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#### 中国平安保险(集团)股份有限公司

Ping An Insurance (Group) Company of China, Ltd.

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

Stock Code: 2318 (HKD counter) and 82318 (RMB counter)

#### **OVERSEAS REGULATORY ANNOUNCEMENT**

This announcement is made pursuant to Rule 13.10B of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.

The announcement is attached hereof for information purpose only.

By order of the Board Sheng Ruisheng Company Secretary

Shenzhen, the PRC, August 29, 2023

As at the date of this announcement, the executive directors of the Company are Ma Mingzhe, Xie Yonglin, Tan Sin Yin and Cai Fangfang; the non-executive directors of the Company are Soopakij Chearavanont, Yang Xiaoping, He Jianfeng, Cai Xun and Yao Jason Bo; the independent non-executive directors of the Company are Ng Sing Yip, Chu Yiyun, Liu Hong, Ng Kong Ping Albert, Jin Li and Wang Guangqian.

# 2023 Interim Results



August 2023

## **Cautionary Statements Regarding Forward-Looking Statements**

To the extent any statements made in this Report contain information that is not historical, these statements are essentially forward-looking. These forward-looking statements include but are not limited to projections, targets, estimates and business plans that the Company expects or anticipates may or may not occur in the future. Words such as "potential", "estimates", "expects", "anticipates", "objective", "intends", "plans", "believes", "will", "may", "should", variations of these words and similar expressions are intended to identify forward-looking statements.

These forward-looking statements are subject to known and unknown risks and uncertainties that may be general or specific. Readers should be cautioned that a variety of factors, many of which are beyond the Company's control, affect the performance, operations and results of the Company, and could cause actual results to differ materially from the expectations expressed in any of the Company's forward-looking statements. These factors include, but are not limited to, exchange rate fluctuations, market shares, competition, environmental risks, changes in legal, financial and regulatory frameworks, international economic and financial market conditions and other risks and factors beyond our control. The forward-looking statements herein do not constitute a material commitment by the Company to investors, and investors and related persons should maintain an adequate understanding of the risks and should understand the differences between commitments and forwardlooking statements such as plans and forecasts. These and other factors should be considered carefully; readers should not place undue reliance on the Company's forward-looking statements, and should pay attention to investment risks. In addition, the Company undertakes no obligation to publicly update or revise any forward-looking statement that is contained in this Report as a result of new information, future events or otherwise. Neither the Company nor any of its employees or affiliates is responsible for, or is making, any representations concerning the future performance of the Company.

#### 中国平安 PING AN

专业・价值

# Contents

**Performance Overview** 

Fu Xin
Chief Operating Officer

**Integrated Finance** 

Xie Yonglin President and Co-CEO

**Insurance and Synergistic Segments** 

Jessica Tan Co-CEO 专业・价值

# **Performance Overview**

Fu Xin Chief Operating Officer

# Ping An's strategies: advancing the "integrated finance + healthcare" strategic upgrade

One vision

World-leading
Integrated Finance and Healthcare Services Provider

**Two-pronged** 



One customer, multiple products, and one-stop services



Family doctors and elderlycare concierges

Technology-driven

#### **Technological Empowerment**

Empowering financial services with technologies, empowering financial services with ecosystems, and advancing development with technologies

Dividends

# 1H 2023 Business Highlights

(in RMB)

Operating profit<sup>(2)</sup> 82.0 billion -5.0%

Interim dividend 0.93/share +1.1%

Overview

**Operating ROE** (annualized) 18.2%

**NBV** 26.0 billion +45.0%(3)

L&H EV 924.6 billion +5.7%

**Number of retail** customers 229 million +1.2%

Notes: (1) Ping An has implemented IFRS 17 since January 1, 2023, and made retrospective adjustments to the relevant data for comparative periods.

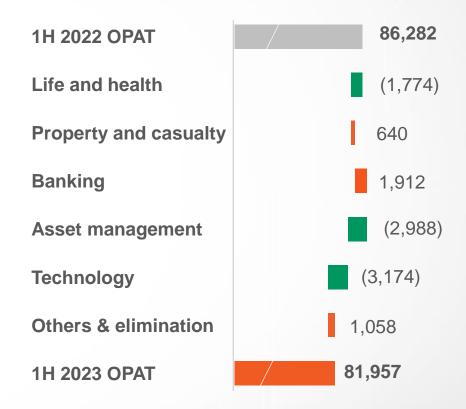
- (2) Operating profit refers to the operating profit attributable to shareholders of the parent company.
- (3) On a like-for-like basis, which means NBV for 1H 2022 has been restated using the end-2022 valuation assumptions and method.

## **Group OPAT amounted to RMB82 billion**

(in RMB million)

	1H 2023	Proportion (%)	YoY Change (%)
Life and health	57,295	69.9	(3.0)
Property and casualty	9,242	11.3	7.4
Banking	14,714	18.0	14.9
Asset management	1,412	1.7	(67.9)
Technology	1,735	2.1	(64.7)
Others & elimination	(2,441)	(3.0)	(30.2)
The Group	81,957	100.0	(5.0)

## **Operating profit growth drivers**



Notes: (1) Life & Health net profit attributable to shareholders of the parent company grew 2.7% YoY to RMB45,121 million. Technology business net profit attributable to shareholders of the parent company declined 60.0% YoY to RMB1,793 million. For property and casualty insurance, banking, and asset management businesses, net profits attributable to shareholders of the parent company equal operating profits attributable to shareholders of the parent company.

Overview

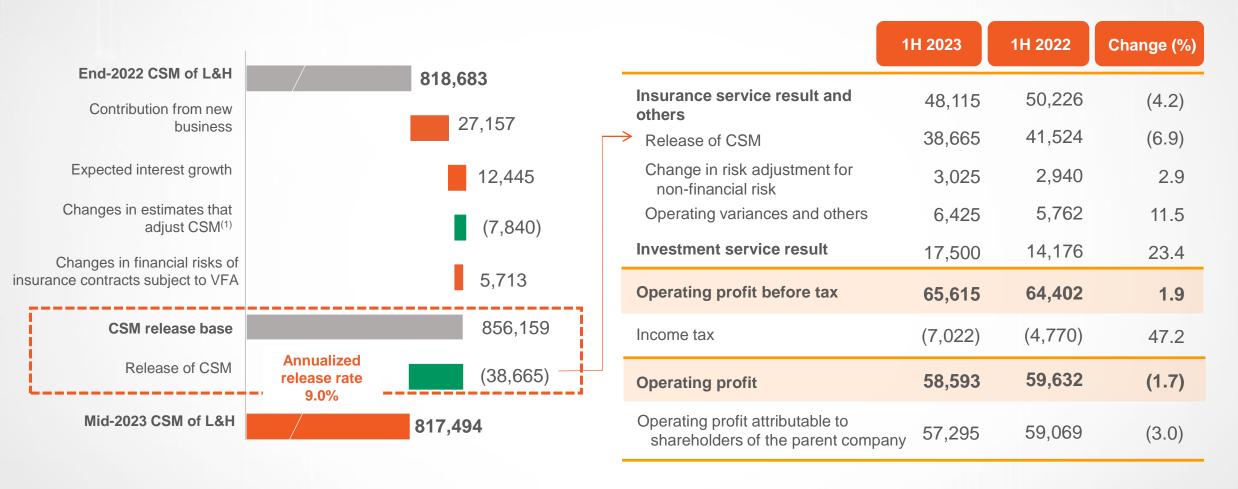
- (2) YoY changes of L&H, P&C and the Group are the results of computation after restatement of data for 1H 2022 under IFRS 17.
- (3) Figures may not match the calculation due to rounding.

