# Management Discussion and Analysis



Mr Edmond HO Tat Man Deputy Managing Director Ms Winnie NG Executive Director Mr John CHAN Cho Chak Managing Director

## Operational Review

### Hong Kong

- **36** Franchised Public Bus Operations
- 46 Non-franchised Transport Operations
- 50 Property Holdings and Development
- 52 Media Sales Business

#### China Mainland

56 Mainland Transport Operations

Our ambition, direction and strategy give us the edge in a competitive market



Mr LUI Pochiu Operations Director

Mr William HO Sai Kei Finance and Administration Director

Mr James C LOUEY Commercial Director

## Corporate Social Responsibility

- 62 Customer Service Initiatives
- 66 Safety and Training
- 70 Human Resources
- 72 Community Involvement
- 74 Caring for the Environment

## Financial Review

- 78 The Group
- 83 Individual Business Units
- 88 Connected Transactions