Dear Sir or Madam,



## MTR CORPORATION LIMITED 香港鐵路有限公司

(the "Company")
(Stock Code: 66)

## **Election of Language and Means of Receipt of Corporate Communications**

In accordance with the Listing Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, the articles of association of the Company and the Companies (Amendment) Ordinance 2010, the Company is permitted to allow registered shareholders (the "Shareholders") to elect (i) to receive in printed form, in English and/or Chinese, annual report and accounts (each, an "Annual Report"), interim reports and other corporate communications (such as notices, listing documents, circulars and forms) (collectively, "Corporate Communications") or (ii) to rely on the corresponding copies posted on the Company's website in place of being sent a printed copy of such Corporate Communications (the "Website Version Option"). If you exercise the Website Version Option, you will be notified of the publication of Corporate Communications on the Company's website. You will receive that notification by email in place of a printed copy of that notification (if you have provided an email address to the Company) (the "Email Notification Option") or receive a printed copy of the notification by post (if no email address has been provided).

I encourage you to take advantage of both the Website Version Option and the Email Notification Option (i.e. box (a) – "Full Electronic Option" – in the reply slip) as this means you do not have to receive any printed material at all. This electronic approach is a more convenient and prompt method of communication and helps reduce consumption of the world's natural resources and save printing and mailing costs for the Company. It was also observed that some companies listed on The Stock Exchange of Hong Kong Limited have adopted the electronic approach for communication with their shareholders.

Please tick the appropriate box on the enclosed reply slip and sign and return it by post (using the mailing label at the bottom of the Reply Slip) or hand delivery to Computershare Hong Kong Investor Services Limited ("**Registrars**"), 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong.

If we do not receive your reply slip (or any other response indicating your objection from you) on or before 27th April, 2012, you will be regarded as having exercised the Website Version Option and the notification (as referred to in the first paragraph above) will be sent to you by post.

Even if you select one of the options in the enclosed reply slip or, if we do not receive your reply slip (or any other response indicating your objection from you) on or before 27th April, 2012, you will have the right at any time by giving at least 7 days notice in writing served on the Company or its Registrars (sent to the above address or by email to <a href="mailto:mtr.ecom@computershare.com.hk">mtr.ecom@computershare.com.hk</a>) to change your means of receipt or choice of language of Corporate Communications.

Even though you have exercised the Full Electronic Option or the Website Version Option only (or are regarded as having exercised the Website Version Option) but for any reason have difficulty in obtaining access to the Corporate Communications on the Company's website, the Company will promptly upon request send the Corporate Communications to you in printed form free of charge.

Both the English and Chinese versions of the Corporate Communications will be available from the Company or its Registrars on request. They will also be available, from their date of despatch, on the Company's website on <a href="https://www.mtr.com.hk">www.mtr.com.hk</a> and on the website of The Stock Exchange of Hong Kong Limited on <a href="https://www.mtr.com.hk">www.hkex.com.hk</a>.

If you have any queries relating to this letter, please call the Registrars' hotline on (852) 2862 8688 during business hours (9:00 am to 6:00 pm, Monday to Friday, excluding Hong Kong public holidays).

Yours faithfully,

Gillian Elizabeth Meller

Company Secretary

For and on behalf of

MTR Corporation Limited



# MTR CORPORATION LIMITED 香港鐵路有限公司

### **REPLY SLIP**

To: MTR Corporation Limited 香港鐵路有限公司 (the "Company") / Computershare Hong Kong Investor Services Limited (the "Registrars")

I/We refer to the letter headed "Election of Language and Means of Receipt of Corporate Communications" dated 29th March, 2012 issued by the Company and would like to receive Corporate Communications (as defined therein) in the manner indicated below:

(Please tick only <u>ONE</u> box on this reply slip.)				
Electronic	: Ve	rsion Option		
(a)		Full Electronic Option		
		email notification sent to my/our email address	eu of any printed copy of Corporate Communications with an (please fill in your l), or a notification letter mailed to my/our address registered nunications on the Company's website.	
Printed V	ersi	on Options		
(b)		English version only		
		Chinese version only		
		Both English and Chinese versions		
Signature			Date	
Name(s) of Shareholder(s) in English (Please use BLOCK LETTERS)			Name(s) of Shareholder(s) in Chinese	

#### Contact telephone number

- Notes: 1. Please tick only one box on this reply slip. Any form with more than one box ticked, with no box ticked or otherwise incorrectly completed will be void at the discretion of the Company.
  - If we do not receive your reply slip (or any other response indicating your objection from you) on or before 27th April, 2012, you will be regarded as having consented to relying on copies posted on the Company's website and the notification of the publication of Corporate Communications will be sent to you by post.
     If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding
  - If your snares are neta in joint names, the snareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign on this reply slip in order to be valid.
     The above instruction will apply to all future Corporate Communications to be sent to you until you notify the Company by giving at least 7 days notice in
  - 4. The above instruction will apply to all future Corporate Communications to be sent to you until you notify the Company by giving at least 7 days notice in writing served on the Company or its Registrars (sent to the Company c/o Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to mtr.ecom@computershare.com.hk).
  - 5. For the avoidance of doubt, we do not accept any special instructions written on this reply slip.

#### PERSONAL INFORMATION COLLECTION STATEMENT

Your supply of Personal Data is on a voluntary basis for the purpose of receiving Corporate Communications in the manner chosen. "Personal Data" in these statements has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"), which may include but is not limited to your telephone number and e-mail address.

Your Personal Data will be retained for such period as may be necessary for our record and verification purposes.

You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer

Computershare Hong Kong Investor Services Limited

17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

By e-mail to: hkinfo@computershare.com.hk

This reply slip is issued in English and Chinese. In case of any inconsistency, the English version shall prevail.

MTR-29032012-1B(0)

**MAILING LABEL** 

Computershare Hong Kong Investor Services Limited Freepost No.37 Hong Kong