



Persevere in Innovation of buses

Keeping abreast of the times, we continue to introduce new ideas to our bus fleet.



Services within neighbourhoods

We stay close with the communities to serve Hong Kong with courtesy.

»»» Contents

- 2 Group Profile
- 4 Business at a Glance
- 6 Key Franchised Bus Network in Hong Kong
- 8 Financial and Operational Highlights
- 10 Corporate Milestones 2020
- 12 Chairman's Letter
- 16 Managing Director's Message
- 18 Management Discussion and Analysis

Business Review

- 20 Hong Kong Franchised Public Bus Operations
- 32 Hong Kong Non-franchised Transport Operations
- 36 China Mainland Transport Operations
- 38 Property Holdings and Development

Sustainability Report

- 40 About the Report
- 48 Safety First
- 60 Care for Customers
- 66 Care for the Environment
- 72 Care for Employees
- 80 Engaging Stakeholders
- 94 Financial Review
- 110 Corporate Governance Report
- 132 Remuneration Report
- 136 Directors' Profiles
- 143 Key Corporate Executives
- 144 Financial Reports
- 240 Financial Summary
- 241 Corporate Directory