(in RMB million)

ESG

Investments

Honors and



Overview

Notes: (1) Changes in estimates that adjust CSM is negative, mainly due to the impact of the new insurance protection fund rate in 1H 2023.

<sup>(2)</sup> Figures may not match the calculation due to rounding.

# Like-for-like L&H NBV rose 45% YoY owing to strong growth in Agency and Bancassurance

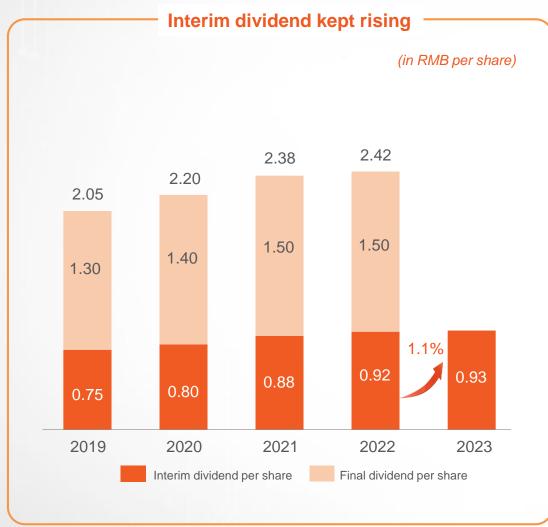
(in RMB million)	NBV	Change (%)	NBV Margin (%)	Change (pps)
Retail business	25,804	45.8	27.1	(2.8)
Agency	21,303	43.0	29.3	(4.0)
Bancassurance	2,825	174.7	19.7	3.9
Telemarketing, internet and others	1,675	(5.8)	20.0	(2.1)
Group business	156	(22.8)	0.8	(0.4)
Total NBV	25,960	45.0	22.8	(0.7)

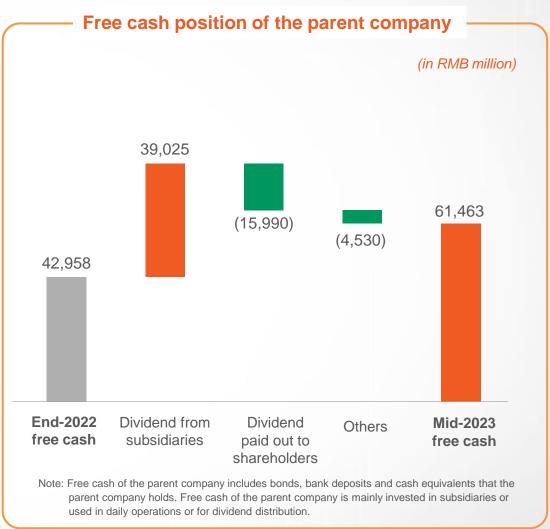
Notes: (1) On a like-for-like basis, which means NBV for 1H 2022 has been restated using the end-2022 valuation assumptions and method.

<sup>(2)</sup> Figures may not match the calculation due to rounding.

# Interim dividend up 1% YoY, and free cash of the parent company remaining at a reasonable level

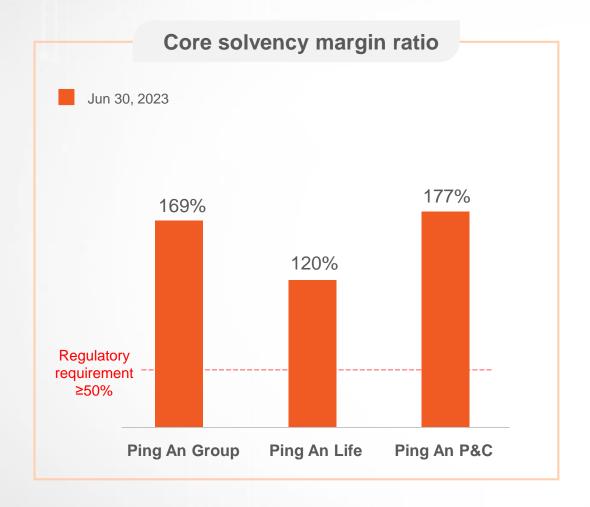
Overview

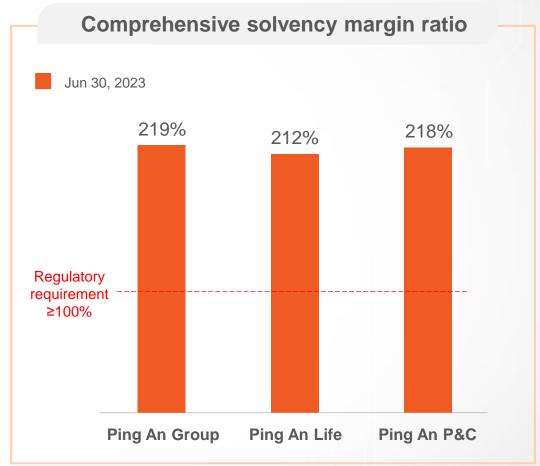




# Solvency margin ratios significantly exceed regulatory requirements under C-ROSS Phase II

Overview





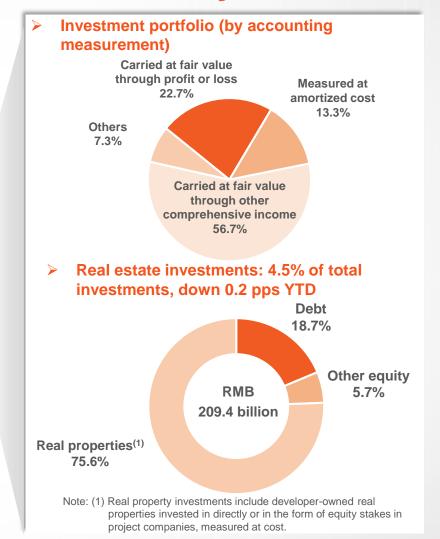
Note: Solvency margin ratios of Ping An Life and Ping An P&C are computed in accordance with the C-ROSS Phase II and the transition period policy, unaffected by the implementation of IFRS 17. If the transition period policy is not considered, the companies' core solvency margin ratios will still be above 100%.

Honors and

# Insurance funds asset allocation remained fairly stable

Overview

Proportion	Jun 30, 2023	Dec 31, 2022	Change (pps)
Cash and cash equivalents	2.6%	3.3%	(0.7)
Term deposits	4.3%	5.4%	(1.1)
Debt financial assets			
Bond investments	56.6%	54.6%	2.0
Bond funds	2.7%	2.5%	0.2
Preferred stocks	2.4%	2.7%	(0.3)
Perpetual bonds	0.8%	0.9%	(0.1)
Debt schemes	4.2%	4.2%	-
Wealth management products <sup>(1)</sup>	5.2%	6.1%	(0.9)
Equity financial assets			
Stocks	6.1%	5.3%	0.8
Equity funds	3.4%	3.4%	-
Wealth management products <sup>(1)</sup>	1.6%	1.2%	0.4
Unlisted equities	2.4%	2.5%	(0.1)
Long-term equity stakes	4.5%	4.7%	(0.2)
Investment properties	2.7%	2.7%	-
Other investments <sup>(2)</sup>	0.5%	0.5%	-
Total investments (in RMB million)	4,615,762	4,332,918	



Notes: (1) Wealth management products include trust plans from trust companies, products from insurance asset management companies, and wealth management products from commercial banks.

