





Speakers



Operating Environment



Expansion Status



Business Review



Financial Review



Business Strategy



Q&A



Speakers



Kevin Lin

Chief Executive Officer and **Executive Director**



Desory Wan

Chief Financial Officer



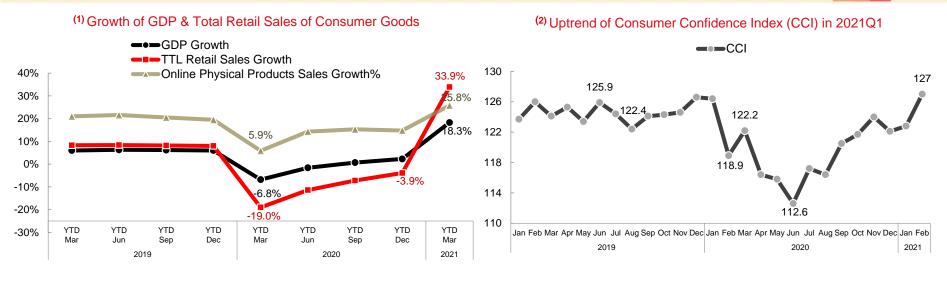
Xiaobei Gu

Head of **Investor Relations**

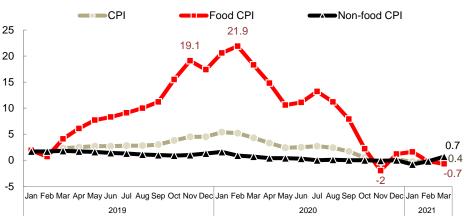




Operating Environment

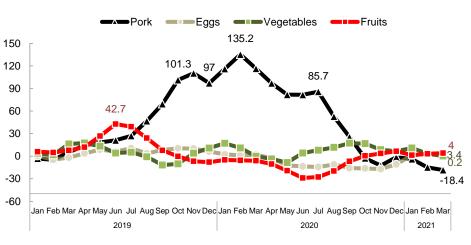






Financial Results Announcement 15 Months ended 31 March 2021

(4) CPI Trends of Fresh Products



EXPANSION STATUS



Expansion Status

Covering 234 cities cross 29 provinces, autonomous regions and municipalities. Secured 27 sites to open hypermarkets, of which 22 were under construction



Hainan

- During the 15 months ended 31 March 2021, the Group has opened 10 hypermarkets, 3 superstores and 32 mini stores and 3 closures.
- As of 31 March 2021, the Group had 490 hypermarkets, 6 superstores and 32 mini stores.

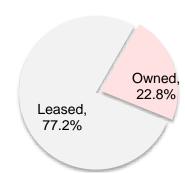


Leased,

70.4%

No. of stores





Store no. breakdown

GFA (sqm)

Financial Results Announcement Retail Group Limited | 15 Months ended 31 March 2021

Owned.

29.6%

BUSINESS REVIEW



The hypermarkets remodeling shows initial success

Restructuring categories:

Areas of fresh products and imported goods were expanded. Multiple stores were designed with scenario-based display

Restructuring functions:

- Store warehouses were remodeled to meet the needs of online and offline customers from B2B and B2C businesses.
- All stores have established fast-picking backyards.
- Approximately 360 stores have completed automation remodeling.
- To improve efficiency per square meter and productivity.
- For the fifteen months ended 31 March 2021 ("Reporting Period"), 38 hypermarkets were remodelled. In the future, the number of stores being remodelled is expected to be around 40 to 50 per year.

The superstore model is feasible, multi formats and community group buying ("CGB") businesses will develop in parallel

Superstore:

- Three new superstores and currently six in total.
- The superstore model is basically mature and the store expansion will be accelerated.

Mini store:

- 32 new Mini stores.
- The mini store model will continue to be improved.

Fresh products processing center:

 One center has been established and it began to serve regional multi-formats and CGB business.

Differentiating Feiniu CGB business and Cainiao CGB business:

- The number of existing pick-up stations is **more than 50,000.** The average ticket size was about **RMB65**.



