000')

699.3

1-3Q2022

1-3Q2023

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