<sup>(2)</sup> Other investments mainly include statutory deposits for insurance operations, three-month or longer-term financial assets purchased under reverse repurchase agreements, and financial derivatives.

<sup>(3)</sup> Total investments exclude assets of investment-linked insurance.

<sup>(4)</sup> Ping An has implemented IFRS 17 since January 1, 2023, and made retrospective adjustments to the data for comparative periods.

## Non-standard debt assets generated 5.0% nominal yield

Overview

Debt schemes and debt wealth management products

Carrying value: RMB432.4 billion

**Proportion: 9.4%** 



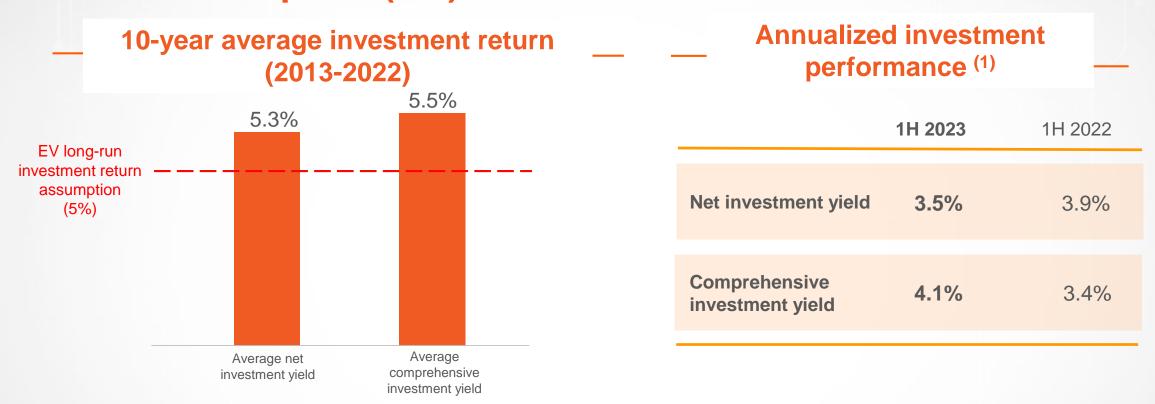
	% of total nvestments	Nominal yield (%)	Remaining maturity (year)
Infrastructure	5.0	5.0	4.8
Expressway	1.0	5.1	3.5
Electric power	0.6	4.7	5.3
Infrastructure and development zones	1.4	5.3	6.0
Others (water supply, environmental protection, railwa	y) 1.9	4.8	4.4
Non-banking financial services	1.6	5.4	2.7
Real estate industry	1.2	4.9	2.7
Others	1.6	4.7	3.2
Total	9.4	5.0	3.9

- Over 96.2% of debt schemes and trust schemes have AAA external credit ratings
- Aside from some high-credit entities which do not need credit enhancement for financing, most of the assets held by the Company have **guarantees or collateral**
- Target assets are mainly in economically developed and coastal areas including Beijing, Shanghai, and Guangdong

Notes: (1) Non-banking financial services refer to financial institutions other than banks, including insurers, asset management companies, and financial leasing companies.

- (2) The real estate industry is broadly defined as comprising: real estate financial products with funds directly invested in real estate projects; and trust schemes, infrastructure investment schemes, project funding schemes, and so on with funds used indirectly in connection with real estate enterprises.
- (3) Figures may not match the calculation due to rounding.

Overview



- In asset allocation, we strike a balance between long-duration interest rate bonds and risk assets, and between robust equity assets and growth equity assets
- We lengthened asset durations and locked in long-term returns by increasing allocation to long-duration low-risk bonds including central and local government bonds.

  Asset-liability duration gap narrowed continuously
- Ping An maintains long-term allocation to value-based equity assets and manages an extensive portfolio of growth equity assets under a market-based FOF/MOM mandate mechanism, responding to market changes in a balanced manner

Note: (1) Computation of investment yields excludes changes in fair values of debt investments at fair value through other comprehensive income backing Life & Health business to reflect the economic nature of the Company's asset-liability management.

Honors and

Overview

Highlights

## Sustainability: responsible, lower-carbon, and forward-looking

#### **Green Development**

Green investment of insurance funds

RMB140.9 bn

Green loan balance

Green insurance premium income

RMB134.9 bn

**RMB17.7** bn

#### Launch of carbon accounts for employees

Covering all employees, advocating low-carbon behavior, and contributing to operational carbon neutrality

#### **Responsible Investment**

Responsible investment of insurance funds

RMB843.9 bn+

#### **Social Responsibility**

#### **Ping An Rural Communities** Support

Funds cumulatively provided for poverty alleviation and industrial revitalization

RMB96 bn+

#### Bring insurance, finance, and healthcare to rural areas

The program was implemented in places such as Shaoguan, Guangdong Province, Baise, Guangxi Province, and Funan, Anhui Province to support rural revitalization

	Index & Rating		2023	Description
MSCI	MSCI ESG ratings		Α	First in multi-line insurance & brokerage industry in the Asia Pacific region
&P Global	S&P's Sustainability Yearbook (China) 202		Top 1% S&P Global ESG Score	The highest among insurers in China (including Hong Kong and Macao)
CDP DOCUME IN NOTIFICATION	CDP rating		A-	The highest among financial services companies in the Chinese mainland
	Sustainalytics' ESG Risk R	Ratings	Low-risk	A leading position in China
rand Finan	Sustainability Percept Index 2023	tions	Included	First in China's insurance industry & 33rd in the world
		Global Partn	erships	
UNEP	FINANCE INITIATIVE	PRI	FTSE Russell	PSI Principles for Sustainable Insurance
			Climate	

Honors and

**ESG** 

Overview

Dividends

## **Honors and Awards**



**Fortune** 

Global 500

No. 33

No. 1

among global insurance companies again



**Forbes** 

Global 2000

No. 16

No. 7

among global financial services companies



Insurance 100

No. 1

World's most valuable insurance brand

> for **7** years in a row



**Fortune** 

China 500

No. 9





Xie Yonglin President and Co-CEO

high while discounts and benefits are limited

# We see huge unaddressed demand in retail financial services over the coming decade

High long-term growth potential of Chinese financial markets

- 1. Strong growth of wealth management market
- Personal financial assets from 2022 to 2032<sup>(1)</sup> (in RMB trillion)

243



571

2022

9%

2032E

- 2. Huge potential of Chinese insurance market
- Insurance density in 2022<sup>(1)</sup> (per capita premium) (in USD)

1,107 vs. 550

Global average

China

## Chinese customers' financial pain points<sup>(2)</sup> and Ping An's opportunities

**Demand for financial** 30%+ of customers feeling the demand is unmet products Scattered service providers **Product** cannot satisfy diverse needs of customers due to the lack accessibility and of integrated one-stop convenience services Customers go through time-**Service** consuming and laborious efficiency and procedures with multiple response service providers and speed platforms Fees. Interest and fee rates are

Notes: (1) Data of personal financial assets is from McKinsey & Company's white paper on the financial services industry, Wealth Management Resumes Growth in Post-Pandemic Era. Data on insurance density is from the China Insurance Development Report 2023.

benefits and

discounts

(2) Data on customers' pain points is from Ping An's research.

## Ping An is uniquely well positioned to execute on integrated finance

# An integrated financial services group with a full suite of financial business licenses, a wide range of businesses, and strong synergies

An integrated financial services group with a full suite of financial business licenses

20+ core member companies

Ping An Life, Ping An P&C, Ping An Bank, Ping An AMC, Ping An Trust, Ping An Securities ...