Accelerate the development of B2C business

- During Reporting Period, B2C revenue and total order volume increased by around 64% and 60% compared to Previous Period⁽¹⁾ respectively. The ticket size was RMB70, increased by 2.3% compared to Previous Period.
- The ticket number increased steadily. In the first quarter of 2021, the daily order per store ("DOPS") of one-hour-delivery business was nearly 1,100, an increase of more than 40% over the same period last year.
- The ratio of on-time-delivery within one hour was more than 99%. The average lead time was about 45 minutes.

Accelerate talents cultivation in the future, Enhance efficiency supported by human resources organization

- Smooth transition of senior management and core regional positions.
- Establish innovation department for superstore, mini store, CGB business and B2B business.
- Build up flexible store organizations. As of 31 March 2021, the average headcount per store reduced by approximately 10% over the same period last year.
- Create IP image of RT-Mart and become a new member of IP family under Alibaba Group.

FINANCIAL REVIEW



For comparison purpose, major indicators of the financial results for the fifteen months ended 31 March 2021 and 31 March 2020 (unaudited) are summarized in the table below.

RMB in million	2021	2020	Change
Revenue (1)	124,334	126,883	-2.0%
Same Store Sales Growth (2)(3)	-1.8%	-	
Gross Profit	31,087	32,970	-5.7%
Gross Profit Margin (4)	25.0%	26.0%	- 1.0ppt
EBIT	5,757	7,043	-18.3%
EBIT Margin (5)	4.6%	5.6%	- 1.0ppt
Profit for the period	3,771	4,522	-16.6%
Net Profit Margin (6)	3.0%	3.6%	- 0.6ppt
Profit attributable to equity shareholders	3,572	4,223	-15.4%
Earnings per share -Basic and diluted (RMB) (7)	0.37	-	

Note: The Group has initially applied HKFRS 16 at 1 January 2019.

⁽⁷⁾ The calculation of basic and diluted EPS is based on the weighted average number of 9,539,704,700 ordinary shares in issue during the period.



⁽¹⁾ In our electronic appliance department, the business model was changed from self-operation to consignment from August 2018. Since then, only consignment fees received have been recognized in revenue instead of gross sales.

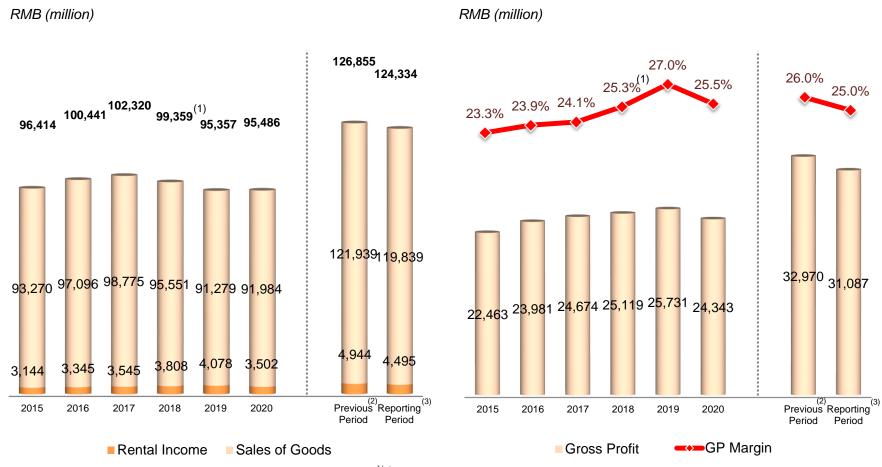
⁽²⁾ SSSG: the growth rate of sales of the stores opened before 31 March 2020. It is calculated by comparing the sales derived from those stores during their operating periods in the fifteen months ended 31 March 2021 with sales during the corresponding periods ended 31 March 2020.

⁽³⁾ The Same Store Sales Growth, calculated based on sales of goods excluding electronic appliance.

^{(4), (5), (6)} calculated on revenue.



