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中国平安保险(集团)股份有限公司

Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

(Stock Code: 2318)

VOLUNTARY ANNOUNCEMENT

COLLECTION OF QUESTIONS FOR 2020 INTERIM RESULTS PRESENTATION

Ping An Insurance (Group) Company of China, Ltd. (the "Company") proposes to publish its 2020 interim results on the website of The Stock Exchange of Hong Kong Limited (www.hkexnews.hk) on August 27, 2020, and convene 2020 interim results presentation (the "Results Presentation") on the next day.

To protect the interests of minority investors, the Company is now collecting relevant questions from investors regarding its 2020 interim results and operation in advance and widely soliciting their opinions and suggestions.

Investors may put forward relevant questions by sending emails to the Company's investor relations email box: IR@pingan.com.cn by 23:59 on August 25, 2020, and questions of their common concerns will be answered by the Company at the Results Presentation. Investors may visit the "Investor Relations" section on the Company's website (www.pingan.cn) on August 29, 2020 to watch the relevant videos of the Results Presentation.

By order of the Board
Sheng Ruisheng
Joint Company Secretary

Shenzhen, PRC, August 21, 2020

As at the date of this announcement, the Executive Directors of the Company are Ma Mingzhe, Xie Yonglin, Tan Sin Yin, Yao Jason Bo and Cai Fangfang; the Non-executive Directors are Soopakij Chearavanont, Yang Xiaoping and Wang Yongjian; the Independent Non-executive Directors are Ge Ming, Ouyang Hui, Ng Sing Yip, Chu Yiyun and Liu Hong.