#### Focusing on Chinese markets and core financial businesses

The **second largest** life insurer, P&C insurer and insurance asset manager **in China** 

Ping An Bank ranks firmly among first-class joint-stock commercial banks in China

Ping An's retail customers represent **one sixth** of the Chinese population

#### Robust ecosystem-based service capability

**30%** of new retail customers were acquired from the Group's healthcare ecosystem

Complete closed-loop healthcare and elderlycare service framework

#### Strong technology platform capabilities

Asia's largest integrated operations center

Al service representatives account for 81% of Ping An's total customer service volume

17-in-1 customer service hotline **95511** 

#### Highly synergistic organizational culture

The most closely held Chinese integrated financial services group

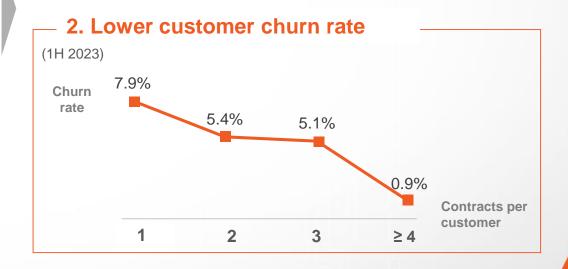
Note: Ping An Life is ranked by premium income, Ping An P&C by premium income, Ping An AMC by AUM, and Ping An Bank by a combination of assets, net profit and so on.

# Integrated finance reduces customer acquisition cost and customer churn rate by promoting customer migration



#### 1. Lower customer acquisition cost

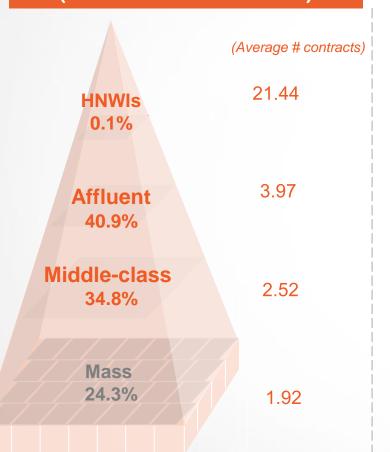
- Ping An provides customers with heartwarming products and services based on in-depth customer insights via extensive interconnected touchpoints, promoting customer cross-migrations
- Customer acquisition cost of integrated finance channels was significantly lower than that of external channels in 1H 2023



Examples

# Integrated finance facilitates the provision of "worry-free, time-saving and money-saving" product combinations

Focus on high-value customers (middle-class and above)



Insight into needs of high-value customers

#### Wealth management

- Asset allocation
- Retirement protection
- Wealth inheritance

#### **High-quality life**

- High-end consumption
- Healthcare
- Elderlycare

# High-value product combinations based on multi-company closed-loop synergies

			LXample
Insurance trust	Life	Bank	Trust
Bancassurance	Bank	Life	
Auto finance + auto insurance	Bank	P&C	
Healthcare +	Bank	Life	
finance	Health	Health Insurance	
Elderlycare +	Life	Bank	
finance	Annuity	Health	

Notes: (1) Mass customers are those with annual income below RMB100,000, middle-class customers between RMB100,000 and RMB240,000, and affluent customers above RMB240,000; HNWIs have personal assets of RMB10 million or more.

(2) Figures may not match the calculation due to rounding.

## Examples: customer journey from onboarding to cross-selling high-value products

1. Increase contract value by activating auto owners on Ping An's auto life-related benefit platform



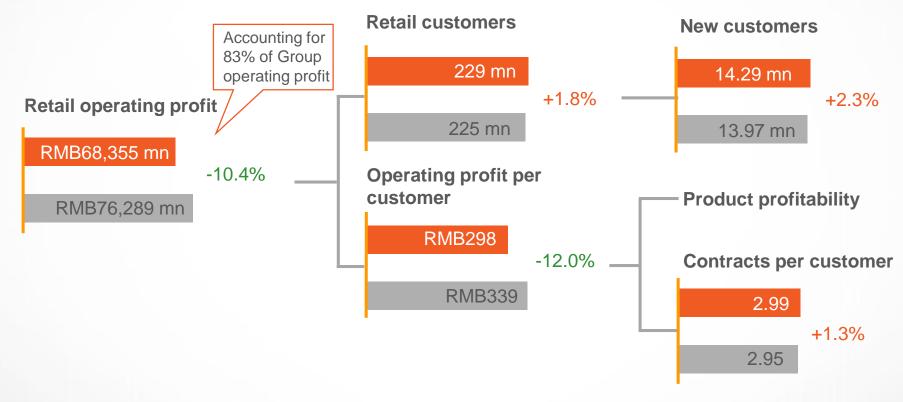
2. High-value customers purchase wealth management products and create insurance trusts via Ping An's asset allocation services



**Property & Casualty** 

## Business results: retail customers and contracts per customer continued to increase in 1H 2023

- 1H 2023 / Jun 30, 2023
- 1H 2022 / Jun 30, 2022

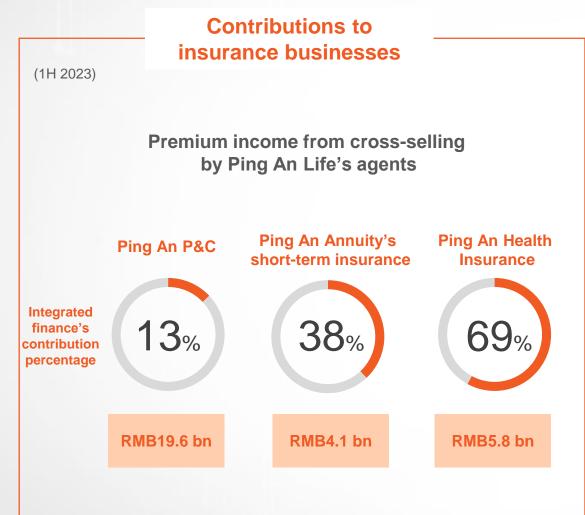


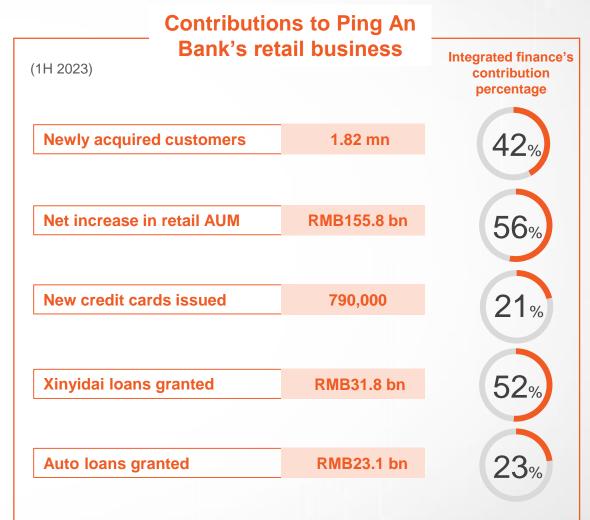
Notes: (1) Operating profit is operating profit attributable to shareholders of the parent company.

(2) Figures may not match the calculation due to rounding.