Gross Profit



Financial Results Announcement

15 Months ended 31 March 2021

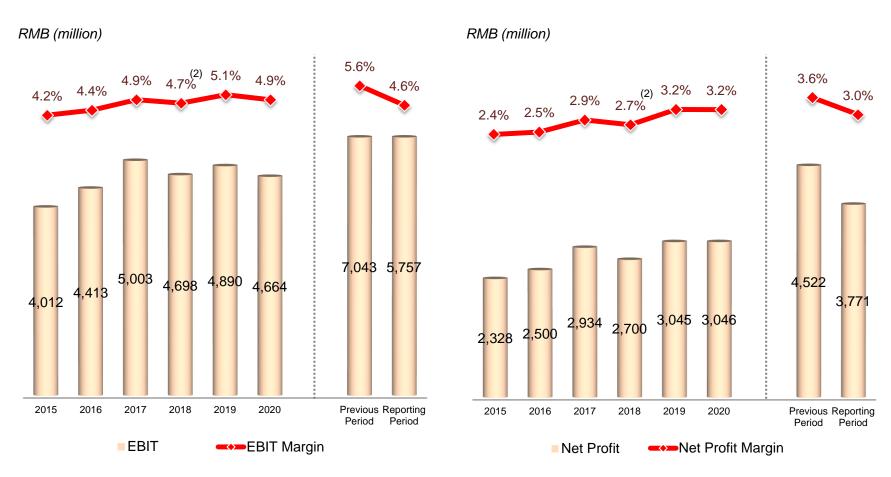
⁽¹⁾ In our electronic appliance department, the business model was changed from self-operation to consignment from August 2018. Since then, only consignment fees received have been recognized in revenue instead of gross sales. 15

⁽²⁾ Previous Period: the 15 months ended 31 March 2020, hereinafter the same.

⁽³⁾ Reporting Period: the 15 months ended 31 March 2021, hereinafter the same.



Net Profit⁽¹⁾and Margin



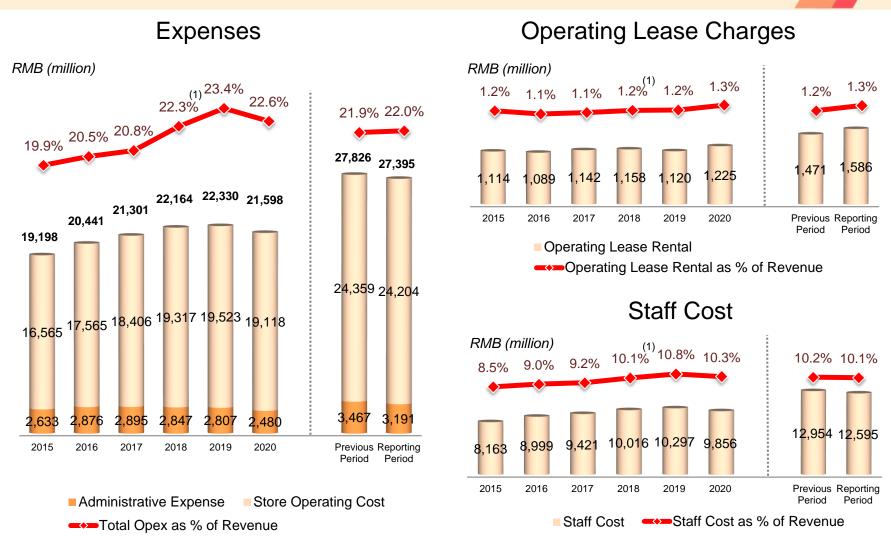


Note: The Group has initially applied HKFRS 16 at 1 January 2019 using the full retrospective approach. Under this approach, figures in the 4 years earlier than 2019 (i.e. since 2015) are restated retrospectively.

(1) Showing profit for the period, i.e. including the non-controlling interests.

(2) In our electronic appliance department, the business model was changed from self-operation to consignment from August 2018. Since then, only consignment fees received have been recognized in revenue instead of gross sales

