## BEHIND THE BRAND

## **MISSION**

Our mission is to drive shareholder value as well as the social and economic development of Greater China. We achieve this by providing:

- D istinctive customer service
- R eliable performance
- I nnovation
- V alue for money
- **E** nvironmental responsibility

At TIH, we review and implement our business strategy from time to time to sharpen our competitiveness in response to our customers' needs and expectations and continuously improve our performance standards to better serve the communities in which we operate.

## **VISION**

Our vision is to be a world-class leader in public transportation.

To this end, it is important for us to understand our customers' needs, conduct global sourcing for the most innovative but tested technologies and environment-friendly designs and raise our performance levels for safety, efficiency and excellence of service.