**Property & Casualty** 

# Business results: integrated finance model significantly contributes to growth of core financial businesses



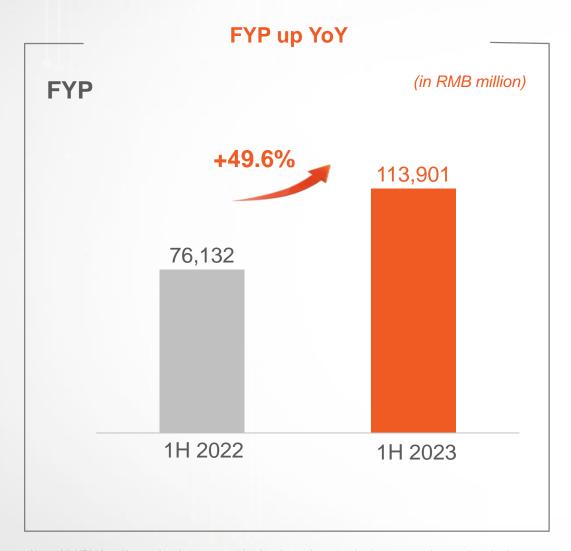


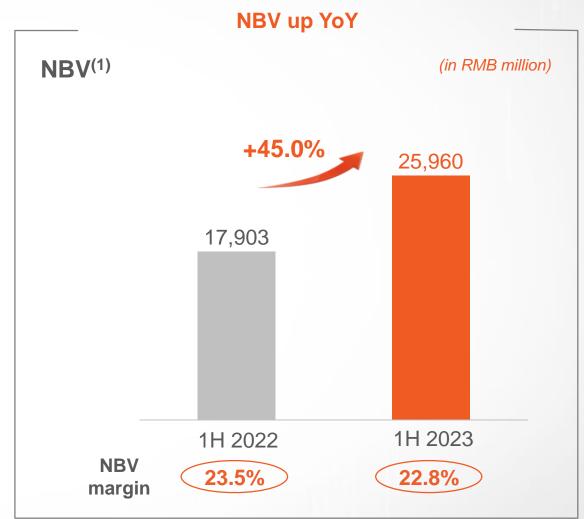
# Outlook: leverage unique strengths and seize market opportunities to promote steady growth in three metrics

	2017/Dec 31,2017	2022/Dec 31,2022	Customer development target
Retail operating profit Steady growth driven by the three metrics	RMB74.5 bn	RMB132.6 bn	Retail operating profit up steadily
Retail customers  Continuously expanding retail customer base	166 mn	227 mn	Target segments: middle-class and above customers
Contracts per customer Steadily increasing contracts per customer	2.32	2.97	High-value contracts up
Profit per customer Stable and healthy product profitability	RMB450	RMB585	Value per customer up

Note: Data for 2022 (covering a full fiscal year).

## L&H: NBV growth returned positive in 1H 2023



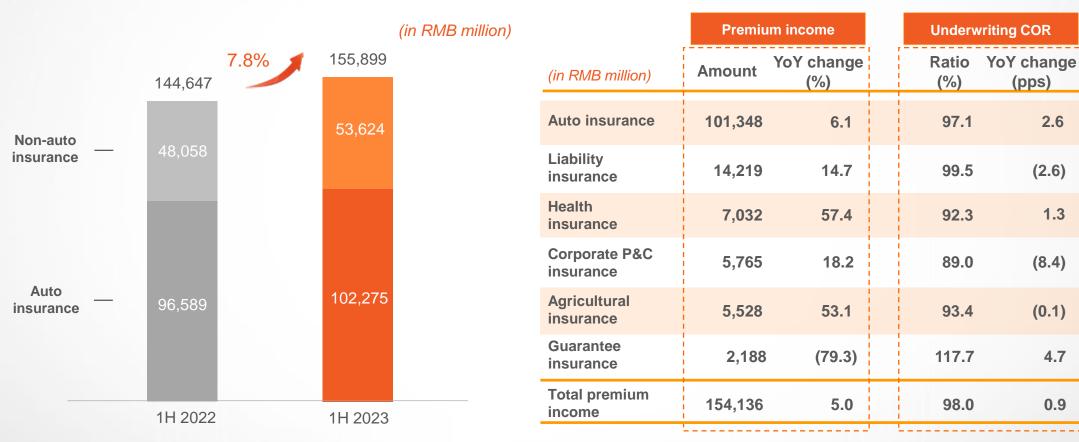


Note: (1) NBV for 1H 2022 has been restated using the end-2022 valuation assumptions and method.

# P&C: boosted insurance revenue steadily and maintained good business

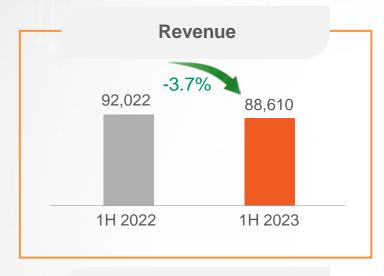


#### **Operating data** by product type

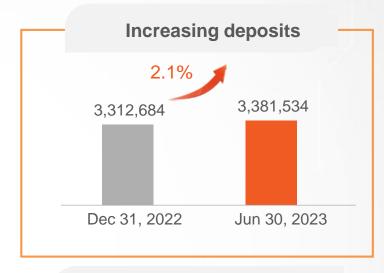


Notes: (1) The Company has implemented IFRS 17 since January 1, 2023. Insurance revenue and underwriting COR are under IFRS 17. Data for corresponding comparative periods have been restated. (2) Presented in the table above are the main sources of Ping An P&C's premium income, which do not add up to its total premium income.

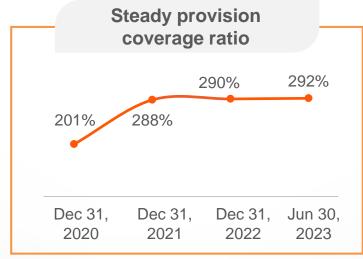
# Banking: maintained stable, healthy business performance and solid overall asset quality













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# Insurance and Synergistic Segments

Jessica Tan Co-CEO

**Technology** 

# Life reform: agent channel's performance and income growth driven by sharply rising productivity

#### Performance<sup>(1)</sup> up YoY

#### Productivity per agent<sup>(1)</sup> up YoY





Note: (1) Exclusive of agents under the innovative high-potential agent model. NBV growth is on a like-for-like basis, which means NBV for 1H 2022 has been restated using the end-2022 valuation assumptions and method.

#### Life reform: build a team of high-quality, high-productivity and high-income agents, and boost business via 5-star outlets with strong performance, high quality and good behavior

#### For agents For outlets Build a team of high-quality, high-productivity **Build 5-star digital outlets with strong** performance, high quality and good behavior and high-income agents 1H 2023 vs. 1H 2022 1H 2023 vs. 1H 2022<sup>(3)</sup> **Proportion of** +7 pps **Proportion** +11 pps diamond agents<sup>(1)</sup> Star Diamond outlets agents +37% +48% **NBV** per agent **NBV** per outlet +13% **Proportion** +3 pps **NBV** per agent Ordinary **Ordinary** agents +10% +27% **NBV** per outlet Income per agent **Proportion of** +25 pps **Outlets Proportion** -14 pps New "Talent +" agents(2) missing recruits targets Income per +8% Ordinary agent ~3X **NBV** per outlet

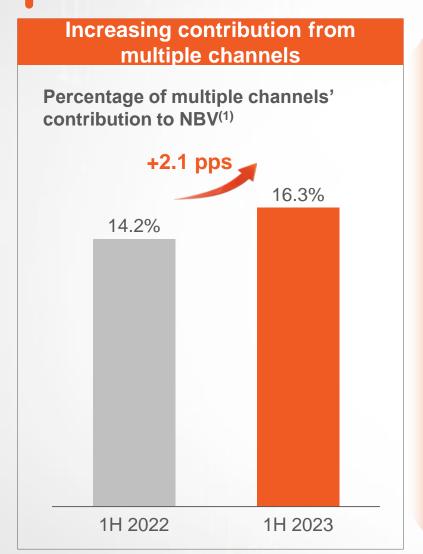
Notes: (1) Diamond agent criteria: a first-year commission of RMB3,500 (RMB3,000 in some areas) achieved and two long-term insurance policies sold in a month.