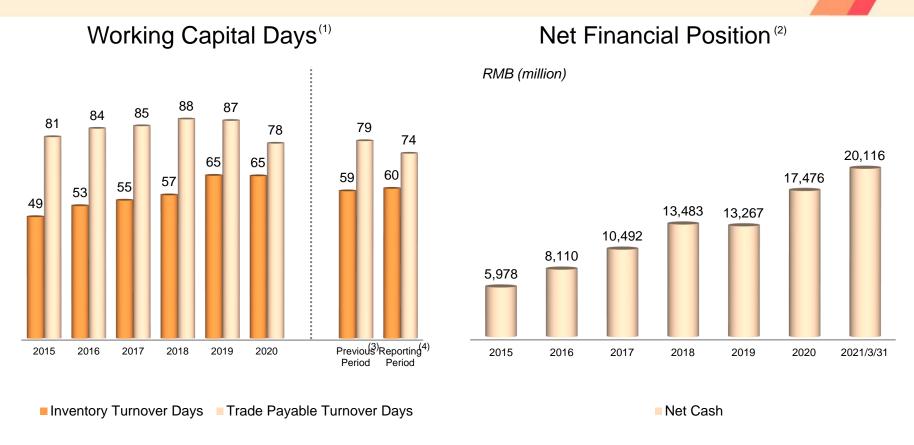
⁽¹⁾ Showing profit for the period, i.e. including the non-controlling interests.





Note: The Group has initially applied HKFRS 16 at 1 January 2019 using the full retrospective approach. Under this approach, Financial Results Announcement figures in the 4 years earlier than 2019 (i.e. since 2015) are restated retrospectively. (1) In our electronic appliance department, the business model was changed from self-operation to consignment from August 2018. Since then, only consignment fees received have been recognized in revenue instead of gross sales.

Balance Sheet

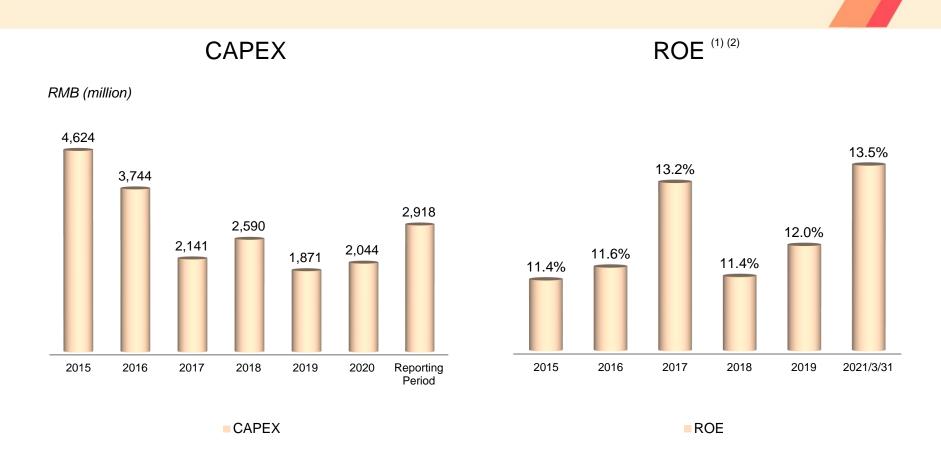


Note:

- (1) The inventory turnover days and trade payable turnover days are calculated on average balances of inventory and trade payable, together with the cost of inventory during past 12 months. Data has been restated since 2015.
- (2) The balance of net financial position is calculated as the sum of cash and cash equivalents, financial assets measured at FVPL and time deposits minus bank loans.
- (3) For the 15 months ended 31 March 2020 ("Previous Period"), the inventory turnover days and trade payable turnover days are calculated on average balances of inventory and trade payable, together with the cost of inventory during past 15 months.
- (4) For the 15 months ended 31 March 2021 ("Reporting Period"), the inventory turnover days and trade payable turnover days are calculated on average balances of inventory and trade payable, together with the cost of inventory during past 15 months.



Investment Return



Note:

(1) ROE is calculated by dividing net profit for the period by total equity amounts as at the end of the period.

(2) The Group has initially applied HKFRS 16 at 1 January 2019 using the full retrospective approach. Under this approach, figures in the 4 years earlier than 2019 (i.e. since 2015) are restated retrospectively.



BUSINESS STRATEGY



Business Strategy

- Keep hypermarkets remodeling to become customers' offline experience centers.
- Improve store warehouses and build warehouse-based stores to form online logistics fulfillment centers.
- Accelerate the development of multi-format and omni-channel.
- Deeper the cooperation with Alibaba Group to form cross-era capabilities.
 - "RT-Mart is different because of Alibaba Group and Alibaba Group is different because of RT-Mart."

Q & A