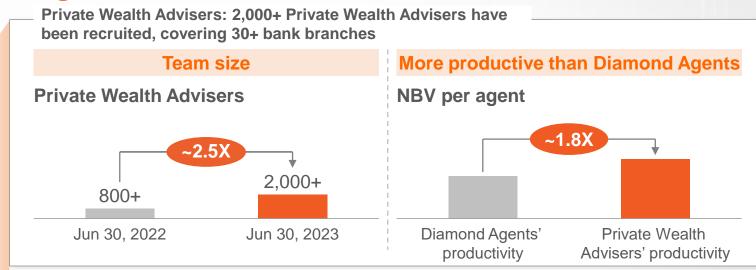
"Talent +" agent

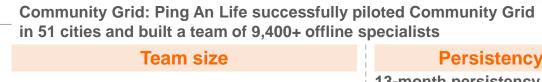
<sup>(2)</sup> The proportion of "Talent +" agents in new recruits.

<sup>(3)</sup> YoY changes in NBV per outlet are calculated based on outlets of fixed batches.

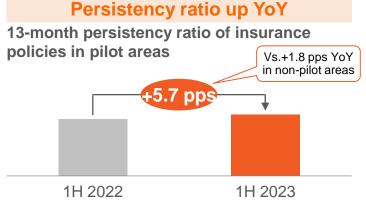
## Life reform: continuously growing contribution from diversified innovative channels









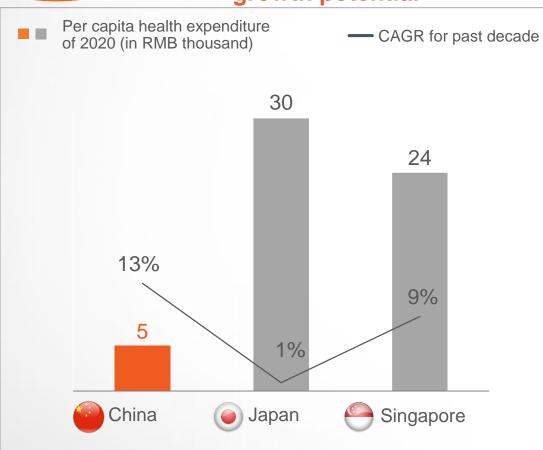


Note: (1) Multiple channels' contribution to NBV is the sum of Ping An Life's retail NBV from the Community Grid, Private Wealth Advisers, and lower-tier channel. Community Grid includes former telemarketing and internet channels, and Private Wealth Advisers includes the former bancassurance channel, Based on like-for-like NBV.

# Healthcare and elderlycare empowerment: huge demand for healthcare and elderlycare services in China

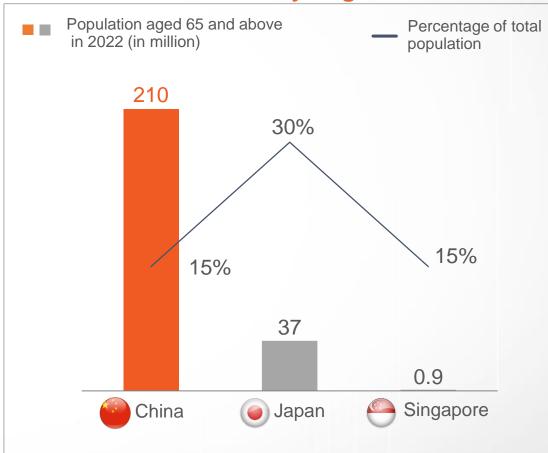
### Healthcare

# China's health expenditure has growth potential



## Elderlycare

# China's elderly population is very large



Note: Data on China is from the database of the National Bureau of Statistics of China. Data on Japan and Singapore is from the World Bank's database.

# Healthcare and elderlycare empowerment: act as a payer and integrate service providers to provide most cost-effective services

#### Payers: finance + healthcare & elderlycare



Individuals

Insurance + healthcare

Insurance + home-based elderlycare

Insurance + high-end elderlycare



**Employers** 

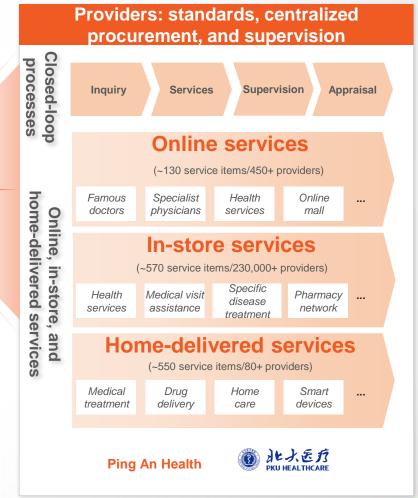
Healthcare fund + employee health management

Supplementary insurance + employee health management

Corporate employee health management programs

Ping An Life Ping An P&C
Ping An Annuity Ping An Health Insurance Ping An Bank





# Payers: "finance + healthcare & elderlycare" meeting full-lifecycle needs of customers





#### **Segments**

#### **Products**

Service framework

## Insurance + employee health benefits

Large SOEs including central SOEs, some foreign companies and non-SOEs

Employee health benefits + healthcare fund + services

- **750** healthcare service items for employees
- 24/7 online consultations
- · Offline medical visit assistance

#### Insurance + healthcare

Middle-income customers

Critical illness insurance, exclusive annuities

- 270+ healthcare service items
- Peking University International Hospital's resources for the diagnosis and treatment of 50+ critical illnesses

## Insurance + home-based elderlycare

Middle- and high-income customers

Whole life insurance + flexible product combinations

- 10 scenarios including medical care, housing and nursing
- Launched 550 elderlycare service items
- Integrated services provided by smart concierges, daily life concierges, and doctor concierges

# Insurance + high-end elderlycare

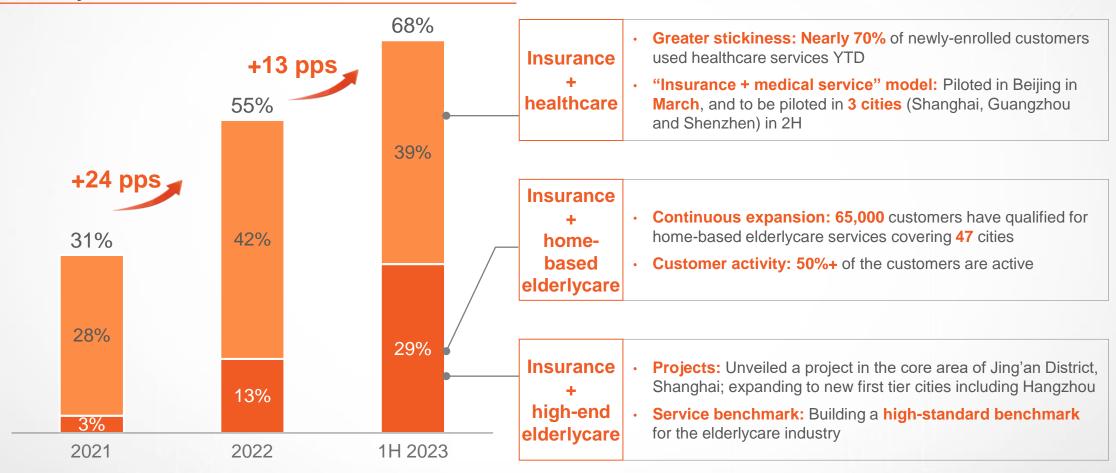
High-income customers

Flexible product combinations

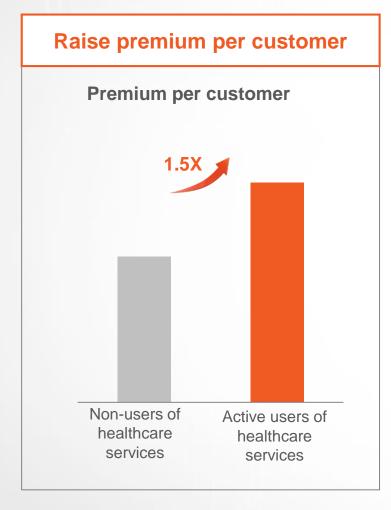
- Top elderlycare communities in core urban areas
- Elderlycare concepts covering 7 dimensions of health
- Elderlycare services up to international standards

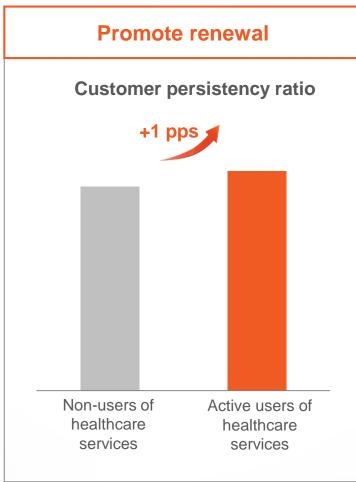
# **Empowering value: contribution to Life NBV continues to increase, supported by services**

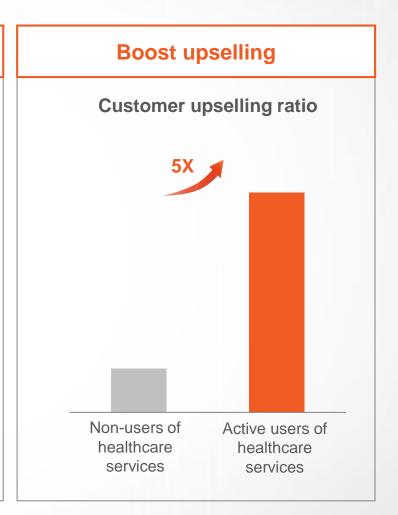
Increasing percentage of NBV contributed by customers entitled to service benefits



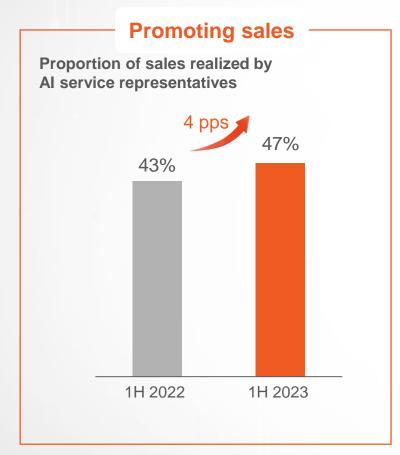
#### Empowering value: healthcare services help enhance Life customer value

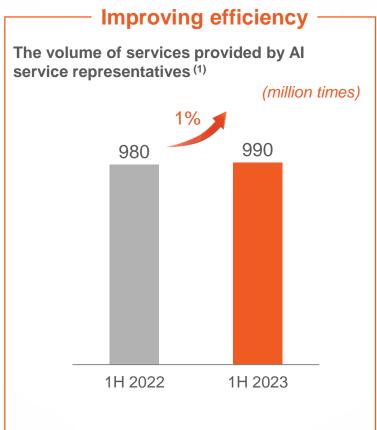


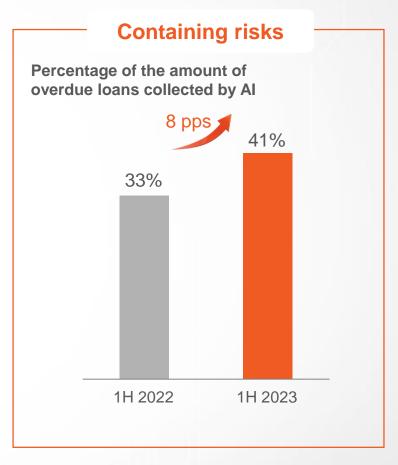




# Technology: technological empowerment to core financial businesses continues to deepen







Notes: (1) The volume of services provided by AI service representatives refers to the total times of inbound and outbound call services provided by speech robots and text robots for credit card and insurance business lines, including Ping An Life, Ping An P&C, Ping An Bank and Ping An Finserve's non-loan business.



### **Appendices: 1H 2023 Group operating profit (Table A-1)**

	See Table B	See Table C	See Table D				
(in RMB million)	Life & Health	P&C	Banking	Asset Management	Technology	Other businesses and elimination	The Group
Operating profit attributable to shareholders of the parent company	57,295	9,242	14,714	1,412	1,735	(2,441)	81,957
Operating profit attributable to non-controlling interests	1,299	43	10,673	564	515	576	13,670
Operating profit (A)	58,593	9,285	25,387	1,976	2,250	(1,865)	95,626
Plus:							
Short-term investment variance (B)	(12,259)	-	-	-	-	-	(12,259)
Impact of one-off material non-operating items and others (C)	-	-	-	-	58	-	58
Net profit (D = A + B + C)	46,335	9,285	25,387	1,976	2,308	(1,865)	83,426
Net profit attributable to shareholders							
of the parent company Net profit attributable to	45,121	9,242	14,714	1,412	1,793	(2,441)	69,841
non-controlling interests	1,214	43	10,673	564	515	576	13,585

#### Appendices: 1H 2022 Group operating profit (Table A-2, restated)

	See Table B	See Table C	See Table D				
(in RMB million)	Life & Health	P&C	Banking	Asset Management	Technology	Other businesses and elimination	The Group
Operating profit attributable to shareholders of the parent company	59,069	8,602	12,802	4,400	4,909	(3,499)	86,282
Operating profit attributable to non-controlling interests	563	40	9,286	838	395	518	11,640
Operating profit (A)	59,632	8,642	22,088	5,238	5,304	(2,981)	97,922
Plus:							
Short-term investment variance (B)	(15,295)	-	-	-	-	-	(15,295)
Impact of one-off material non-operating items and others (C)	-	-	-	-	(429)	-	(429)
Net profit $(D = A + B + C)$	44,336	8,642	22,088	5,238	4,875	(2,981)	82,198
Net profit attributable to shareholders of the parent company	43,940	8,602	12,802	4,400	4,480	(3,499)	70,725
Net profit attributable to non-controlling interests	396	40	9,286	838	395	518	11,473

## Appendices: L&H's changes in CSM

(in RMB million)	1H 2023	1H 2022	Notes
Opening CSM	818,683	877,135	Α
Contribution from new business	27,157	24,198	В
Present value of expected premiums from new business sold	257,100	219,191	С
New business CSM margin (%)	10.6	11.0	D=B/C
Expected interest growth	12,445	13,357	E
Changes in estimates that adjust CSM (1)	(7,840)	(5,431)	F
Changes in financial risks of insurance contracts subject to VFA	5,713	1,274	G
CSM release base	856,159	910,533	H=A+B+E+F+G
Release of CSM	(38,665)	(41,524)	I=X%*H
Closing CSM	817,494	869,010	J=H+I

Notes: (1) Excluding changes in financial risks of insurance contracts subject to VFA.

<sup>(2)</sup> Figures may not match the calculation due to rounding.

## | Appendices: L&H earnings (Table B)

(in RMB million)	1H 2023	1H 2022	Notes
Insurance service result and others	48,115	50,226	A=B+E+H
Release of CSM	38,665	41,524	В
CSM release base	856,159	910,533	С
CSM release rate (annualized,%)	9.0	9.1	D=B/C*2
Change in risk adjustment for non-financial risk	3,025	2,940	E
Opening risk adjustment	142,249	138,165	F
Risk adjustment release rate (annualized,%)	4.3	4.3	G=E/F*2
Operating variances and others	6,425	5,762	н
Investment service result	17,500	14,176	I
Operating profit before tax	65,615	64,402	J=A+I
Income tax	(7,022)	(4,770)	
Operating profit	58,593	59,632	See Table A

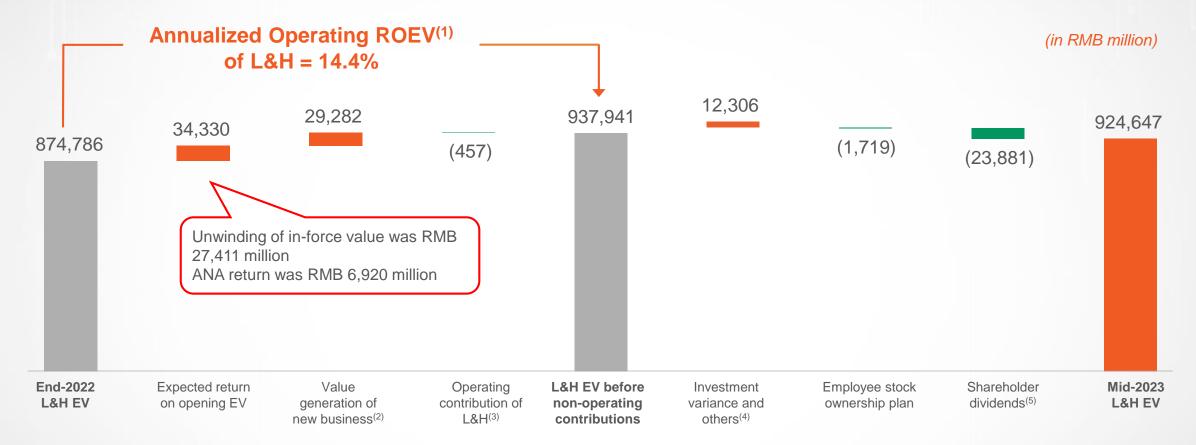
## **Appendices: P&C earnings (Table C)**

1H 2023	1H 2022	Notes
155,899	144,647	А
(148,330)	(136,044)	В
(1,768)	(1,674)	С
(2,748)	(2,732)	D
3,053	4,197	E=A+B+C+D
98.0	97.1	F=-(B+C+D)/A
8,044	6,040	G
(453)	(529)	Н
10,644	9,708	I=E+G+H
(1,359)	(1,066)	
9,285	8,642	See Table A
9,285	8,642	See Table A
	155,899 (148,330) (1,768) (2,748)  3,053 98.0 8,044 (453)  10,644 (1,359)  9,285	155,899

### **Appendices: Banking earnings (Table D)**

(in RMB million)	1H 2023	1H 2022	Notes
Net interest revenue	62,634	64,059	$A = B \times C$
Average balance of interest-earning assets	4,955,321	4,680,271	В
Net interest margin (unannualized,%)	1.26	1.37	С
Net non-interest revenue	25,976	27,963	
Revenue	88,610	92,022	D
General and administrative expenses	(23,438)	(24,349)	$E = - (D \times F)$
Cost-to-income ratio (%)	26.45	26.46	F
Tax and surcharges	(874)	(867)	
Operating profit before impairment losses on assets	64,298	66,806	
Impairment losses on credit and other assets	(32,361)	(38,845)	
Including: Loan impairment loss	(27,663)	(29,831)	$G = - (H \times I)$
Average balance of loans and advances	3,379,434	3,123,276	Н
Credit cost (unannualized,%)	0.82	0.96	1
Other expenses	(4)	(178)	
Profit before tax	31,933	27,783	
Income tax	(6,546)	(5,695)	
Net profit	25,387	22,088	See Table A

#### Appendices: L&H delivered an annualized operating ROEV of 14.4%

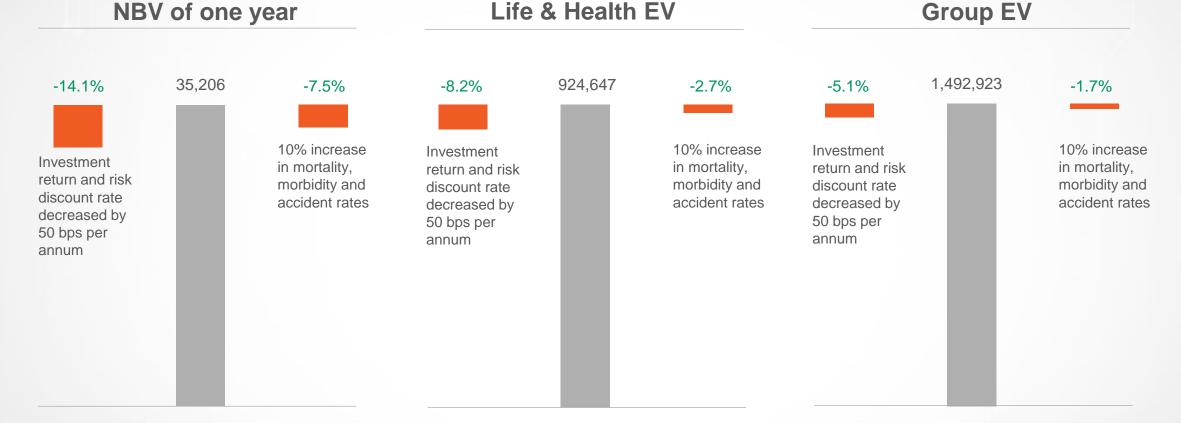


Notes: (1) Annualized Operating ROEV = Operating ROEV for 1H  $\times$  2.

- (2) Value generation of new business includes NBV (RMB25,960 million) and risk diversification effects (RMB3,322 million).
- (3) Operating contribution of L&H includes operating assumptions and model changes (RMB-2,473 million), L&H operating variance and others (RMB2,016 million).
- (4) Investment variance and others include the investment return variance, market value adjustments, and other impacts.
- (5) Shareholder dividends paid by Ping An Life to the Group amounted to RMB23,881 million.
- (6) Figures may not match the calculation due to rounding.

# Appendices: Sensitivity of NBV and EV to future investment return and incidence

(in RMB million)



Notes: (1) Under the current EV valuation framework, the assets backing liability and capital requirements excluding free surplus are measured at carrying value. In the above investment sensitivity scenarios, adjusted net asset value will not change with future investment returns.

### Appendices: The sensitivity of core solvency margin ratio

